Alcohol and Drug Recovery Center ADRC
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,389	3,251	4%
	Admits	4,940	4,611	7%
	Discharges	4,967	4,679	6%
	Service Hours	4,419	4,221	5%
	Bed Days	45,960	46,321	-1%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	2,773	73.2%
	Employment Services	336	8.9%
	Outpatient	335	8.8%
	Case Management	203	5.4%
	Forensics Community-based	137	3.6%
	Other	2	0.1%

Consumer Satisfaction Survey   (Based on 304 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Participation in Treatment		88%	80%	92%
✔ Quality and Appropriateness		87%	80%	93%
✔ Respect		86%	80%	91%
✔ General Satisfaction		84%	80%	92%
✔ Overall		84%	80%	91%
✔ Access		81%	80%	88%
Outcome		79%	80%	83%
🔴 Recovery		79%	80%	79%

▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	522	15%	16%
26-34	940	28%	23%
35-44	790	23%	20%
45-54	836	25%	24%
55-64	278	8%	14%
65+	22	1%	4%

Gender

Gender	#	%	State Avg
Male	2,380	70%	60%
Female	1,005	30%	40%

Race

Race	#	%	State Avg
White/Caucasian	1,878	55%	65%
Other	819	24%	14%
Black/African American	647	19%	17%
Am. Indian/Native Alaskan	17	1%	1%
Asian	12	0%	1%
Unknown	7	0%	3%
Hawaiian/Other Pacific Islander	6	0%	0%
Multiple Races	3	0%	1%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	2,493	74%	75%
Hisp-Puerto Rican	752	22%	12%
Hispanic-Other	118	3%	6%
Hispanic-Mexican	10	0%	0%
Unknown	10	0%	6%
Hispanic-Cuban	6	0%	0%

▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

CCAR - Hartford
Alcohol and Drug Recovery Center ADRC
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	233	278	-16%	▼
Admits	186	216	-14%	▼
Discharges	192	226	-15%	▼
Service Hours	251	170	48%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		132	55%	35%	44%	20%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		43	83%	90%	88%	-7%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	61%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	┃ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs

CCAR - New London
Alcohol and Drug Recovery Center ADRC
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	92	133	-31%	▼
Admits	73	102	-28%	▼
Discharges	83	114	-27%	▼
Service Hours	63	73	-13%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		43	47%	35%	44%	12%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		7	78%	90%	88%	-12%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	61%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Discharges	▪		▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Services	▪	▪		▪	▪	▪	▪	▪	▪	▪		▪	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs

CCAR - Willimatic
Alcohol and Drug Recovery Center ADRC
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	23	-35%	▼
Admits	14	9	56%	▲
Discharges	5	22	-77%	▼
Service Hours	13	6	127%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		2	13%	35%	44%	-22%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	80%	90%	88%	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	61%
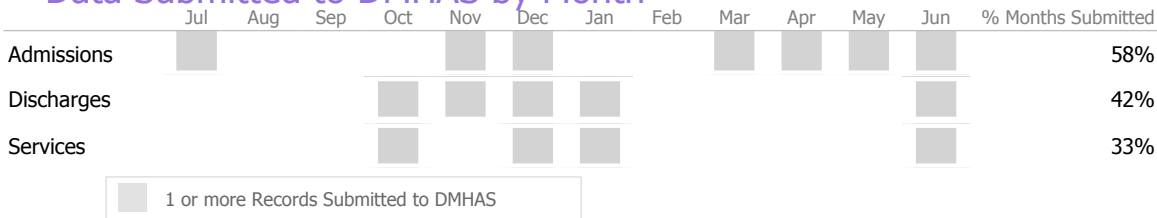
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢				▢	▢			▢	▢	▢	▢	58%
Discharges				▢	▢	▢	▢					▢	42%
Services				▢		▢	▢					▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 7 Active Employment Services Programs

Clayton House 950400
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	68	-13%	▼
Admits	47	55	-15%	▼
Discharges	45	56	-20%	▼
Bed Days	5,101	5,012	2%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	98%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	40%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	99%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		30	67%	85%	64%	-18%	▼
🔴	No Re-admit within 30 Days of Discharge		36	80%	85%	74%	-5%	
🔴	Follow-up within 30 Days of Discharge		18	60%	90%	63%	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		56	93%	70%	88%	23%	▲
✓	Improved/Maintained Axis V GAF Score		43	96%	75%	91%	21%	▲
🔴	Employed		22	37%	60%	32%	-23%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	133 days	0.3	93%	90%	93%	3%
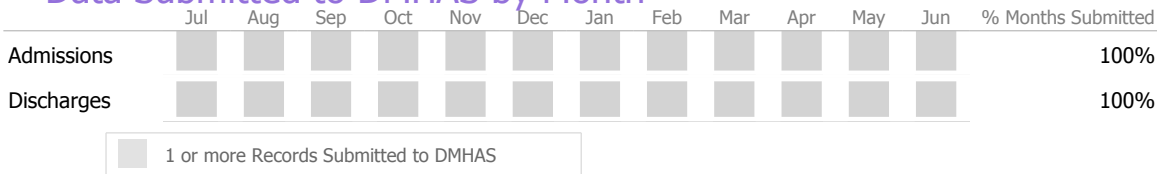
🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	100%
Discharges	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Coventry House   950401
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	28	31	-10%
Discharges	28	30	-7%
Bed Days	3,486	3,488	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	64%	70%	68%	-6%
● No Re-admit within 30 Days of Discharge		22	79%	85%	93%	-6%
● Follow-up within 30 Days of Discharge		7	39%	90%	52%	-51% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	11%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	99%
✔ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Abstinence/Reduced Drug Use		27	71%	70%	77%	1%
● Improved/Maintained Axis V GAF Score		25	89%	95%	94%	-6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		10	150 days	0.3	96%	90%	90%	6%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

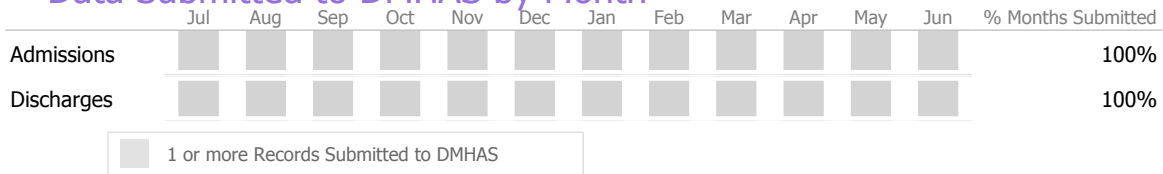|	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

GA Recovery House 950359
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	279	231	21%	▲
Admits	289	232	25%	▲
Discharges	287	231	24%	▲
Bed Days	6,282	6,137	2%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 13 Active Recovery House Programs

OP Counseling Center 950200
Alcohol and Drug Recovery Center ADRC
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	263	221	19%	▲
Admits	247	172	44%	▲
Discharges	228	206	11%	▲
Service Hours	3,443	3,278	5%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	95%
✔ Valid TEDS Data		100%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	34%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		99%	95%
✔ SA Screen Complete		99%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		148	65%	50%	52%	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		230	82%	55%	58%	27%	▲
✔ Not Arrested		268	96%	75%	89%	21%	▲
● Self Help		155	55%	60%	25%	-5%	
✔ Improved/Maintained Axis V GAF Score		188	81%	75%	60%	6%	
● Stable Living Situation		250	89%	95%	87%	-6%	
● Employed		107	38%	50%	37%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		53	98%	90%	84%	8%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		223	96%	75%	74%	21%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Recovery House 950348
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	118	93	27%	▲
Admits	118	90	31%	▲
Discharges	113	95	19%	▲
Bed Days	2,105	2,120	-1%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▎Goal	✓ Goal Met	● Below Goal
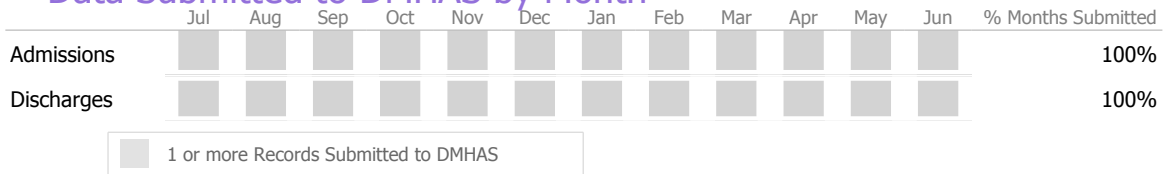
* State Avg based on 13 Active Recovery House Programs

Residential Detox 950600
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,318	2,255	3%
Admits	3,030	2,896	5%
Discharges	3,036	2,888	5%
Bed Days	10,645	10,760	-1%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		2,303	76%	80%	79%	-4%
✓	No Re-admit within 30 Days of Discharge		2,572	85%	85%	86%	0%
🔴	Follow-up within 30 Days of Discharge		1140	50%	90%	55%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	95%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete	99%	95%
✓ SA Screen Complete	99%	95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	99%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		35	4 days	0.0	83%	90%	85%	-7%

▨ < 90%	▨ 90-110%	▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

SA Jail Diversion Program
Alcohol and Drug Recovery Center ADRC
Addiction - Forensics Community-based - Court Liaison-Jail Diversion

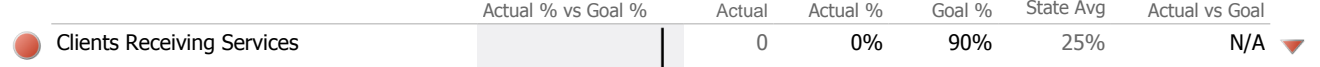Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
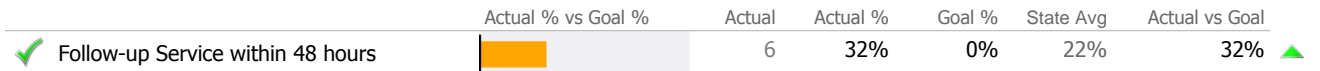Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	137	80	71%	▲
Admits	123	66	86%	▲
Discharges	92	65	42%	▲
Service Hours	1	17	-95%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	25%	N/A	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Follow-up Service within 48 hours		6	32%	0%	22%	32%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢									▢			17%

▢ 1 or more Records Submitted to DMHAS
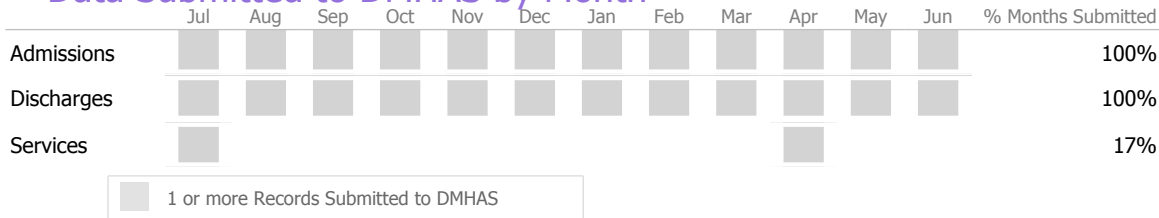
▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

SATEP ADRC MaleHsgSupp 950444
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	64	6%
Admits	67	61	10%
Discharges	65	61	7%
Bed Days	1,590	1,730	-8%

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		95%	98%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	40%

Cooccurring		Actual	State Avg
MH Screen Complete		96%	99%
SA Screen Complete		96%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		54	83%	85%	64%	-2%
🔴 No Re-admit within 30 Days of Discharge		34	52%	85%	74%	-33% ▼
🔴 Follow-up within 30 Days of Discharge		35	65%	90%	63%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Improved/Maintained Axis V GAF Score		57	88%	75%	91%	13% ▲
✔ Abstinence/Reduced Drug Use		53	75%	70%	88%	5%
🔴 Employed		4	6%	60%	32%	-54% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		6	36 days	0.1	73%	90%	93%	-17% ▼

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

SATEP ADRC Res Intensive950601
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	507	478	6%
Admits	498	470	6%
Discharges	502	468	7%
Bed Days	8,727	8,858	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		364	73%	80%	81%	-7%
✓ No Re-admit within 30 Days of Discharge		469	93%	85%	94%	8%
🔴 Follow-up within 30 Days of Discharge		255	70%	90%	58%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		430	82%	60%	63%	22% ▲
✓ Improved/Maintained Axis V GAF Score		450	90%	75%	95%	15% ▲
✓ Abstinence/Reduced Drug Use		367	70%	70%	49%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		28	19 days	0.1	85%	90%	86%	-5%

🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

⬜ 1 or more Records Submitted to DMHAS
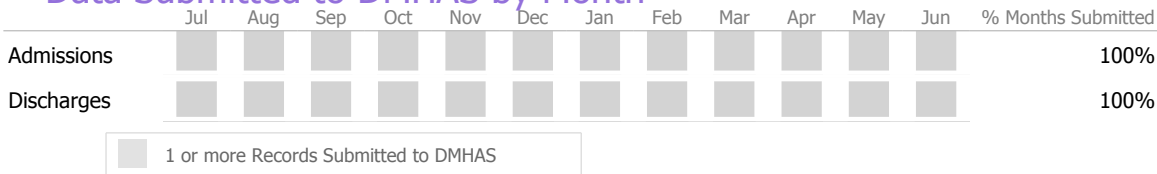
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

SATEP ADRC Res Intermed.950403
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	69	6%
Admits	63	59	7%
Discharges	63	59	7%
Bed Days	3,565	3,609	-1%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	40%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	99%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		39	62%	85%	64%	-23%	▼
🔴 No Re-admit within 30 Days of Discharge		35	56%	85%	74%	-29%	▼
🔴 Follow-up within 30 Days of Discharge		23	59%	90%	63%	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		71	97%	70%	88%	27%	▲
🔴 Improved/Maintained Axis V GAF Score		45	71%	75%	91%	-4%	
🔴 Employed		6	8%	60%	32%	-52%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	62 days	0.1	98%	90%	93%	8%

< 90%	90-110%	>110%
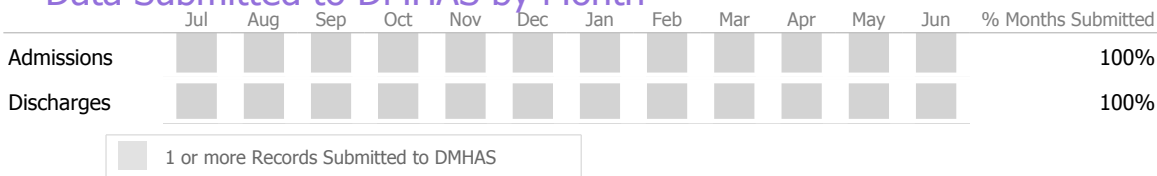
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

SATEP Cath Fam Svc CM 950480
Alcohol and Drug Recovery Center ADRC
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	121	38%	▲
Admits	66	40	65%	▲
Discharges	142	17	735%	▲
Service Hours	79	127	-38%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		93%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		9%	67%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		10	7%	50%	41%	-43%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		124	73%	80%	77%	-7%	
● Employed		13	8%	20%	19%	-12%	▼
● Self Help		32	19%	60%	48%	-41%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		25	89%	90%	93%	-1%

Data Submitted to DMHAS by Month
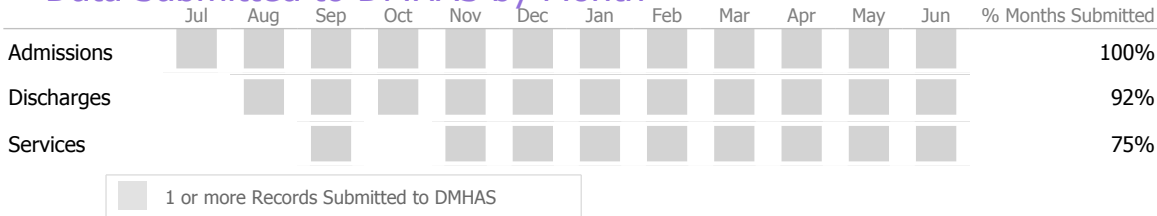
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													75%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✔ Goal Met	● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

SATEP Mercy, Women ALC 950446
Alcohol and Drug Recovery Center ADRC
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	44	7%	
Admits	35	31	13%	▲
Discharges	34	31	10%	
Bed Days	4,459	4,607	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	40%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	99%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		13	38%	85%	64%	-47%	▼
🔴 No Re-admit within 30 Days of Discharge		27	79%	85%	74%	-6%	
🔴 Follow-up within 30 Days of Discharge		8	62%	90%	63%	-28%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		42	88%	70%	88%	18%	▲
✓ Improved/Maintained Axis V GAF Score		34	92%	75%	91%	17%	▲
🔴 Employed		12	25%	60%	32%	-35%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		15	158 days	0.3	82%	90%	93%	-8%	
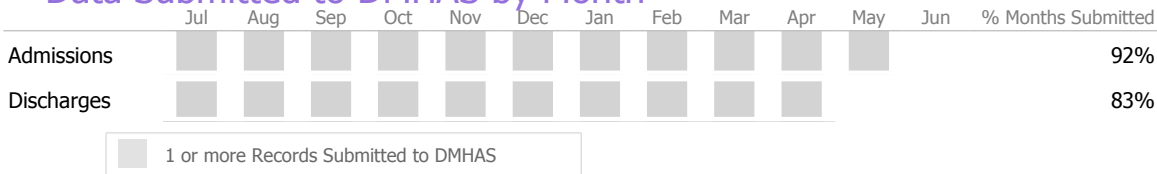
	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢			83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

	Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

SATEP-HBH OP 950201
Alcohol and Drug Recovery Center ADRC
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	86	-10%	
Admits	38	56	-32%	▼
Discharges	34	46	-26%	▼
Service Hours	337	391	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		73%	95%
Valid TEDS Data		91%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		28%	34%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		95%	95%
✓ SA Screen Complete		95%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	9%	50%	52%	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		46	59%	55%	58%	4%	
🔴 Not Arrested		51	65%	75%	89%	-10%	
🔴 Improved/Maintained Axis V GAF Score		49	70%	75%	60%	-5%	
🔴 Stable Living Situation		52	67%	95%	87%	-28%	▼
🔴 Self Help		17	22%	60%	25%	-38%	▼
🔴 Employed		9	12%	50%	37%	-38%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		41	93%	90%	84%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		20	54%	75%	74%	-21%	▼

Data Submitted to DMHAS by Month
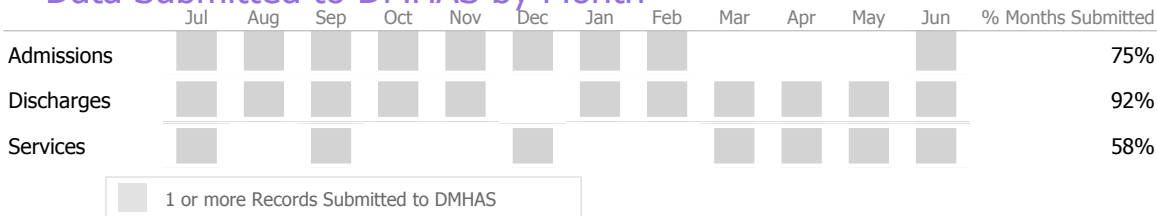
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													92%
Services													58%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Senior Services
Alcohol and Drug Recovery Center ADRC
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	81	-56%	▼
Admits	18	25	-28%	▼
Discharges	18	64	-72%	▼
Service Hours	233	160	45%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	67%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	41%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Self Help		20	56%	60%	48%	-4%	
🔴	Stable Living Situation		27	75%	80%	77%	-5%	
🔴	Employed		1	3%	20%	19%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		18	100%	90%	93%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢		▢	▢			83%
Discharges	▢	▢		▢	▢		▢	▢		▢			67%
Services	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢		92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 17 Active Standard Case Management Programs