St. Vincent DePaul Place Middletown, Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013   (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	43	48	-10%	
	Admits	5	7	-29%	▼
	Discharges	4	10	-60%	▼
	Service Hours	4,596	3,622	27%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		43	100.0%

Consumer Satisfaction Survey   (Based on 46 FY12 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		98%	80%	92%
✔	Access		98%	80%	88%
✔	Quality and Appropriateness		95%	80%	93%
✔	Participation in Treatment		92%	80%	92%
✔	Respect		92%	80%	91%
✔	Overall		91%	80%	91%
🔴	Outcome		77%	80%	83%
🔴	Recovery		76%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25			▼	17%
26-34			▼	22%
35-44		3	7% ▼	20%
45-54		18	42% ▲	24%
55-64		20	47% ▲	13%
65+		2	5%	4%

Gender

Gender		#	%	State Avg
Male		30	70%	60%
Female		13	30%	40%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		42	98% ▲	74%
Hisp-Puerto Rican		1	2%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Hispanic-Other				7%
Unknown				7%

Race

Race		#	%	State Avg
White/Caucasian		29	67%	64%
Black/African American		13	30% ▲	17%
Other		1	2% ▼	15%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				2%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Liberty Commons 314290
St. Vincent DePaul Place Middletown, Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	28	-21%	▼
Admits	-	6	-100%	▼
Discharges	2	6	-67%	▼
Service Hours	1,828	1,423	28%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		22	100%	85%	80%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		20	100%	90%	90%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	59%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges										▢		▢	17%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▏ Goal	✓ Goal Met	● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Next Step Supportive Hsg314551
St. Vincent DePaul Place Middletown, Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	20	5%	
Admits	5	1	400%	▲
Discharges	2	4	-50%	▼
Service Hours	2,767	2,199	26%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		19	90%	85%	90%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	72%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■			■			■					33%
Discharges			■				■						17%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS
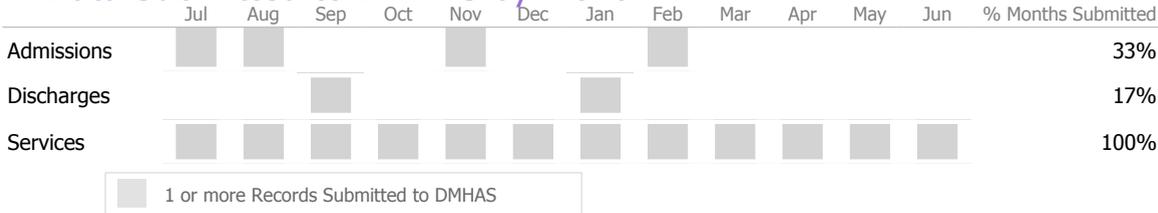
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs