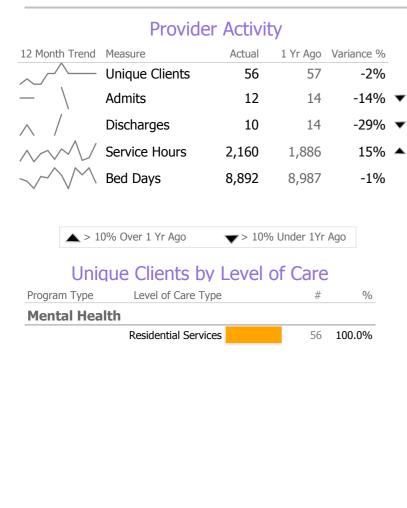**Supportive Environmental Living Facility Inc-SELF**
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013   (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	57	-2%	
	Admits	12	14	-14%	▼
	Discharges	10	14	-29%	▼
	Service Hours	2,160	1,886	15%	▲
	Bed Days	8,892	8,987	-1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		56	100.0%

Consumer Satisfaction Survey   (Based on 34 FY12 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		94%	80%	92%
✔	Participation in Treatment		88%	80%	92%
✔	Overall		88%	80%	91%
✔	Access		88%	80%	88%
✔	Quality and Appropriateness		85%	80%	93%
🔴	Respect		79%	80%	91%
🔴	Outcome		71%	80%	83%
🔴	Recovery		65%	80%	79%

Satisfied % | Goal %   ▢ 0-80%   ▢ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		4	7%		17%
26-34		6	11%	▼	22%
35-44		6	11%		20%
45-54		21	38%	▲	24%
55-64		10	18%		13%
65+		9	16%	▲	4%

Gender

Gender		#	%	State Avg
Male		31	55%	60%
Female		25	45%	40%

Race

Race		#	%		State Avg
White/Caucasian		42	75%	▲	64%
Black/African American		12	21%		17%
Am. Indian/Native Alaskan		1	2%		1%
Other		1	2%	▼	15%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					2%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		53	95%	▲	74%
Hispanic-Other		2	4%		7%
Hisp-Puerto Rican		1	2%		12%
Hispanic-Cuban					0%
Hispanic-Mexican					0%
Unknown					7%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	29	-3%	
Admits	6	10	-40%	▼
Discharges	5	8	-38%	▼
Service Hours	2,087	1,813	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		90%	80%

Cooccurring		Actual	State Avg
MH Screen Complete		83%	86%
SA Screen Complete		83%	86%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		2	40%	50%	57%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		21	75%	60%	79%	15%	▲
✔ Stable Living Situation		28	100%	85%	93%	15%	▲
🔴 Employed		5	18%	25%	10%	-7%	
🔴 Improved/Maintained Axis V GAF Score		20	80%	95%	53%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		23	100%	90%	96%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪			▪		▪	▪					42%
Discharges		▪				▪	▪					▪	33%
Services	▪	▪		▪	▪	▪	▪	▪	▪	▪		▪	92%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 54 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	4	2	100%	▲
Discharges	3	4	-25%	▼
Bed Days	4,577	4,623	-1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	67%	60%	59%	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		14	93%	60%	77%	33%	▲
✔	Stable Living Situation		15	100%	95%	92%	5%	
●	Employed		2	13%	25%	7%	-12%	▼
●	Improved/Maintained Axis V GAF Score		11	79%	95%	55%	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		73%	74%

Cooccurring		Actual	State Avg
MH Screen Complete		75%	78%
SA Screen Complete		25%	77%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	96%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		13	1,507 days	0.9	96%	90%	96%	6%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪			▪		▪						33%
Discharges			▪				▪				▪		25%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 68 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	2	2	0%
Discharges	2	2	0%
Bed Days	4,315	4,364	-1%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		92%	74%

Cooccurring		Actual	State Avg
MH Screen Complete		50%	78%
SA Screen Complete		50%	77%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	60%	59%	40%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		10	71%	60%	77%	11%	▲
✔ Stable Living Situation		14	100%	95%	92%	5%	
◑ Improved/Maintained Axis V GAF Score		12	86%	95%	55%	-9%	
◑ Employed		0	0%	25%	7%	-25%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		12	1,877 days	0.9	99%	90%	96%	9%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢										8%
Discharges	▢	▢											17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ◑ Below Goal

* State Avg based on 68 Active Supervised Apartments Programs