Danbury Hospital
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,109	1,026	8%	
	Admits	628	565	11%	▲
	Discharges	621	526	18%	▲
	Service Hours	1,552	872	78%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	597	50.0%
	Crisis Services	561	47.0%
	IOP	35	2.9%

Consumer Satisfaction Survey   (Based on 130 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		96%	80%	93%
✔ Respect		94%	80%	91%
✔ General Satisfaction		94%	80%	92%
✔ Participation in Treatment		94%	80%	92%
✔ Overall		91%	80%	91%
✔ Outcome		89%	80%	83%
✔ Recovery		86%	80%	79%
✔ Access		85%	80%	88%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	128	12%	16%
26-34	187	17%	24%
35-44	188	17%	19%
45-54	245	22%	23%
55-64	208	19%	14%
65+	149	13%	4%

Gender

Gender	#	%		State Avg
Female	600	54%	▲	40%
Male	508	46%	▼	60%

Race

Race	#	%		State Avg
White/Caucasian	869	78%	▲	66%
Other	133	12%		13%
Black/African American	67	6%	▼	17%
Unknown	18	2%		3%
Asian	15	1%		1%
Multiple Races	5	0%		1%
Am. Indian/Native Alaskan	1	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	919	83%	75%
Hispanic-Other	114	10%	6%
Unknown	39	4%	6%
Hisp-Puerto Rican	25	2%	12%
Hispanic-Mexican	8	1%	1%
Hispanic-Cuban	4	0%	0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

152 West St. IOP 506-220
Danbury Hospital
Mental Health - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	31	13%	▲
Admits	37	34	9%	
Discharges	43	35	23%	▲
Service Hours	-	14	-100%	▼
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
MH Screen Complete		82%	94%
SA Screen Complete		43%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		33	77%	50%	77%	27%	▲
●	Follow-up within 30 Days of Discharge		19	58%	90%	61%	-32%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		37	86%	60%	81%	26%	▲
✓	Improved/Maintained Axis V GAF Score		41	95%	75%	90%	20%	▲
✓	Stable Living Situation		41	95%	95%	91%	0%	
●	Employed		5	12%	30%	18%	-18%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		N/A	N/A	90%	47%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													8%

1 or more Records Submitted to DMHAS
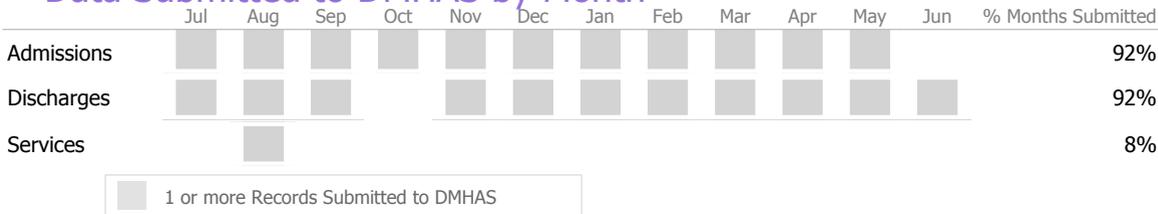
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

152 West St. OP Clin 506-210
Danbury Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	597	584	2%	
Admits	21	6	250%	▲
Discharges	16	7	129%	▲
Service Hours	1,552	858	81%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	94%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		20%	66%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		54%	67%
SA Screen Complete		46%	62%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		27%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	19%	50%	40%	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		27	5%	30%	21%	-25%	▼
🔴 Social Support		183	31%	60%	66%	-29%	▼
🔴 Stable Living Situation		191	32%	95%	85%	-63%	▼
🔴 Improved/Maintained Axis V GAF Score		8	1%	75%	57%	-74%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		347	60%	90%	86%	-30%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		6	29%	75%	69%	-46%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▢	▢			▢		▢	▢		▢	▢	58%
Discharges				▢		▢	▢				▢	▢	42%
Services	▢			▢	▢			▢	▢			▢	50%

▢ 1 or more Records Submitted to DMHAS
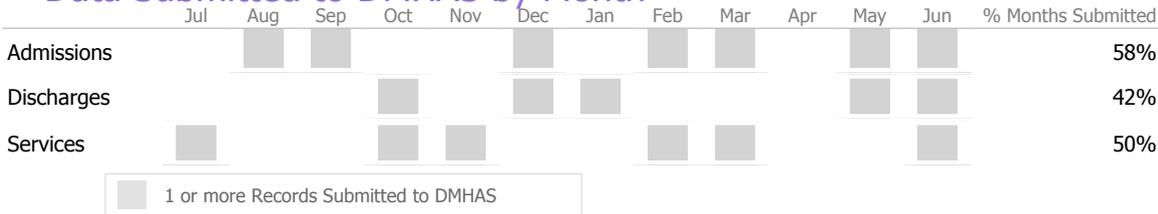
▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✔ Goal Met   🔴 Below Goal

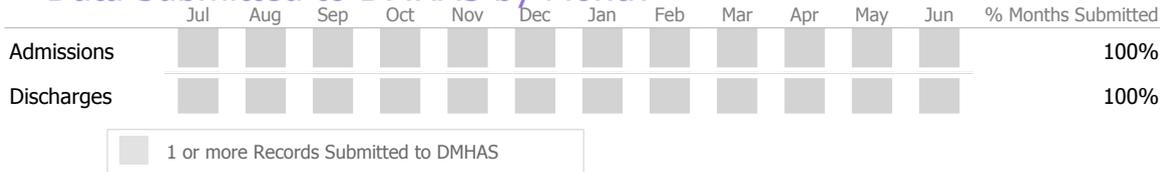* State Avg based on 93 Active Standard Outpatient Programs

24 Hospital Ave. Crisis506-201
Danbury Hospital
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	561	484	16%	▲
Admits	570	525	9%	
Discharges	562	484	16%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Evaluation within 1.5 hours of Request		379	63%	75%	57%	-12%	▼
🔴 Community Location Evaluation		10	2%	80%	61%	-78%	▼
🔴 Follow-up Service within 48 hours		68	21%	90%	46%	-69%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual	| Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs