

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	163	167	-2%
	Admits	52	50	4%
	Discharges	58	54	7%
	Service Hours	4,012	5,072	-21% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Employment Services	163	100.0%

### Consumer Satisfaction Survey (Based on 41 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Recovery		85%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	9	6%	16%
26-34	27	17%	24%
35-44	30	18%	19%
45-54	51	31%	23%
55-64	43	26% ▲	14%
65+	3	2%	4%

Gender	#	%	State Avg
Male	93	57%	60%
Female	70	43%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	158	97% ▲	75%
Hisp-Puerto Rican	5	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	127	78% ▲	66%
Black/African American	26	16%	17%
Other	4	2% ▼	13%
Asian	3	2%	1%
Hawaiian/Other Pacific Islander	2	1%	0%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races			1%
Unknown			3%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	155	158	-2%
Admits	50	47	6%
Discharges	58	53	9%
Service Hours	3,740	4,875	-23% ▼

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		61	39%	35%	39%	4%

## Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		103	100%	90%	96%	10%

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		97%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		93%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	2	3	-33% ▼
Discharges	-	1	-100% ▼
Service Hours	272	196	38% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		12	100%	35%	39%	65% ▲

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
  Goal
  Goal Met
  Below Goal

\* State Avg based on 40 Active Employment Services Programs