

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,124	3,186	-2%
	Admits	3,907	3,792	3%
	Discharges	3,873	3,912	-1%
	Service Hours	7,570	8,299	-9%
	Bed Days	58,381	57,410	2%
	S.Rehab/PHP/IOP	3,486	3,807	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,574	50.4%
	Outpatient	755	24.2%
	IOP	399	12.8%
	Case Management	56	1.8%
Forensic SA	Forensics Community-based	652	20.9%
	Case Management	131	4.2%

Consumer Satisfaction Survey (Based on 265 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		88%	80%	93%
✓ General Satisfaction		87%	80%	92%
✓ Respect		86%	80%	91%
✓ Recovery		82%	80%	79%
✓ Outcome		81%	80%	83%
● Access		77%	80%	88%

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	655	21%	17%	Male	2,425	78%	60%
26-34	905	29%	22%	Female	696	22%	40%
35-44	625	20%	20%				
45-54	701	23%	24%				
55-64	206	7%	13%				
65+	21	1%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,730	87%	74%	White/Caucasian	2,361	76%	64%
Hisp-Puerto Rican	247	8%	12%	Black/African American	378	12%	17%
Hispanic-Other	87	3%	7%	Other	308	10%	15%
Hispanic-Cuban	39	1%	0%	Am. Indian/Native Alaskan	41	1%	1%
Hispanic-Mexican	19	1%	0%	Asian	12	0%	1%
Unknown	2	0%	7%	Multiple Races	11	0%	1%
				Hawaiian/Other Pacific Islander	8	0%	0%
				Unknown	5	0%	2%

Unique Clients |
 State Avg |
 ▲ > 10% Over State Avg |
 ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	150	-17% ▼
Admits	95	126	-25% ▼
Discharges	99	117	-15% ▼
Service Hours	507	607	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	14%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		92	93%	50%	61%	43% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		96	75%	60%	65%	15% ▲
Social Support		95	74%	60%	78%	14% ▲
Employed		0	0%	20%	8%	-20% ▼
Stable Living Situation		34	27%	80%	40%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	69%	90%	58%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	49	-12% ▼
Admits	34	43	-21% ▼
Discharges	34	43	-21% ▼
Bed Days	3,756	3,405	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	56%	85%	77%	-29% ▼
No Re-admit within 30 Days of Discharge		27	79%	85%	91%	-6%
Follow-up within 30 Days of Discharge		16	84%	90%	14%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Recovery

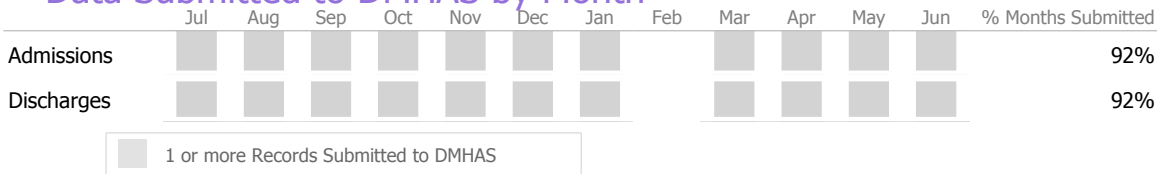
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		43	98%	70%	30%	28% ▲
Improved/Maintained Axis V GAF Score		34	97%	75%	36%	22% ▲
Employed		15	34%	60%	43%	-26% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	147 days	0.2	103%	90%	93%	13% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	57	-25% ▼
Admits	31	49	-37% ▼
Discharges	38	46	-17% ▼
Bed Days	3,647	3,481	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	68%	85%	77%	-17% ▼
No Re-admit within 30 Days of Discharge		34	89%	85%	91%	4%
Follow-up within 30 Days of Discharge		16	62%	90%	14%	-28% ▼

Recovery

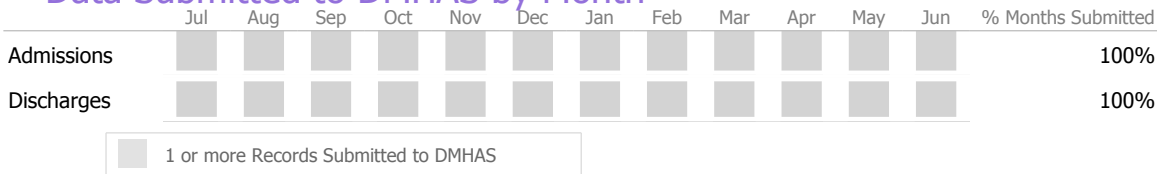
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		44	100%	70%	30%	30% ▲
Improved/Maintained Axis V GAF Score		34	89%	75%	36%	14% ▲
Employed		18	41%	60%	43%	-19% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	138 days	0.3	91%	90%	93%	1%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,082	961	13% ▲
Admits	1,477	1,313	12% ▲
Discharges	1,473	1,314	12% ▲
Bed Days	5,435	5,146	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,089	74%	80%	78%	-6%
● No Re-admit within 30 Days of Discharge		1,197	81%	85%	85%	-4%
● Follow-up within 30 Days of Discharge		520	48%	90%	50%	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
✓ MH Screen Complete	97%	76%
✓ SA Screen Complete	97%	72%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	86%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	4 days	0.0	74%	90%	84%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	94	10%
Admits	79	72	10%
Discharges	80	71	13% ▲
Bed Days	8,734	8,751	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⊘ Treatment Completed Successfully		50	62%	70%	63%	-8%
✔ No Re-admit within 30 Days of Discharge		75	94%	85%	90%	9%
⊘ Follow-up within 30 Days of Discharge		23	46%	90%	50%	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data	98%	97%
✔ Valid TEDS Data	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Abstinence/Reduced Drug Use		95	92%	70%	74%	22% ▲
✔ Improved/Maintained Axis V GAF Score		80	100%	95%	76%	5%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Bed Utilization

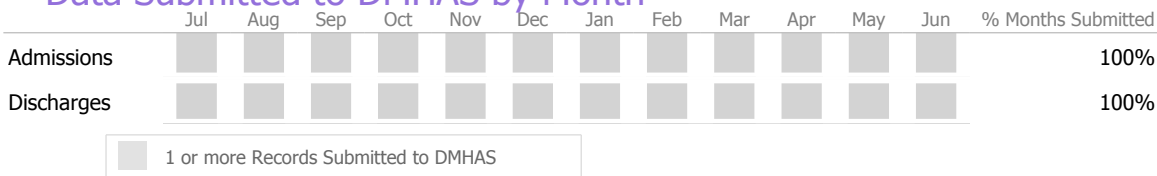
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		26	132 days	0.3	92%	90%	94%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Cooccurring	Actual	State Avg
✔ MH Screen Complete	99%	98%
✔ SA Screen Complete	99%	98%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	99%	99%
✔ Valid Axis V GAF Score	99%	99%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ⊘ Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	479	453	6%
Admits	434	414	5%
Discharges	420	415	1%
Bed Days	28,378	28,270	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		265	63%	70%	63%	-7%
No Re-admit within 30 Days of Discharge		371	88%	85%	90%	3%
Follow-up within 30 Days of Discharge		192	72%	90%	50%	-18%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		446	89%	70%	74%	19%
Improved/Maintained Axis V GAF Score		408	97%	95%	76%	2%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Bed Utilization

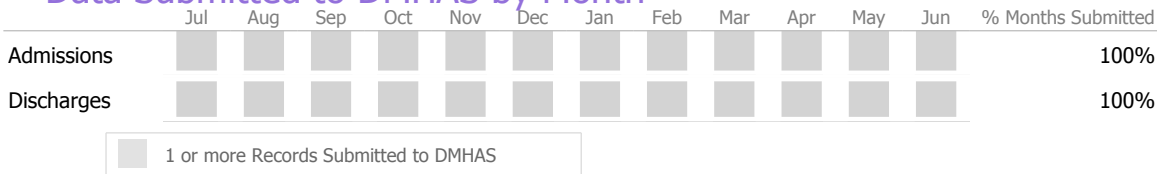
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		84	78 days	0.2	93%	90%	94%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	62	6%
Admits	53	52	2%
Discharges	55	49	12% ▲
Bed Days	4,608	4,590	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	69%	85%	77%	-16% ▼
No Re-admit within 30 Days of Discharge		45	82%	85%	91%	-3%
Follow-up within 30 Days of Discharge		29	76%	90%	14%	-14% ▼

Recovery

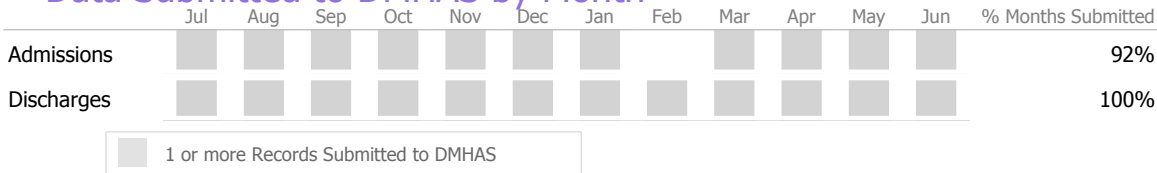
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		66	100%	70%	30%	30% ▲
Improved/Maintained Axis V GAF Score		53	96%	75%	36%	21% ▲
Employed		33	50%	60%	43%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	99 days	0.2	97%	90%	93%	7%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	155	-4%
Admits	156	161	-3%
Discharges	162	158	3%
Service Hours	137	142	-4%
Social Rehab/PHP/IOP Days	1,261	1,455	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		73	45%	50%	62%	-5%
Follow-up within 30 Days of Discharge		31	42%	90%	42%	-48% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		140	84%	55%	44%	29% ▲
Not Arrested		164	98%	75%	88%	23% ▲
Stable Living Situation		152	91%	95%	87%	-4%
Self Help		81	49%	60%	27%	-11% ▼
Improved/Maintained Axis V GAF Score		93	57%	75%	52%	-18% ▼
Employed		45	27%	50%	24%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	41%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■		■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 49 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	297	352	-16% ▼
Admits	271	320	-15% ▼
Discharges	283	321	-12% ▼
Service Hours	2,412	2,561	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		163	58%	50%	56%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		288	86%	55%	56%	31% ▲
✓ Not Arrested		330	99%	75%	85%	24% ▲
✓ Stable Living Situation		319	96%	95%	82%	1%
● Employed		160	48%	50%	34%	-2%
● Improved/Maintained Axis V GAF Score		185	65%	75%	52%	-10%
● Self Help		142	43%	60%	21%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		51	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		207	86%	75%	74%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	259	-2%
Admits	272	266	2%
Discharges	264	270	-2%
Service Hours	230	203	13% ▲
Social Rehab/PHP/IOP Days	2,225	2,352	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		123	47%	50%	62%	-3%
Follow-up within 30 Days of Discharge		45	37%	90%	42%	-53% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		227	79%	55%	44%	24% ▲
Not Arrested		284	99%	75%	88%	24% ▲
Stable Living Situation		281	98%	95%	87%	3%
Improved/Maintained Axis V GAF Score		184	70%	75%	52%	-5%
Self Help		137	48%	60%	27%	-12% ▼
Employed		99	34%	50%	24%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	100%	90%	41%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 49 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	467	500	-7%
Admits	439	434	1%
Discharges	426	455	-6%
Service Hours	3,341	4,033	-17% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		214	50%	50%	56%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		441	86%	55%	56%	31% ▲
✓ Not Arrested		491	96%	75%	85%	21% ▲
✓ Stable Living Situation		495	97%	95%	82%	2%
● Employed		238	46%	50%	34%	-4%
● Self Help		236	46%	60%	21%	-14% ▼
● Improved/Maintained Axis V GAF Score		289	68%	75%	52%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	94%
✓ Valid TEDS Data	100%	94%
On-Time Periodic		
✓ 6 Month Updates	100%	12%
Cooccurring		
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	98%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		340	84%	75%	74%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	59	-29% ▼
Admits	38	50	-24% ▼
Discharges	37	53	-30% ▼
Service Hours	367	635	-42% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	59%	50%	61%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		44	98%	60%	65%	38% ▲
✓ Social Support		38	84%	60%	78%	24% ▲
✓ Stable Living Situation		41	91%	80%	40%	11% ▲
● Employed		2	4%	20%	8%	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		14%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	58%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

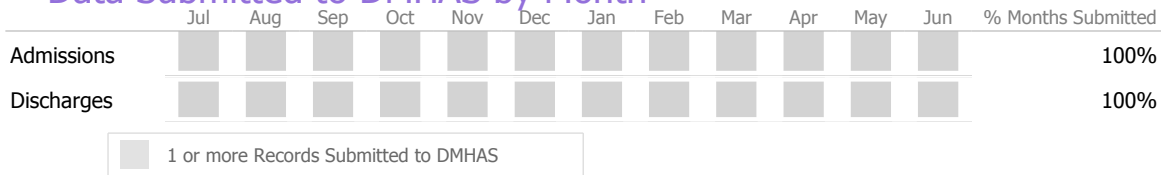
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	652	752	-13% ▼
Admits	418	398	5%
Discharges	389	518	-25% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	28	100% ▲
Admits	42	28	50% ▲
Discharges	47	12	292% ▲
Service Hours	561	114	392% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	34%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	96%	50%	48%	46% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		54	93%	60%	34%	33% ▲
Stable Living Situation		56	97%	80%	70%	17% ▲
Employed		0	0%	20%	15%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	81%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

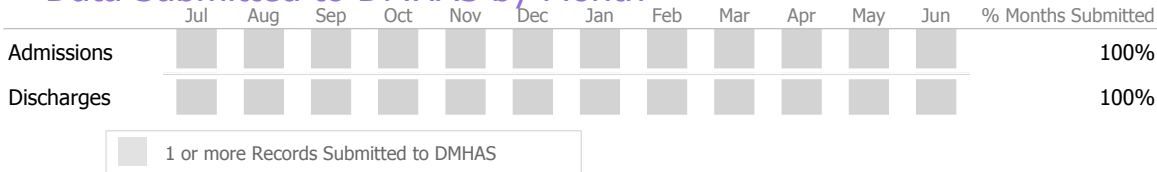
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	76	-3%
Admits	68	66	3%
Discharges	66	70	-6%
Bed Days	3,823	3,767	1%

Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Supported Recovery Houses Programs