

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,283	3,293	0%
	Admits	2,184	2,339	-7%
	Discharges	2,032	2,216	-8%
	Service Hours	1,173	1,133	4%
	Bed Days	42,925	35,281	22% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 157 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ General Satisfaction		99%	80%	92%
✓ Respect		99%	80%	91%
✓ Access		98%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	2,480	74.8%
	Residential Services	535	16.1%
<b>Addiction</b>	Outpatient	300	9.0%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	930	29%	▲ 16%	Male	2,633	80%	▲ 60%
26-34	947	29%	24%	Female	641	20%	▼ 40%
35-44	619	19%	19%				
45-54	496	15%	23%				
55-64	206	6%	14%				
65+	60	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,322	71%	75%	White/Caucasian	2,468	75%	66%
Hispanic-Other	769	23%	▲ 6%	Black/African American	541	16%	17%
Hisp-Puerto Rican	106	3%	12%	Other	131	4%	13%
Unknown	48	1%	6%	Unknown	66	2%	3%
Hispanic-Cuban	28	1%	0%	Asian	40	1%	1%
Hispanic-Mexican	10	0%	1%	Multiple Races	29	1%	1%
				Am. Indian/Native Alaskan	5	0%	1%
				Hawaiian/Other Pacific Islander	3	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	190	-39% ▼
Admits	95	188	-49% ▼
Discharges	102	179	-43% ▼
Bed Days	6,998	6,361	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	0%
<b>Cooccurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	77%	50%	84%	27% ▲
✓ No Re-admit within 30 Days of Discharge		95	94%	85%	89%	9%
● Follow-up within 30 Days of Discharge		65	82%	90%	82%	-8%

### Recovery

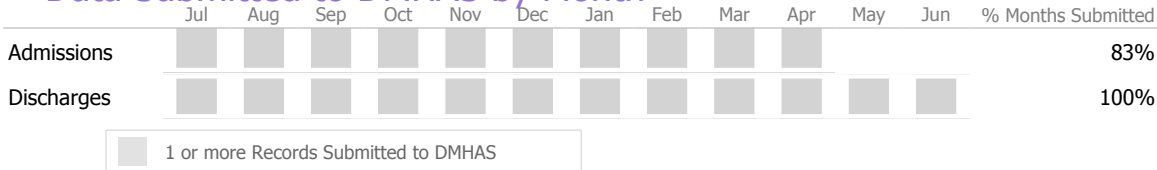
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		94	89%	75%	97%	14% ▲
● Abstinence/Reduced Drug Use		65	56%	70%	81%	-14% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	96 days	0.1	96%	90%	94%	6%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	249	20% ▲
Admits	250	211	18% ▲
Discharges	206	190	8%
Service Hours	1,173	1,133	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
Valid TEDS Data	95%	92%
<b>On-Time Periodic</b>		
6 Month Updates	5%	33%
<b>Cooccurring</b>		
MH Screen Complete	99%	97%
SA Screen Complete	99%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		61	30%	50%	51%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		276	89%	75%	86%	14% ▲
Employed		193	62%	50%	40%	12% ▲
Abstinence/Reduced Drug Use		174	56%	55%	58%	1%
Stable Living Situation		271	87%	95%	85%	-8%
Improved/Maintained Axis V GAF Score		155	63%	75%	62%	-12% ▼
Self Help		107	34%	60%	26%	-26% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		81	76%	90%	81%	-14% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		90	37%	75%	73%	-38% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

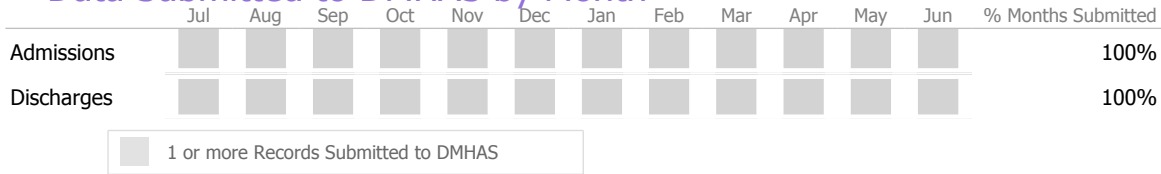
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,480	2,423	2%
Admits	1,505	1,546	-3%
Discharges	1,417	1,473	-4%

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	133	-9%
Admits	93	110	-15% ▼
Discharges	73	108	-32% ▼
Bed Days	11,298	9,582	18% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	7%	7%
<b>Cooccurring</b>		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	95%	100%
Valid Axis V GAF Score	98%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		48	66%	70%	71%	-4%
No Re-admit within 30 Days of Discharge		71	97%	85%	91%	12% ▲
Follow-up within 30 Days of Discharge		14	29%	90%	58%	-61% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		85	70%	70%	80%	0%
Improved/Maintained Axis V GAF Score		65	75%	95%	89%	-20% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		27	211 days	0.1	115%	90%	100%	25% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	33	-3%
Admits	29	26	12% ▲
Discharges	31	29	7%
Bed Days	1,468	2,016	-27% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	98%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		24	77%	70%	71%	7%
✓ No Re-admit within 30 Days of Discharge		30	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		8	33%	90%	58%	-57% ▼

### Recovery

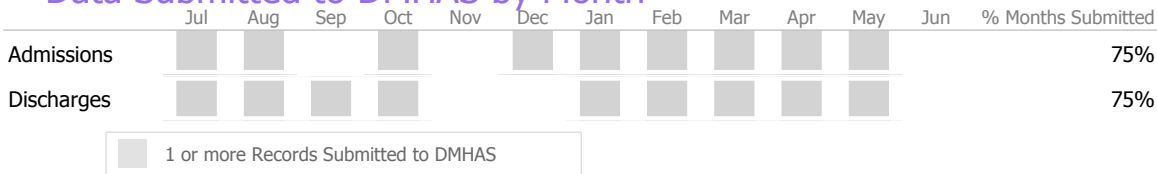
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		32	97%	70%	80%	27% ▲
● Improved/Maintained Axis V GAF Score		18	58%	95%	89%	-37% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	60 days	0.1	80%	90%	100%	-10%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	272	297	-8%
Admits	212	258	-18% ▼
Discharges	203	237	-14% ▼
Bed Days	23,161	17,322	34% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		154	76%	70%	71%	6%
✓ No Re-admit within 30 Days of Discharge		197	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		67	44%	90%	58%	-46% ▼

### Recovery

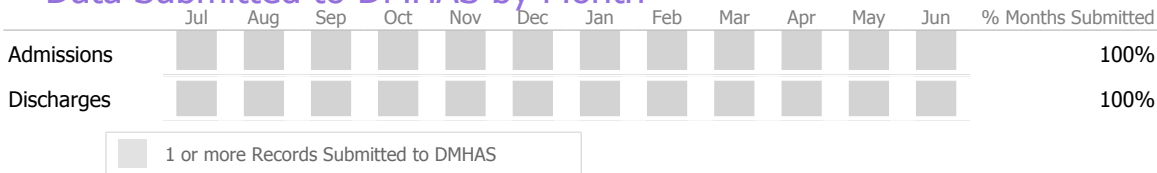
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		225	83%	70%	80%	13% ▲
● Improved/Maintained Axis V GAF Score		185	84%	95%	89%	-11% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		40	160 days	0.1	159%	90%	100%	69% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs