

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	138	119	16%	▲
	Admits	91	59	54%	▲
	Discharges	37	73	-49%	▼
	Service Hours	2,120	1,733	22%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Employment Services	138	100.0%

### Consumer Satisfaction Survey (Based on 38 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Overall		97%	80%	91%
✓ Respect		94%	80%	91%
✓ Outcome		83%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	17	12%	16%
26-34	29	21%	24%
35-44	31	22%	19%
45-54	34	25%	23%
55-64	26	19%	14%
65+	1	1%	4%

Gender	#	%	State Avg
Male	83	60%	60%
Female	55	40%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	127	92%	75% ▲
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	4	3%	6%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	72	52%	66% ▼
Black/African American	46	33%	17% ▲
Other	11	8%	13%
Multiple Races	7	5%	1%
Am. Indian/Native Alaskan	1	1%	1%
Asian	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	85	28% ▲
Admits	76	40	90% ▲
Discharges	27	54	-50% ▼
Service Hours	1,356	1,433	-5%

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		45	41%	35%	39%	6%

### Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		75	90%	90%	96%	0%

### Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		98% / 97%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100% / 93%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■		■	■					■	■	58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	34	-9%
Admits	15	19	-21% ▼
Discharges	10	19	-47% ▼
Service Hours	764	300	155% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		10	32%	35%	39%	-3%

### Service Utilization

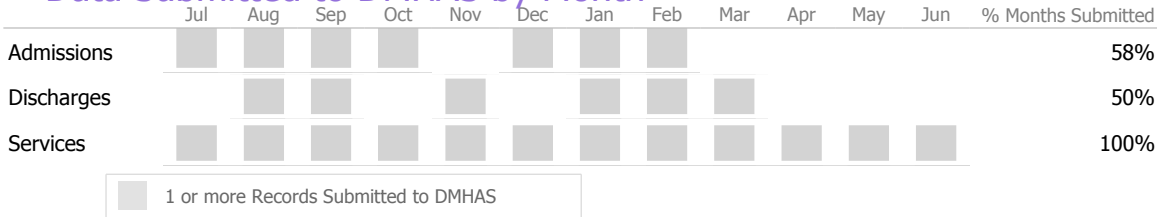
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		93%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    |    Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over     < 10% Under

 Actual     Goal     Goal Met     Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs