ACCESS Agency
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
———	Unique Clients	4	7	-43%	▼
	Admits		3	-100%	▼
	Discharges		3	-100%	▼
⋀⋀⋀⋀	Service Hours	208	195	7%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management	▬	4	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25			▼	16%
26-34			▼	23%
35-44			▼	20%
45-54		1	25%	24%
55-64		3	75% ▲	14%
65+				4%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		4	100% ▲	75%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Hispanic-Other				6%
Hisp-Puerto Rican			▼	12%
Unknown				6%

Gender

Gender		#	%	State Avg
Female		4	100% ▲	40%
Male			▼	60%

Race

Race		#	%	State Avg
White/Caucasian		4	100% ▲	65%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	17%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	14%
Unknown				3%

▬ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	7	-43%	▼
Admits	-	3	-100%	▼
Discharges	-	3	-100%	▼
Service Hours	208	195	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		4	100%	85%	89%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		4	100%	90%	93%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	97%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services	■			■		■		■			■		42%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs