

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,900	1,753	8%
	Admits	604	534	13% ▲
	Discharges	505	454	11% ▲
	Service Hours	27,372	24,288	13% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		1,900	100.0%

Consumer Satisfaction Survey

(Based on 378 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%
✓ General Satisfaction		93%	80%	92%
✓ Recovery		91%	80%	79%
✓ Access		85%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	193	10%	16%
26-34	629	33%	24%
35-44	427	22%	19%
45-54	373	20%	23%
55-64	246	13%	14%
65+	32	2%	4%

Gender	#	%	State Avg
Male	1,149	61%	60%
Female	746	39%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	1,386	73%	75%
Unknown	264	14%	6%
Hisp-Puerto Rican	187	10%	12%
Hispanic-Other	60	3%	6%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	1,632	86%	▲ 66%
Other	139	7%	13%
Black/African American	118	6%	▼ 17%
Asian	4	0%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	1	0%	3%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	511	409	25% ▲
Admits	218	178	22% ▲
Discharges	128	118	8%
Service Hours	7,274	5,408	35% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	92%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		88	69%	50%	56%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		403	74%	50%	75%	24% ▲
✓ Not Arrested		535	98%	75%	96%	23% ▲
✓ Stable Living Situation		531	98%	90%	96%	8%
✓ Improved/Maintained Axis V GAF Score		416	94%	75%	79%	19% ▲
✓ Self Help		328	60%	60%	54%	0%
● Employed		208	38%	40%	43%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		404	97%	90%	95%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		286	56%	50%	63%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	245	217	13% ▲
Admits	99	52	90% ▲
Discharges	61	69	-12% ▼
Service Hours	5,641	4,302	31% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	98%	92%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	66%	50%	56%	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		251	98%	75%	96%	23% ▲
Abstinence/Reduced Drug Use		175	68%	50%	75%	18% ▲
Self Help		184	72%	60%	54%	12% ▲
Improved/Maintained Axis V GAF Score		199	91%	75%	79%	16% ▲
Stable Living Situation		238	93%	90%	96%	3%
Employed		104	40%	40%	43%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		194	99%	90%	95%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		150	61%	50%	63%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,159	1,133	2%
Admits	287	304	-6%
Discharges	316	267	18% ▲
Service Hours	14,456	14,578	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	92%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		271	86%	50%	56%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		846	71%	50%	75%	21% ▲
Not Arrested		1,158	97%	75%	96%	22% ▲
Improved/Maintained Axis V GAF Score		981	92%	75%	79%	17% ▲
Stable Living Situation		1,169	98%	90%	96%	8%
Employed		547	46%	40%	43%	6%
Self Help		564	47%	60%	54%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		853	98%	90%	95%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		832	72%	50%	63%	22% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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