Council of Churches_Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	106	102	4%	
	Admits	92	92	0%	
	Discharges	79	88	-10%	
	Service Hours	290	172	69%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		106	100.0%

Consumer Satisfaction Survey   (Based on 12 FY14 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	General Satisfaction		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	Recovery		100%	80%	79%
✔	Outcome		88%	80%	83%

Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	15	14%	16%
26-34	29	27%	24%
35-44	31	29%	19%
45-54	26	25%	23%
55-64	4	4%	14%
65+	1	1%	4%

Gender

	#	%		State Avg
Male	93	88%	▲	60%
Female	13	12%	▼	40%

Race

	#	%		State Avg
Other	101	95%	▲	13%
Black/African American	4	4%	▼	17%
White/Caucasian	1	1%	▼	66%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

Ethnicity

	#	%		State Avg
Hisp-Puerto Rican	102	96%	▲	12%
Hispanic-Other	3	3%		6%
Hispanic-Cuban	1	1%		0%
Hispanic-Mexican				1%
Non-Hispanic			▼	75%
Unknown				6%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches_Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	102	4%	
Admits	92	92	0%	
Discharges	79	88	-10%	
Service Hours	290	172	69%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		25	23%	35%	46%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		34	97%	90%	88%	7%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services		▢	▢		▢					▢			33%

▢ 1 or more Records Submitted to DMHAS
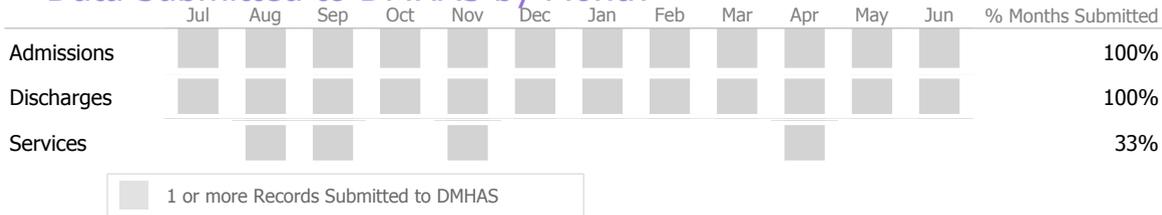
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs