Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,063	2,210	-7%	
	Admits	2,549	2,681	-5%	
	Discharges	2,476	2,805	-12%	▼
	Service Hours	12,649	12,446	2%	
	Bed Days	7,594	7,782	-2%	
	S.Rehab/PHP/IOP	3,046	3,998	-24%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	1,502	66.3%
	Outpatient	386	17.0%
	PHP	327	14.4%
Mental Health			
	Social Rehabilitation	26	1.1%
	Case Management	23	1.0%

Consumer Satisfaction Survey   (Based on 632 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		86%	80%	92%
✓ Participation in Treatment		85%	80%	92%
✓ Quality and Appropriateness		81%	80%	93%
✓ Overall		81%	80%	91%
✓ Respect		81%	80%	91%
● Outcome		76%	80%	83%
● Recovery		74%	80%	79%
● Access		73%	80%	88%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	244	12%	16%
26-34	543	26%	24%
35-44	477	23%	19%
45-54	561	27%	23%
55-64	223	11%	14%
65+	13	1%	4%

Gender	#	%	State Avg
Male	1,386	67%	60%
Female	675	33%	40%

Race	#	%	State Avg
White/Caucasian	1,289	62%	66%
Black/African American	471	23%	17%
Other	272	13%	13%
Unknown	13	1%	3%
Am. Indian/Native Alaskan	7	0%	1%
Multiple Races	6	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Asian	2	0%	1%

Ethnicity	#	%	State Avg
Non-Hispanic	1,712	83%	75%
Hisp-Puerto Rican	227	11%	12%
Hispanic-Other	106	5%	6%
Unknown	12	1%	6%
Hispanic-Cuban	4	0%	0%
Hispanic-Mexican	2	0%	1%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Grant St PH 986300
Cornell Scott-Hill Health Corporation
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	327	460	-29%	▼
Admits	337	421	-20%	▼
Discharges	337	502	-33%	▼
Service Hours	632	438	44%	▲
Social Rehab/PHP/IOP Days	3,046	3,998	-24%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		289	86%	50%	70%	36%	▲
✓ No Re-admit within 30 Days of Discharge		296	88%	85%	88%	3%	
✓ Follow-up within 30 Days of Discharge		288	100%	90%	85%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		321	92%	60%	68%	32%	▲
✓ Improved/Maintained Axis V GAF Score		335	99%	75%	88%	24%	▲
🔴 Employed		25	7%	50%	14%	-43%	▼
🔴 Stable Living Situation		142	41%	95%	62%	-54%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%
✓ Valid TEDS Data		100%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	10%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	76%
✓ SA Screen Complete		100%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	96%
✓ Valid Axis V GAF Score		100%	100%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	80%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   ▏Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

Northside Community OP 986200
Cornell Scott-Hill Health Corporation
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	386	408	-5%	▼
Admits	229	206	11%	▲
Discharges	161	249	-35%	▼
Service Hours	3,226	4,780	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	95%
✓	Valid TEDS Data	100%	92%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	34%	33%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	97%
✓	Valid Axis V GAF Score	100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		23	14%	50%	51%	-36%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		391	98%	75%	86%	23%	▲
✓	Abstinence/Reduced Drug Use		307	77%	55%	58%	22%	▲
🔴	Stable Living Situation		354	89%	95%	85%	-6%	
🔴	Employed		77	19%	50%	40%	-31%	▼
🔴	Improved/Maintained Axis V GAF Score		133	43%	75%	62%	-32%	▼
🔴	Self Help		67	17%	60%	26%	-43%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		227	96%	90%	81%	6%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		205	91%	75%	73%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	17	35%	▲
Admits	8	4	100%	▲
Discharges	3	2	50%	▲
Service Hours	445	363	22%	▲

Service Engagement
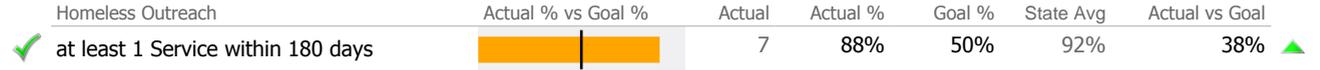
Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	at least 1 Service within 180 days		7	88%	50%	92%	38%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢								42%
Discharges		▢		▢	▢								25%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual   │ Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

SBIRT Educatior
Cornell Scott-Hill Health Corporation
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

SCRC HIV Counseling
Cornell Scott-Hill Health Corporation
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		N/A	95%
Valid TEDS Data		N/A	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		N/A	33%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		N/A	97%
SA Screen Complete		N/A	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		N/A	N/A	55%	58%	-55%	▼
Employed		N/A	N/A	50%	40%	-50%	▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	62%	-75%	▼
Not Arrested		N/A	N/A	75%	86%	-75%	▼
Self Help		N/A	N/A	60%	26%	-60%	▼
Stable Living Situation		N/A	N/A	95%	85%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	81%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,502	1,489	1%
Admits	1,968	2,041	-4%
Discharges	1,974	2,038	-3%
Bed Days	7,594	7,782	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,530	78%	80%	78%	-2%
✓ No Re-admit within 30 Days of Discharge		1,693	86%	85%	86%	1%
● Follow-up within 30 Days of Discharge		939	61%	90%	55%	-29% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	99%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		96%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		26	4 days	0.0	80%	90%	88%	-10%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs
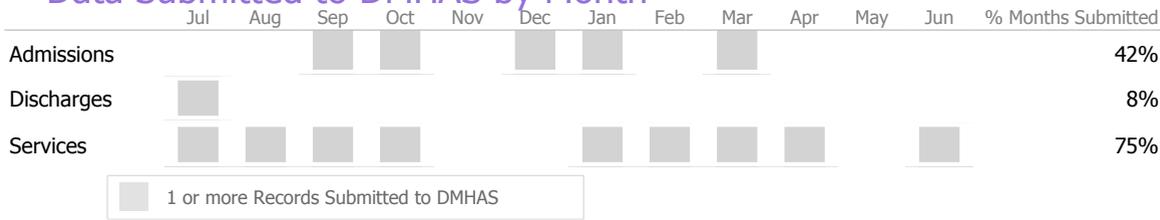
Village of Power 915-280
Cornell Scott-Hill Health Corporation
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	33	-21%	▼
Admits	7	9	-22%	▼
Discharges	1	14	-93%	▼
Service Hours	8,347	6,865	22%	▲
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services	▬▬▬	21	84%	90%	75%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪		▪	▪		▪				42%
Discharges	▪												8%
Services		▪	▪	▪	▪		▪	▪	▪	▪		▪	75%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs