

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,452	5,003	9%
	Admits	2,050	1,757	17% ▲
	Discharges	1,696	1,457	16% ▲
	Service Hours	33,670	37,318	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	5,443	97.1%
	Case Management	160	2.9%

Consumer Satisfaction Survey (Based on 1,390 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Respect		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Outcome		90%	80%	83%
✓ Access		89%	80%	88%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	421	8%	16%
26-34	1,595	29%	23%
35-44	1,240	23%	20%
45-54	1,385	25%	24%
55-64	714	13%	14%
65+	96	2%	4%

Gender	#	%	State Avg
Male	3,308	61%	60%
Female	2,142	39%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	4,002	73%	75%
Hisp-Puerto Rican	1,316	24% ▲	12%
Unknown	67	1%	6%
Hispanic-Other	54	1%	6%
Hispanic-Cuban	8	0%	0%
Hispanic-Mexican	5	0%	0%

Race	#	%	State Avg
White/Caucasian	3,793	70%	65%
Other	1,271	23%	14%
Black/African American	344	6% ▼	17%
Unknown	17	0%	3%
Am. Indian/Native Alaskan	16	0%	1%
Asian	7	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Multiple Races	1	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	116	-36% ▼
Admits	52	102	-49% ▼
Discharges	70	101	-31% ▼
Service Hours	260	430	-40% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	69%	50%	70%	19% ▲
● No Re-admit within 30 Days of Discharge		28	40%	85%	38%	-45% ▼
● Follow-up within 30 Days of Discharge		4	8%	90%	7%	-82% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		74	96%	60%	97%	36% ▲
✓ Not Arrested		74	96%	70%	97%	26% ▲
● Self Help		44	57%	60%	57%	-3%
● Employed		26	34%	60%	34%	-26% ▼
● Abstinence/Reduced Drug Use		33	43%	70%	48%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	86%	90%	89%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■		■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Ambulatory Detox Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	582	503	16% ▲
Admits	234	143	64% ▲
Discharges	175	138	27% ▲
Service Hours	3,461	3,136	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	98%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		141	82%	50%	56%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		427	68%	50%	71%	18% ▲
✓ Not Arrested		590	94%	75%	95%	19% ▲
✓ Self Help		410	65%	60%	55%	5%
✓ Stable Living Situation		608	97%	90%	94%	7%
✓ Employed		270	43%	40%	40%	3%
✓ Improved/Maintained Axis V GAF Score		477	89%	75%	75%	14% ▲

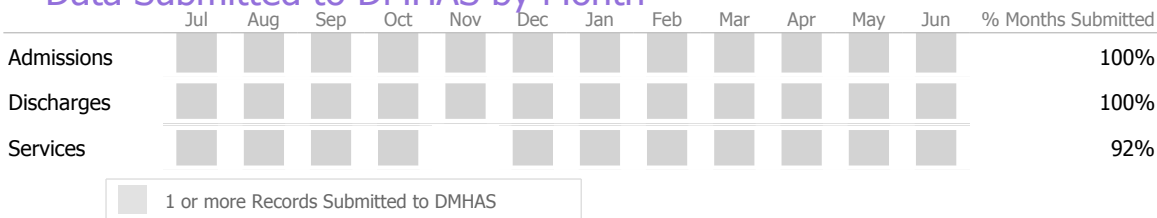
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		433	96%	90%	91%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		361	62%	50%	64%	12% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,021	953	7%
Admits	238	257	-7%
Discharges	145	158	-8%
Service Hours	4,028	4,454	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	76%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		92	65%	50%	56%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		683	64%	50%	71%	14% ▲
Not Arrested		947	89%	75%	95%	14% ▲
Stable Living Situation		926	87%	90%	94%	-3%
Improved/Maintained Axis V GAF Score		731	75%	75%	75%	0%
Self Help		510	48%	60%	55%	-12% ▼
Employed		246	23%	40%	40%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		762	83%	90%	91%	-7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		796	78%	50%	64%	28% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

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■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,157	1,047	11% ▲
Admits	485	403	20% ▲
Discharges	416	362	15% ▲
Service Hours	6,465	7,763	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		266	65%	50%	56%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		932	75%	50%	71%	25% ▲
Not Arrested		1,158	93%	75%	95%	18% ▲
Stable Living Situation		1,208	97%	90%	94%	7%
Improved/Maintained Axis V GAF Score		986	96%	75%	75%	21% ▲
Self Help		752	60%	60%	55%	0%
Employed		468	38%	40%	40%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		801	97%	90%	91%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		654	57%	50%	64%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	160	136	18% ▲
Admits	71	59	20% ▲
Discharges	69	45	53% ▲
Service Hours	134	286	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic 6 Month Updates	53%	67%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	57%	50%	41%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		130	80%	80%	77%	0%
● Employed		19	12%	20%	19%	-8%
● Self Help		82	51%	60%	48%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		72	77%	90%	93%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■	■		■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	664	594	12% ▲
Admits	184	141	30% ▲
Discharges	141	109	29% ▲
Service Hours	3,631	3,284	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	90%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	99%	92%
Diagnosis		
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		101	74%	50%	56%	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		481	71%	50%	71%	21% ▲
Not Arrested		626	92%	75%	95%	17% ▲
Employed		298	44%	40%	40%	4%
Stable Living Situation		639	94%	90%	94%	4%
Self Help		402	59%	60%	55%	-1%
Improved/Maintained Axis V GAF Score		480	79%	75%	75%	4%

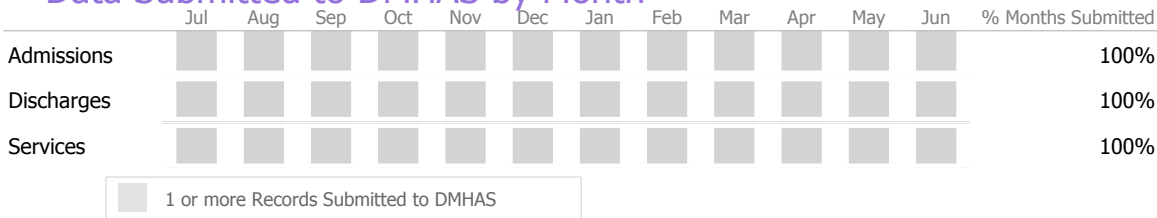
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		491	91%	90%	91%	1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		476	72%	50%	64%	22% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	624	594	5%
Admits	212	201	5%
Discharges	194	175	11% ▲
Service Hours	3,554	5,870	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	91%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		104	55%	50%	56%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		490	73%	50%	71%	23% ▲
✓ Not Arrested		640	95%	75%	95%	20% ▲
✓ Self Help		500	75%	60%	55%	15% ▲
✓ Improved/Maintained Axis V GAF Score		535	93%	75%	75%	18% ▲
✓ Stable Living Situation		645	96%	90%	94%	6%
✓ Employed		292	44%	40%	40%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		459	96%	90%	91%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		415	67%	50%	64%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	513	420	22% ▲
Admits	206	127	62% ▲
Discharges	148	111	33% ▲
Service Hours	2,128	1,999	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	96%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		114	79%	50%	56%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		489	91%	75%	95%	16% ▲
Abstinence/Reduced Drug Use		349	65%	50%	71%	15% ▲
Employed		241	45%	40%	40%	5%
Stable Living Situation		512	96%	90%	94%	6%
Self Help		302	56%	60%	55%	-4%
Improved/Maintained Axis V GAF Score		382	85%	75%	75%	10%

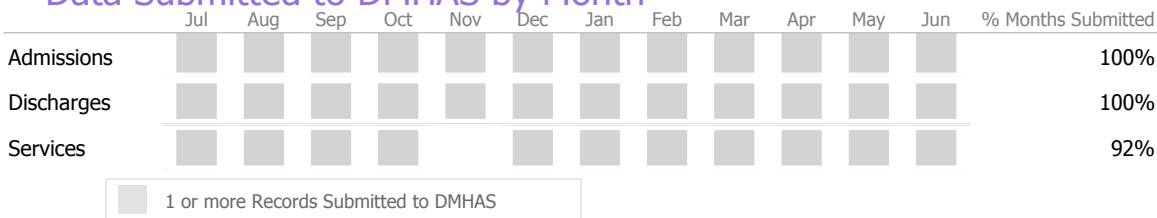
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		355	91%	90%	91%	1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		305	59%	50%	64%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	586	512	14% ▲
Admits	213	157	36% ▲
Discharges	180	120	50% ▲
Service Hours	2,707	2,704	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		115	65%	50%	56%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		468	76%	50%	71%	26% ▲
Not Arrested		554	90%	75%	95%	15% ▲
Stable Living Situation		585	95%	90%	94%	5%
Employed		264	43%	40%	40%	3%
Self Help		339	55%	60%	55%	-5%
Improved/Maintained Axis V GAF Score		400	75%	75%	75%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		417	96%	90%	91%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		365	62%	50%	64%	12% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	540	521	4%
Admits	155	167	-7%
Discharges	158	138	14% ▲
Service Hours	7,303	7,393	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	87%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		147	94%	50%	56%	44% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		475	84%	50%	71%	34% ▲
✓ Not Arrested		538	95%	75%	95%	20% ▲
✓ Improved/Maintained Axis V GAF Score		473	95%	75%	75%	20% ▲
✓ Stable Living Situation		545	97%	90%	94%	7%
● Self Help		320	57%	60%	55%	-3%
● Employed		206	37%	40%	40%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		385	95%	90%	91%	5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		361	67%	50%	64%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs