Prime Time House Inc.
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	320	312	3%	
	Admits	55	81	-32%	▼
	Discharges	52	41	27%	▲
	Service Hours	9,967	10,915	-9%	
	S.Rehab/PHP/IOP	10,177	9,780	4%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Social Rehabilitation		279	69.9%
	Employment Services		120	30.1%

Consumer Satisfaction Survey   (Based on 135 FY14 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		96%	80%	92%
✔	Access		96%	80%	88%
✔	Quality and Appropriateness		95%	80%	93%
✔	Overall		93%	80%	91%
✔	Respect		92%	80%	91%
✔	Participation in Treatment		92%	80%	92%
✔	Recovery		88%	80%	79%
✔	Outcome		84%	80%	83%

Satisfied %		Goal %		0-80%		80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	20	6%		16%
26-34	53	17%		24%
35-44	29	9%		19%
45-54	100	32%		23%
55-64	82	26%	▲	14%
65+	32	10%		4%

Gender

	#	%		State Avg
Male	163	51%		60%
Female	157	49%		40%

Race

	#	%		State Avg
White/Caucasian	289	90%	▲	66%
Black/African American	14	4%	▼	17%
Other	8	3%	▼	13%
Unknown	7	2%		3%
Asian	2	1%		1%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	299	93%	▲	75%
Unknown	11	3%		6%
Hisp-Puerto Rican	8	3%		12%
Hispanic-Other	2	1%		6%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	270	257	5%	
Admits	27	48	-44%	▼
Discharges	25	14	79%	▲
Service Hours	2,014	1,991	1%	
Social Rehab/PHP/IOP Days	10,177	9,780	4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services	▬▬▬	226	92%	90%	75%	2%

Data Submitted to DMHAS by Month
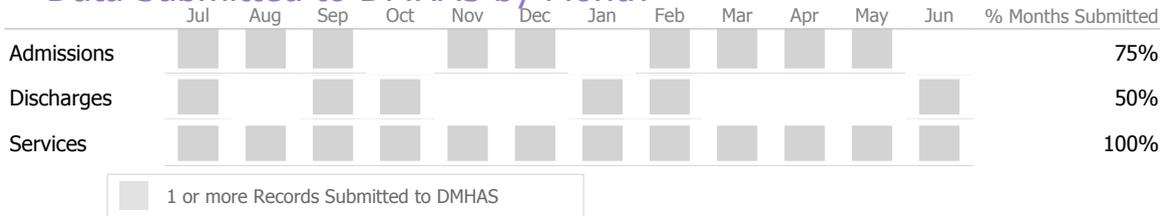
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪		▪	▪		▪	▪	▪	▪		75%
Discharges	▪		▪	▪			▪	▪				▪	50%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▬ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	119	1%	
Admits	28	21	33%	▲
Discharges	27	27	0%	
Service Hours	7,953	8,924	-11%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		66	55%	35%	39%	20%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		92	99%	90%	96%	9%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		89%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													92%

1 or more Records Submitted to DMHAS
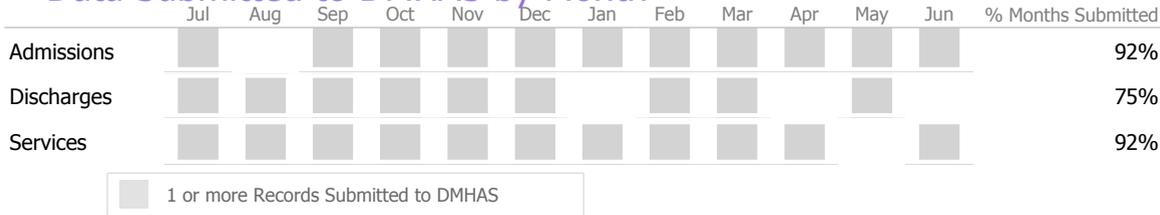
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 40 Active Employment Services Programs

Compass Center: Psycho-Soc Rehab
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	12	-100% ▼
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Service Utilization
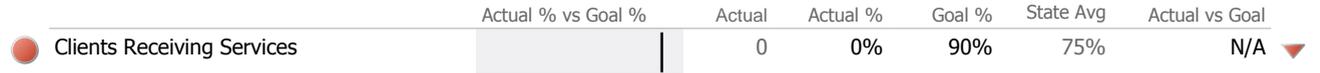
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	75%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs