Supportive Environmental Living Facility Inc-SELF
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	60	-7%	
	Admits	9	17	-47%	▼
	Discharges	10	15	-33%	▼
	Service Hours	3,580	2,128	68%	▲
	Bed Days	8,882	8,825	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	56	100.0%

Consumer Satisfaction Survey   (Based on 42 FY14 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		93%	80%	93%
✔	Access		93%	80%	88%
✔	Participation in Treatment		93%	80%	92%
✔	General Satisfaction		90%	80%	92%
✔	Overall		90%	80%	91%
✔	Respect		90%	80%	91%
✔	Outcome		85%	80%	83%
🔴	Recovery		76%	80%	79%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25				▼	16%
26-34		3	5%	▼	24%
35-44		12	21%		19%
45-54		23	41%	▲	23%
55-64		11	20%		14%
65+		7	13%		4%

Gender

Gender		#	%	State Avg
Male		34	61%	60%
Female		22	39%	40%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		53	95%	▲	75%
Hispanic-Other		1	2%		6%
Hisp-Puerto Rican		1	2%		12%
Unknown		1	2%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		40	71%		66%
Black/African American		14	25%		17%
Am. Indian/Native Alaskan		1	2%		1%
Other		1	2%	▼	13%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg
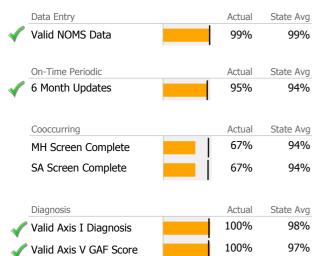
19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)
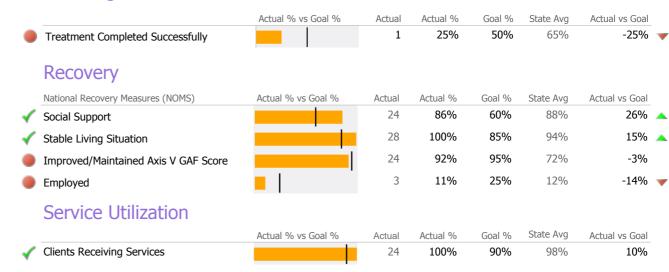
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	29	-3%	
Admits	3	6	-50%	▼
Discharges	4	4	0%	
Service Hours	3,580	2,128	68%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		95%	94%

Cooccurring		Actual	State Avg
MH Screen Complete		67%	94%
SA Screen Complete		67%	94%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
✔ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	25%	50%	65%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		24	86%	60%	88%	26%	▲
✔ Stable Living Situation		28	100%	85%	94%	15%	▲
🔴 Improved/Maintained Axis V GAF Score		24	92%	95%	72%	-3%	
🔴 Employed		3	11%	25%	12%	-14%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		24	100%	90%	98%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪			▪	▪					25%
Discharges	▪	▪					▪						25%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 51 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
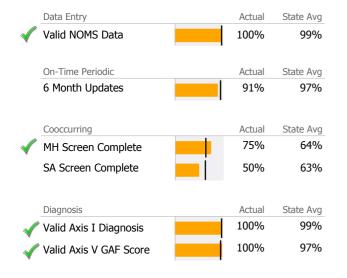Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	19	-16%	▼
Admits	4	8	-50%	▼
Discharges	4	8	-50%	▼
Bed Days	4,516	4,569	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		91%	97%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		75%	64%
SA Screen Complete		50%	63%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		3	75%	60%	71%	15%	▲
✔	Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		12	75%	60%	83%	15%	▲
✔	Stable Living Situation		16	100%	95%	96%	5%	
●	Improved/Maintained Axis V GAF Score		14	93%	95%	72%	-2%	
●	Employed		2	12%	25%	9%	-13%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		13	1,380 days	0.2	95%	90%	92%	5%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪					▪				▪			25%
Discharges				▪			▪	▪		▪			33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
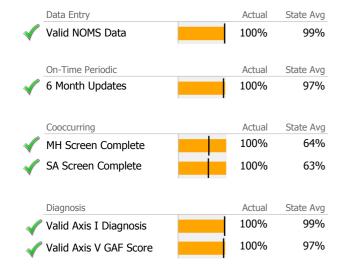Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
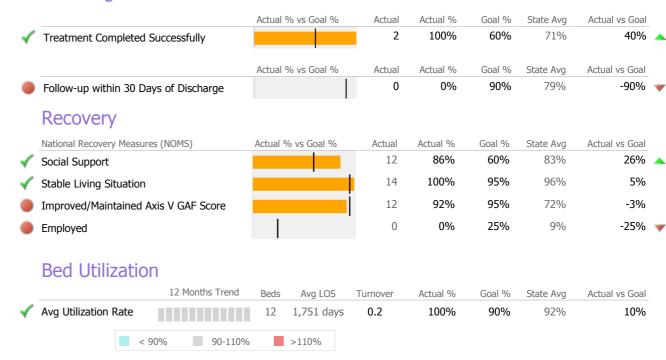Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	2	3	-33%	▼
Discharges	2	3	-33%	▼
Bed Days	4,366	4,256	3%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	97%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	64%
✓ SA Screen Complete		100%	63%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	60%	71%	40%	▲
●	Follow-up within 30 Days of Discharge		0	0%	90%	79%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		12	86%	60%	83%	26%	▲
✓ Stable Living Situation		14	100%	95%	96%	5%	
● Improved/Maintained Axis V GAF Score		12	92%	95%	72%	-3%	
● Employed		0	0%	25%	9%	-25%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,751 days	0.2	100%	90%	92%	10%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▢					▢		17%
Discharges						▢				▢			17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs