

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	190	229	-17% ▼
	Admits	14	52	-73% ▼
	Discharges	184	57	223% ▲
	Service Hours	1,990	3,006	-34% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	190	99.5%
	Community Support	1	0.5%

Consumer Satisfaction Survey

(Based on 96 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		89%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	16	8%	16%
26-34	20	11% ▼	24%
35-44	51	27%	19%
45-54	54	28%	23%
55-64	43	23%	14%
65+	6	3%	4%

Gender	#	%	State Avg
Female	129	68% ▲	40%
Male	61	32% ▼	60%

Ethnicity	#	%	State Avg
Non-Hispanic	176	93% ▲	75%
Hisp-Puerto Rican	12	6%	12%
Hispanic-Other	2	1%	6%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		6%	

Race	#	%	State Avg
Black/African American	117	62% ▲	17%
White/Caucasian	48	25% ▼	66%
Other	22	12%	13%
Multiple Races	2	1%	1%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	190	229	-17% ▼
Admits	13	52	-75% ▼
Discharges	184	57	223% ▲
Service Hours	1,990	3,006	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	67%
SA Screen Complete	100%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		155	84%	50%	40%	34% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		160	84%	60%	66%	24% ▲
Improved/Maintained Axis V GAF Score		170	89%	75%	57%	14% ▲
Stable Living Situation		186	98%	95%	85%	3%
Employed		40	21%	30%	21%	-9%

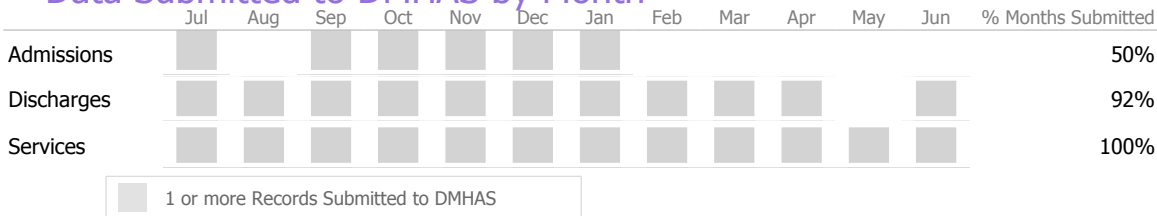
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		140	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	100%	75%	69%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs