Manchester Memorial Hospital
Manchester, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	99	111	-11%	▼
	Admits	93	110	-15%	▼
	Discharges	94	107	-12%	▼
	Bed Days	4,996	4,295	16%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Inpatient Services		99	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		20	20%	16%
26-34		28	29%	23%
35-44		18	18%	20%
45-54		14	14%	24%
55-64		15	15%	14%
65+		3	3%	4%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		85	86%	▲	75%
Hisp-Puerto Rican		6	6%		12%
Unknown		5	5%		6%
Hispanic-Other		3	3%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					0%

Gender

Gender		#	%	State Avg
Male		58	59%	60%
Female		40	41%	40%

Race

Race		#	%	State Avg
White/Caucasian		73	74%	65%
Black/African American		14	14%	17%
Other		8	8%	14%
Asian		3	3%	1%
Unknown		1	1%	3%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Acute Inpatient MH   608-110
Manchester Memorial Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

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Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		91	97%	95%	69%	2%	
✔	No Re-admit within 30 Days of Discharge		88	94%	85%	87%	9%	
🔴	Follow-up within 30 Days of Discharge		34	37%	90%	47%	-53%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		2	569 days	0.0	684%	90%	110%	594%

▨ < 90%	▨ 90-110%	▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%
Discharges	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   🔴 Below Goal

*State Avg based on 26 Active Acute Psychiatric Programs