Prime Time House Inc.
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	310	271	14%	▲
	Admits	78	74	5%	
	Discharges	36	42	-14%	▼
	Service Hours	10,915	10,909	0%	
	S.Rehab/PHP/IOP	9,780	10,442	-6%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	265	69.0%
	Employment Services	119	31.0%

Consumer Satisfaction Survey (Based on 138 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Respect		94%	80%	91%
✓ Access		93%	80%	88%
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	22	7%	16%
26-34	44	14%	23%
35-44	30	10%	20%
45-54	110	36% ▲	24%
55-64	73	24%	14%
65+	29	9%	4%

Gender	#	%	State Avg
Male	157	51%	60%
Female	153	49%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	288	93% ▲	75%
Unknown	11	4%	6%
Hisp-Puerto Rican	9	3%	12%
Hispanic-Other	2	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	276	89% ▲	65%
Black/African American	12	4% ▼	17%
Other	12	4%	14%
Unknown	8	3%	3%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	255	217	18%	▲
Admits	45	32	41%	▲
Discharges	9	8	13%	▲
Service Hours	1,991	2,366	-16%	▼
Social Rehab/PHP/IOP Days	9,780	10,442	-6%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		220	89%	90%	81%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges					■			■		■	■		33%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	119	128	-7%	
Admits	21	42	-50%	▼
Discharges	27	34	-21%	▼
Service Hours	8,924	8,543	4%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		51	43%	35%	37%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		89	97%	90%	94%	7%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	95%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	87%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■		■		■	■	83%
Discharges	■	■	■	■	■	■	■	■	■		■	■	92%
Services	■	■	■	■	■	■	■	■	■		■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Compass Center: Psycho-Soc Rehab
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	0	
Admits	12	-	
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs