Artreach Inc.
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	80	84	-5%	
	Admits	5	18	-72%	▼
	Discharges	18	9	100%	▲
	Service Hours	6,877	6,923	-1%	
	S.Rehab/PHP/IOP	1,946	1,757	11%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Social Rehabilitation		80	100.0%

Consumer Satisfaction Survey   (Based on 67 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		98%	80%	83%
✓ Recovery		97%	80%	79%

▮ Satisfied %	⎮ Goal %	▯ 0-80%	▯ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg	
18-25		5	6%	16%	
26-34		10	13%	23%	▼
35-44		9	11%	20%	
45-54		22	28%	24%	
55-64		29	36%	14%	▲
65+		5	6%	4%	

Gender

Gender		#	%		State Avg
Female		49	61%	▲	40%
Male		31	39%	▼	60%

Ethnicity

Ethnicity		#	%	State Avg	
Non-Hispanic		75	94%	75%	▲
Hispanic-Other		3	4%	6%	
Hisp-Puerto Rican		1	1%	12%	▼
Unknown		1	1%	6%	
Hispanic-Cuban				0%	
Hispanic-Mexican				0%	

Race

Race		#	%		State Avg
White/Caucasian		65	81%	▲	65%
Black/African American		8	10%		17%
Other		4	5%		14%
Multiple Races		2	3%		1%
Am. Indian/Native Alaskan		1	1%		1%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

▮ Unique Clients	⎮ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Artreach 212-280
Artreach Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
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Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services	▮▮▮▮	61	98%	90%	81%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	�				▮			▮					25%
Discharges				▮	▮	▮			▮		▮	▮	50%
Services	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✔ Goal Met	● Below Goal
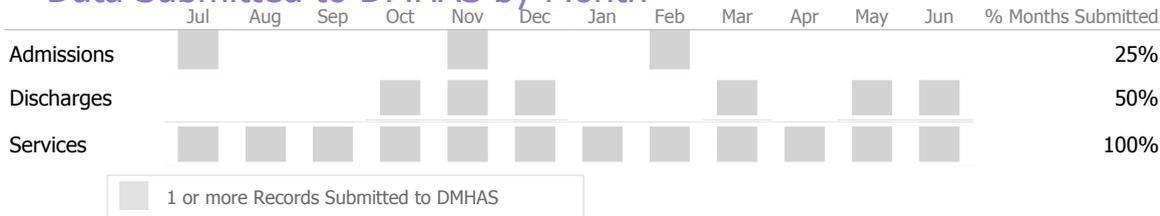
* State Avg based on 39 Active Social Rehabilitation Programs