Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	4,857	4,388	11%	▲
	Admits	4,872	4,458	9%	
	Discharges	4,738	4,295	10%	
	Service Hours	43,705	42,964	2%	
	Bed Days	58,573	54,051	8%	
	S.Rehab/PHP/IOP	8,721	9,272	-6%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	2,556	44.8%
	Residential Services	1,936	34.0%
	IOP	639	11.2%
	Outpatient	479	8.4%
Mental Health			
	Residential Services	89	1.6%

Consumer Satisfaction Survey   (Based on 994 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Participation in Treatment		94%	80%	92%
✔ Quality and Appropriateness		92%	80%	93%
✔ Overall		90%	80%	91%
✔ Respect		90%	80%	91%
✔ General Satisfaction		88%	80%	92%
✔ Access		83%	80%	88%
✔ Outcome		80%	80%	83%
✔ Recovery		80%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	670	14%	16%
26-34	1,408	29%	24%
35-44	1,081	22%	19%
45-54	1,138	23%	23%
55-64	508	10%	14%
65+	48	1%	4%

Gender

Gender	#	%	State Avg
Male	3,253	67%	60%
Female	1,601	33%	40%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	3,652	75%	75%
Hisp-Puerto Rican	779	16%	12%
Hispanic-Other	371	8%	6%
Unknown	30	1%	6%
Hispanic-Cuban	13	0%	0%
Hispanic-Mexican	12	0%	1%

Race

Race	#	%	State Avg
White/Caucasian	2,987	61%	66%
Black/African American	922	19%	17%
Other	881	18%	13%
Multiple Races	19	0%	1%
Am. Indian/Native Alaskan	16	0%	1%
Asian	14	0%	1%
Unknown	12	0%	3%
Hawaiian/Other Pacific Islander	6	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	41	0%	▲
Admits	4	5	-20%	▼
Discharges	3	4	-25%	▼
Bed Days	13,976	13,038	7%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	60%	71%	40%	▲
🔴	Follow-up within 30 Days of Discharge		2	67%	90%	79%	-23%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		36	88%	60%	83%	28%	▲
✓ Stable Living Situation		40	98%	95%	96%	3%	
🔴 Improved/Maintained Axis V GAF Score		37	92%	95%	72%	-3%	
🔴 Employed		7	17%	25%	9%	-8%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		95%	97%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	64%
✓ SA Screen Complete		100%	63%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		36	3,979 days	0.2	106%	90%	92%	16%	▲

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪			▪			▪					25%
Discharges					▪			▪	▪				25%

▪ 1 or more Records Submitted to DMHAS
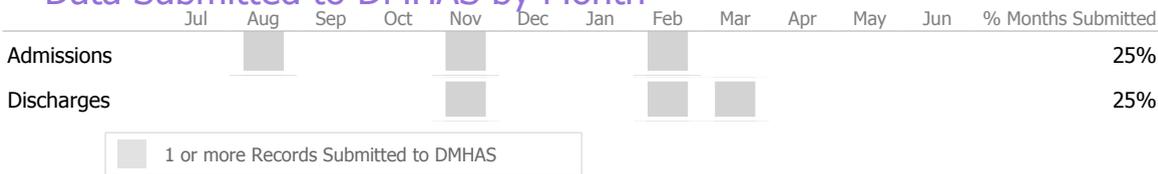
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	15	-33%	▼
Admits	2	7	-71%	▼
Discharges	2	7	-71%	▼
Bed Days	2,720	2,424	12%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	80%	72%	20%	▲
🔴	No Re-admit within 30 Days of Discharge		1	50%	85%	84%	-35%	▼
🔴	Follow-up within 30 Days of Discharge		1	50%	90%	72%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	98%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	92%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	94%
✓	SA Screen Complete	100%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	96%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	90%	60%	77%	30%	▲
✓	Stable Living Situation		10	100%	90%	98%	10%	
✓	Improved/Maintained Axis V GAF Score		8	100%	95%	67%	5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	553 days	0.3	93%	90%	96%	3%

▨ < 90%	▨ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▨					8%
Discharges		▨					▨						17%

▨ 1 or more Records Submitted to DMHAS
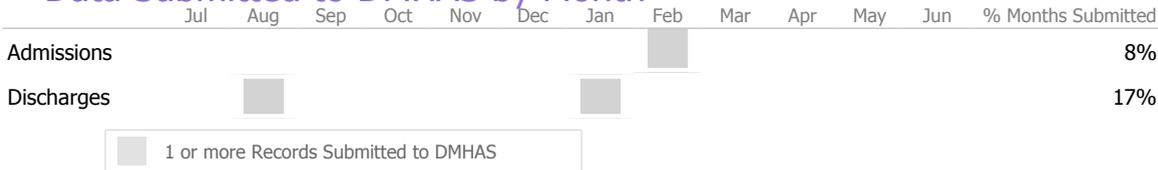
▲ > 10% Over	▼ < 10% Under

▨ Actual	┃ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 24 Active Group Home Programs

Counseling Sys IntenOP 025350
Recovery Network of Programs
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	444	470	-6%	
Admits	428	443	-3%	
Discharges	439	438	0%	
Service Hours	2,439	1,795	36%	▲
Social Rehab/PHP/IOP Days	6,278	6,727	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	96%
✓	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	96%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		229	52%	50%	55%	2%	
●	Follow-up within 30 Days of Discharge		135	59%	90%	52%	-31%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		414	79%	60%	51%	19%	▲
✓	Not Arrested		511	97%	75%	93%	22%	▲
✓	Abstinence/Reduced Drug Use		371	71%	55%	65%	16%	▲
✓	Improved/Maintained Axis V GAF Score		435	99%	75%	83%	24%	▲
✓	Stable Living Situation		506	96%	95%	90%	1%	
●	Employed		176	33%	50%	31%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		90	99%	90%	80%	9%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,427	1,385	3%
Admits	586	600	-2%
Discharges	528	565	-7%
Service Hours	19,079	21,381	-11% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%
✔ Valid TEDS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	92%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	92%
✔ SA Screen Complete		100%	92%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		282	53%	50%	56%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		1,021	67%	50%	75%	17%	▲
✔ Not Arrested		1,433	94%	75%	96%	19%	▲
✔ Self Help		1,157	76%	60%	54%	16%	▲
✔ Improved/Maintained Axis V GAF Score		1,304	97%	75%	79%	22%	▲
✔ Stable Living Situation		1,485	97%	90%	96%	7%	
✔ Employed		692	45%	40%	43%	5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		1,003	100%	90%	95%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Length of Stay over 1 Year		847	59%	50%	63%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	229	239	-4%
Admits	223	234	-5%
Discharges	220	237	-7%
Bed Days	5,296	5,333	-1%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		186	85%	80%	81%	5%
✓	No Re-admit within 30 Days of Discharge		205	93%	85%	94%	8%
●	Follow-up within 30 Days of Discharge		134	72%	90%	61%	-18% ▼

Data Submission Quality

Data Entry			Actual	State Avg
✓	Valid NOMS Data		100%	93%
✓	Valid TEDS Data		100%	99%

On-Time Periodic			Actual	State Avg
	6 Month Updates		N/A	0%

Cooccurring			Actual	State Avg
✓	MH Screen Complete		100%	99%
✓	SA Screen Complete		100%	99%

Diagnosis			Actual	State Avg
✓	Valid Axis I Diagnosis		100%	100%
✓	Valid Axis V GAF Score		100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		214	91%	60%	72%	31% ▲
✓	Improved/Maintained Axis V GAF Score		216	98%	75%	96%	23% ▲
✓	Abstinence/Reduced Drug Use		203	86%	70%	59%	16% ▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	25 days	0.1	97%	90%	85%	7%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Kinsella Trt Ctr MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,217	1,127	8%	
Admits	634	632	0%	
Discharges	562	559	1%	
Service Hours	15,500	12,948	20%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%
✔	Valid TEDS Data	100%	98%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	92%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	92%
✔	SA Screen Complete	100%	92%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		269	48%	50%	56%	-2%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		1,280	96%	75%	96%	21%	▲
✔	Abstinence/Reduced Drug Use		839	63%	50%	75%	13%	▲
✔	Improved/Maintained Axis V GAF Score		1,122	97%	75%	79%	22%	▲
✔	Stable Living Situation		1,249	93%	90%	96%	3%	
🔴	Employed		466	35%	40%	43%	-5%	
🔴	Self Help		651	49%	60%	54%	-11%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		766	99%	90%	95%	9%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		604	50%	50%	63%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	315	308	2%
Admits	305	300	2%
Discharges	304	300	1%
Bed Days	7,785	8,016	-3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	100%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		263	87%	50%	84%	37%	▲
✓	No Re-admit within 30 Days of Discharge		265	87%	85%	89%	2%	
●	Follow-up within 30 Days of Discharge		214	81%	90%	82%	-9%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		288	88%	70%	81%	18%	▲
✓	Improved/Maintained Axis V GAF Score		302	99%	75%	97%	24%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		23	27 days	0.1	93%	90%	94%	3%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Offender Re-entry Program
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	2		▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

    1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 7 Active Shelter Programs

Recovery Counseling Svc OP 301540
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	325	398	-18%	▼
Admits	275	334	-18%	▼
Discharges	280	338	-17%	▼
Service Hours	3,307	3,922	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	95%
✔	Valid TEDS Data	97%	92%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	94%	33%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	97%
✔	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	97%
✔	Valid Axis V GAF Score	100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		174	62%	50%	51%	12%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		299	82%	55%	58%	27%	▲
✔	Not Arrested		357	98%	75%	86%	23%	▲
✔	Self Help		292	80%	60%	26%	20%	▲
✔	Improved/Maintained Axis V GAF Score		274	92%	75%	62%	17%	▲
✔	Stable Living Situation		349	95%	95%	85%	0%	
●	Employed		169	46%	50%	40%	-4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		87	98%	90%	81%	8%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	2 or more Services within 30 days		198	80%	75%	73%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Recovery Empowerment Counseling Center IOP 753
Recovery Network of Programs
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	197	177	11%	▲
Admits	166	175	-5%	
Discharges	179	148	21%	▲
Service Hours	820	968	-15%	▼
Social Rehab/PHP/IOP Days	2,443	2,545	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	96%
✔	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	96%
✔	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	98%
✔	Valid Axis V GAF Score	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		129	72%	50%	55%	22%	▲
🔴	Follow-up within 30 Days of Discharge		59	46%	90%	52%	-44%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		191	87%	75%	93%	12%	▲
✔	Self Help		150	68%	60%	51%	8%	
✔	Abstinence/Reduced Drug Use		134	61%	55%	65%	6%	
✔	Improved/Maintained Axis V GAF Score		176	98%	75%	83%	23%	▲
🔴	Stable Living Situation		205	94%	95%	90%	-1%	
🔴	Employed		78	36%	50%	31%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		39	98%	90%	80%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 50 Active Standard IOP Programs

Recovery Empowerment Counseling Center OP 750
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	156	89	75%	▲
Admits	146	88	66%	▲
Discharges	130	70	86%	▲
Service Hours	1,587	978	62%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		99%	95%
✔ Valid TEDS Data		97%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		50%	33%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		99%	97%
✔ SA Screen Complete		99%	96%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		99%	97%
✔ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		102	78%	50%	51%	28%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		159	93%	75%	86%	18%	▲
✔ Self Help		120	70%	60%	26%	10%	
✔ Abstinence/Reduced Drug Use		101	59%	55%	58%	4%	
✔ Improved/Maintained Axis V GAF Score		129	98%	75%	62%	23%	▲
✔ Employed		86	50%	50%	40%	0%	
✔ Stable Living Situation		162	95%	95%	85%	0%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		40	98%	90%	81%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		120	88%	75%	73%	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Residential Detox 025727
Recovery Network of Programs
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,357	1,017	33%	▲
Admits	1,786	1,298	38%	▲
Discharges	1,785	1,295	38%	▲
Bed Days	8,552	6,733	27%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1,321	74%	80%	78%	-6%	
✔	No Re-admit within 30 Days of Discharge		1,545	87%	85%	86%	2%	
🔴	Follow-up within 30 Days of Discharge		816	62%	90%	55%	-28%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	96%
✔	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	N/A

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	100%	99%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Avg Utilization Rate		19	5 days	0.0	123%	90%	88%	33%	▲

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	237	258	-8%	
Admits	234	239	-2%	
Discharges	224	241	-7%	
Bed Days	14,550	12,878	13%	▲

Data Submitted to DMHAS by Month
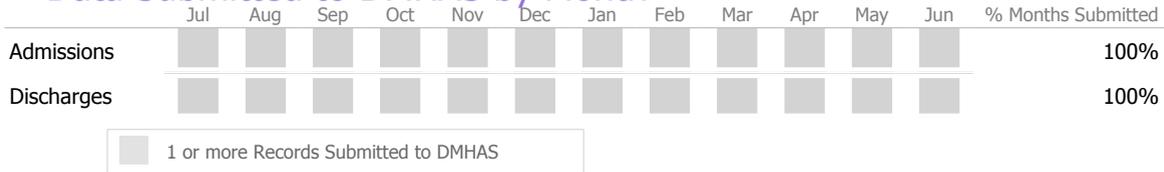
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 7 Active Shelter Programs

Superv Hsng Urban Proj117-260
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	23	-26%	▼
Admits	9	15	-40%	▼
Discharges	9	15	-40%	▼
Service Hours	973	971	0%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	94%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		9	100%	50%	65%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		16	94%	60%	88%	34%	▲
✔	Stable Living Situation		17	100%	85%	94%	15%	▲
✔	Employed		5	29%	25%	12%	4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		8	100%	90%	98%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪		▪	▪			▪	▪	▪	58%
Discharges			▪	▪		▪	▪			▪	▪	▪	58%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
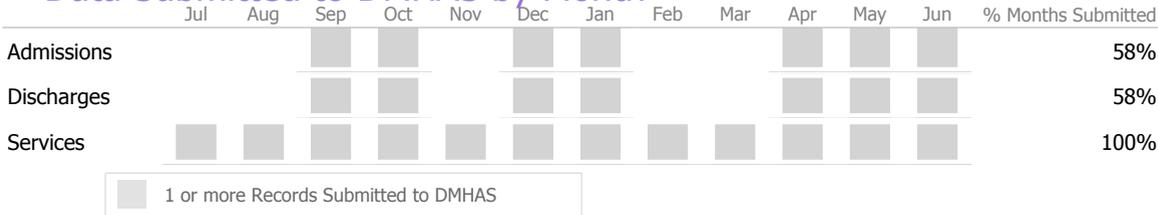
▲ > 10% Over   ▼ < 10% Under

| ▬ Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 51 Active Residential Support Programs

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	58	12%	▲
Admits	55	60	-8%	
Discharges	54	50	8%	
Bed Days	3,968	3,796	5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
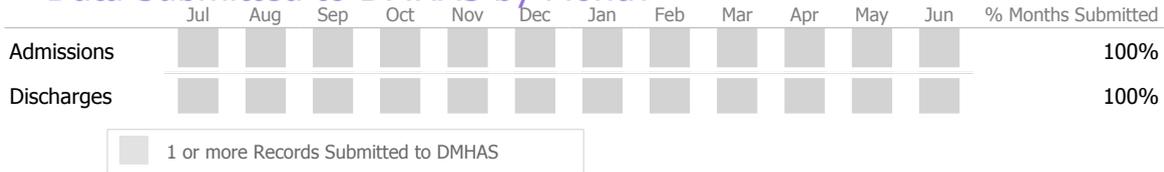
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Recovery House Programs

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	30	-20%	▼
Admits	19	26	-27%	▼
Discharges	19	26	-27%	▼
Bed Days	1,726	1,773	-3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		13	68%	95%	75%	-27%	▼
✓	No Re-admit within 30 Days of Discharge		18	95%	85%	91%	10%	
🔴	Follow-up within 30 Days of Discharge		11	85%	90%	86%	-5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	97%

On-Time Periodic		Actual	State Avg
	6 Month Updates	0%	80%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	76%
✓	Valid Axis V GAF Score	100%	75%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Axis V GAF Score		18	90%	75%	77%	15%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		5	104 days	0.1	95%	90%	91%	5%

▨	< 90%	▨	90-110%	🟥	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	▨		▨	▨	▨	▨	92%
Discharges	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨		▨	92%

▨	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▨ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 9 Active Transitional Programs