

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,202	4,157	1%
	Admits	4,093	4,048	1%
	Discharges	4,026	3,947	2%
	Service Hours	45,154	51,921	-13% ▼
	Bed Days	51,809	57,588	-10%
	S.Rehab/PHP/IOP	6,296	2,937	114% ▲

Consumer Satisfaction Survey (Based on 1,030 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Access		86%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	2,292	54.5%
	Residential Services	1,487	35.4%
	Outpatient	587	14.0%
	IOP	458	10.9%
Mental Health	Residential Services	82	2.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	646	15%	17%	Male	2,846	68%	60%		
26-34	1,148	28%	22%	Female	1,352	32%	40%		
35-44	920	22%	20%	Race	White/Caucasian	2,443	58%	64%	
45-54	1,034	25%	24%		Other	856	20%	15%	
55-64	390	9%	13%		Black/African American	822	20%	17%	
65+	35	1%	4%		Multiple Races	43	1%	1%	
Ethnicity	Non-Hispanic	3,181	76%		74%	Asian	15	0%	1%
	Hisp-Puerto Rican	631	15%		12%	Am. Indian/Native Alaskan	12	0%	1%
	Hispanic-Other	368	9%	7%	Hawaiian/Other Pacific Islander	11	0%	0%	
Hispanic-Mexican	13	0%	0%	Unknown			2%		
Unknown	5	0%	7%						
Hispanic-Cuban	4	0%	0%						

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	41	2%
Admits	4	5	-20% ▼
Discharges	6	3	100% ▲
Bed Days	13,839	14,064	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	74%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	78%
SA Screen Complete	100%	77%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	60%	59%	20% ▲

Recovery

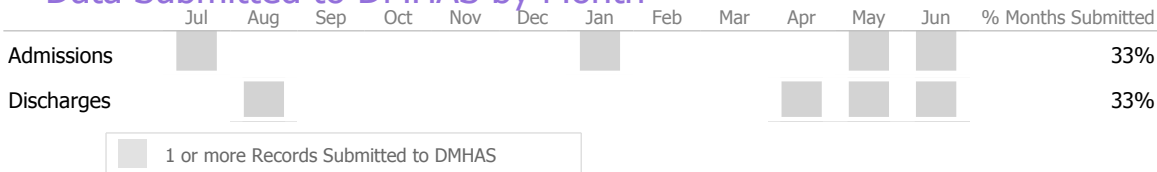
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		35	83%	60%	77%	23% ▲
Stable Living Situation		42	100%	95%	92%	5%
Improved/Maintained Axis V GAF Score		40	100%	95%	55%	5%
Employed		5	12%	25%	7%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		36	4,276 days	0.9	105%	90%	96%	15% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 68 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	14	-50% ▼
Admits	-	6	-100% ▼
Discharges	7	7	0%
Bed Days	465	1,360	-66% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	77%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	100%	80%	61%	20% ▲
No Re-admit within 30 Days of Discharge		4	57%	85%	88%	-28% ▼
Follow-up within 30 Days of Discharge		6	86%	90%	87%	-4%

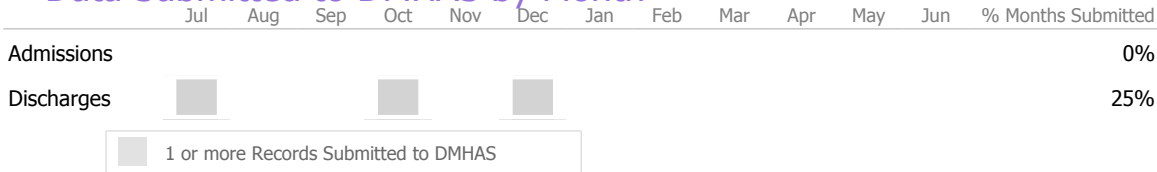
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		5	71%	60%	78%	11% ▲
Stable Living Situation		7	100%	90%	95%	10%
Improved/Maintained Axis V GAF Score		7	100%	95%	55%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	392 days	1.1	32%	90%	91%	-58% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	11	-18% ▼
Admits	4	3	33% ▲
Discharges	1	6	-83% ▼
Bed Days	2,814	2,426	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	61%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	88%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	87%	10%

Data Submission Quality

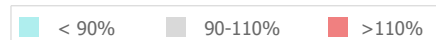
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	77%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Recovery

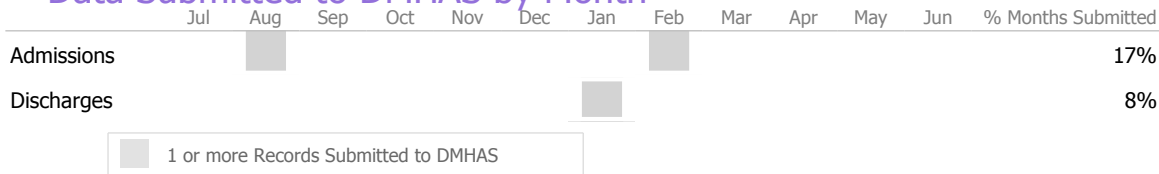
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	100%	60%	78%	40% ▲
✓ Stable Living Situation		9	100%	90%	95%	10%
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	55%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,423 days	0.9	96%	90%	93%	6%



Data Submitted to DMHAS by Month



* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	435	273	59% ▲
Admits	437	276	58% ▲
Discharges	394	255	55% ▲
Service Hours	1,837	1,214	51% ▲
Social Rehab/PHP/IOP Days	6,084	2,937	107% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		239	61%	50%	62%	11% ▲
Follow-up within 30 Days of Discharge		130	54%	90%	42%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		458	94%	75%	88%	19% ▲
Abstinence/Reduced Drug Use		321	66%	55%	44%	11% ▲
Improved/Maintained Axis V GAF Score		387	98%	75%	52%	23% ▲
Self Help		304	62%	60%	27%	2%
Stable Living Situation		468	96%	95%	87%	1%
Employed		171	35%	50%	24%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		93	100%	90%	41%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 49 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,375	1,285	7%
Admits	581	533	9%
Discharges	575	487	18% ▲
Service Hours	22,309	26,018	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	65%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		292	52%	50%	45%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1,136	77%	50%	61%	27% ▲
Not Arrested		1,410	95%	75%	89%	20% ▲
Self Help		1,031	70%	60%	42%	10%
Improved/Maintained Axis V GAF Score		1,192	92%	75%	62%	17% ▲
Stable Living Situation		1,450	98%	90%	86%	8%
Employed		630	42%	40%	34%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		907	100%	90%	83%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		893	65%	50%	70%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	230	-1%
Admits	223	231	-3%
Discharges	223	231	-3%
Bed Days	5,423	5,378	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		204	91%	80%	80%	11% ▲
No Re-admit within 30 Days of Discharge		209	94%	85%	93%	9%
Follow-up within 30 Days of Discharge		137	67%	90%	54%	-23% ▼

Recovery

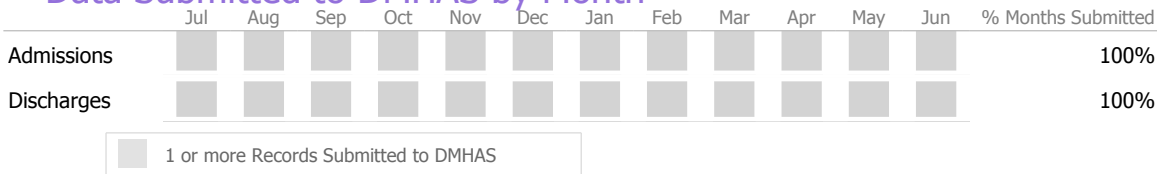
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		208	87%	70%	51%	17% ▲
Improved/Maintained Axis V GAF Score		218	98%	75%	90%	23% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	26 days	0.1	99%	90%	90%	9%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,022	983	4%
Admits	506	536	-6%
Discharges	501	463	8%
Service Hours	13,919	15,051	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	65%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		239	48%	50%	45%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		820	73%	50%	61%	23% ▲
Not Arrested		1,075	95%	75%	89%	20% ▲
Improved/Maintained Axis V GAF Score		867	90%	75%	62%	15% ▲
Stable Living Situation		1,022	90%	90%	86%	0%
Self Help		625	55%	60%	42%	-5%
Employed		288	25%	40%	34%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		626	99%	90%	83%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		559	55%	50%	70%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312	300	4%
Admits	303	293	3%
Discharges	303	291	4%
Bed Days	7,872	9,843	-20% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		275	91%	50%	83%	41% ▲
✓ No Re-admit within 30 Days of Discharge		294	97%	85%	95%	12% ▲
● Follow-up within 30 Days of Discharge		205	75%	90%	74%	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

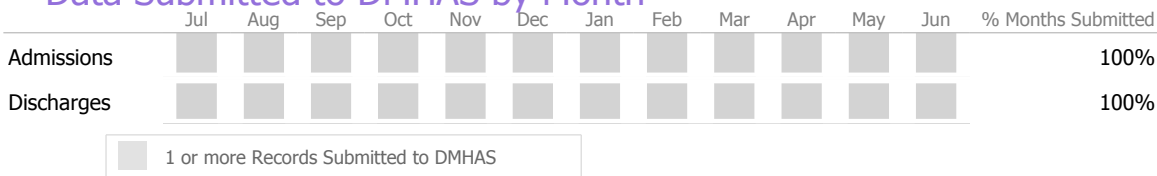
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		299	92%	70%	74%	22% ▲
✓ Improved/Maintained Axis V GAF Score		299	99%	75%	90%	24% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	27 days	0.1	94%	90%	90%	4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	141	-26% ▼
Admits	70	123	-43% ▼
Discharges	110	122	-10%
Service Hours	912	1,345	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		88	80%	50%	56%	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		105	95%	75%	52%	20% ▲
Not Arrested		106	96%	75%	85%	21% ▲
Abstinence/Reduced Drug Use		81	74%	55%	56%	19% ▲
Self Help		85	77%	60%	21%	17% ▲
Stable Living Situation		105	95%	95%	82%	0%
Employed		41	37%	50%	34%	-13% ▼

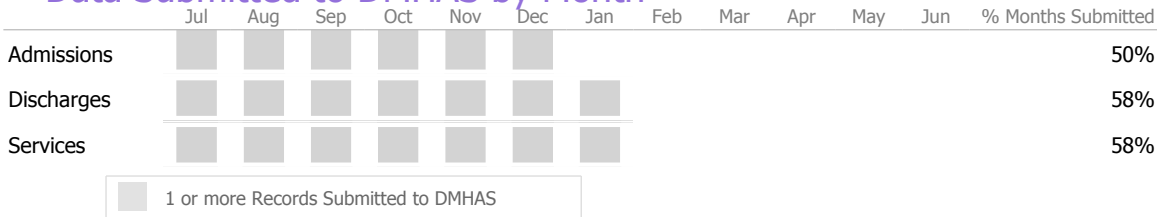
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	-90% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		63	94%	75%	74%	19% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	477	722	-34% ▼
Admits	457	714	-36% ▼
Discharges	433	750	-42% ▼
Service Hours	4,331	6,438	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	93%	94%
On-Time Periodic		
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		346	80%	50%	56%	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		403	76%	55%	56%	21% ▲
Not Arrested		503	95%	75%	85%	20% ▲
Improved/Maintained Axis V GAF Score		403	93%	75%	52%	18% ▲
Stable Living Situation		511	97%	95%	82%	2%
Self Help		312	59%	60%	21%	-1%
Employed		243	46%	50%	34%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	96%	90%	58%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		345	83%	75%	74%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30		
Admits	30	-	
Discharges	4	-	
Service Hours	83	-	
Social Rehab/PHP/IOP Days	212	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	50%	62%	25% ▲
Follow-up within 30 Days of Discharge		2	67%	90%	42%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		28	93%	75%	88%	18% ▲
Stable Living Situation		30	100%	95%	87%	5%
Abstinence/Reduced Drug Use		12	40%	55%	44%	-15% ▼
Self Help		11	37%	60%	27%	-23% ▼
Employed		5	17%	50%	24%	-33% ▼
Improved/Maintained Axis V GAF Score		4	100%	75%	52%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	100%	90%	41%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													17%
Discharges													17%
Services													8%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 49 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10		
Admits	10	-	
Discharges	3	-	
Service Hours	20	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	85%	94%
On-Time Periodic		
6 Month Updates	N/A	12%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	50%	56%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		8	80%	50%	34%	30% ▲
Not Arrested		10	100%	75%	85%	25% ▲
Stable Living Situation		10	100%	95%	82%	5%
Abstinence/Reduced Drug Use		5	50%	55%	56%	-5%
Self Help		4	40%	60%	21%	-20% ▼
Improved/Maintained Axis V GAF Score		3	100%	75%	52%	25% ▲

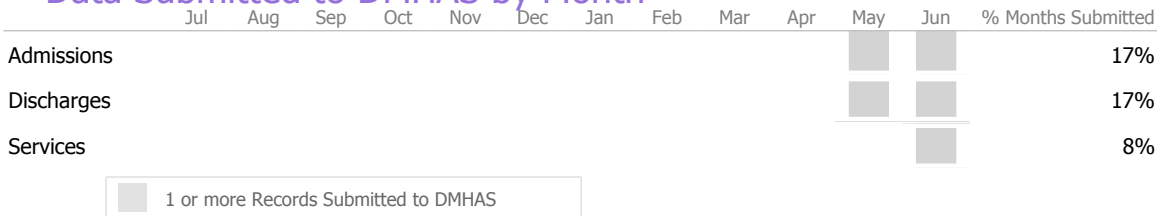
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	80%	75%	74%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	966	873	11% ▲
Admits	1,228	1,140	8%
Discharges	1,231	1,137	8%
Bed Days	6,220	7,365	-16% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⊘ Treatment Completed Successfully		961	78%	80%	78%	-2%
✔ No Re-admit within 30 Days of Discharge		1,081	88%	85%	85%	3%
⊘ Follow-up within 30 Days of Discharge		571	59%	90%	50%	-31% ▼

Data Submission Quality

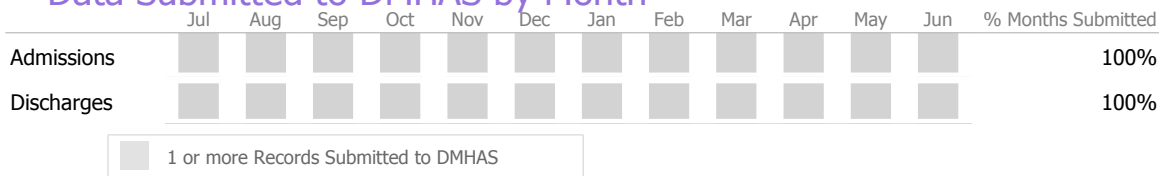
Data Entry	Actual	State Avg
✔ Valid NOMS Data	100%	87%
✔ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
✔ MH Screen Complete	100%	76%
✔ SA Screen Complete	100%	72%
Diagnosis		
✔ Valid Axis I Diagnosis	100%	100%
✔ Valid Axis V GAF Score	100%	86%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		19	5 days	0.0	90%	90%	84%	0%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

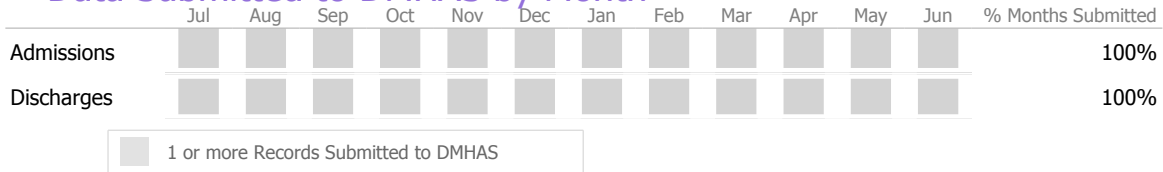


* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	226	183	23% ▲
Admits	218	162	35% ▲
Discharges	213	169	26% ▲
Bed Days	13,395	14,065	-5%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	19	-21% ▼
Admits	7	11	-36% ▼
Discharges	7	11	-36% ▼
Service Hours	968	1,067	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	86%	50%	57%	36% ▲

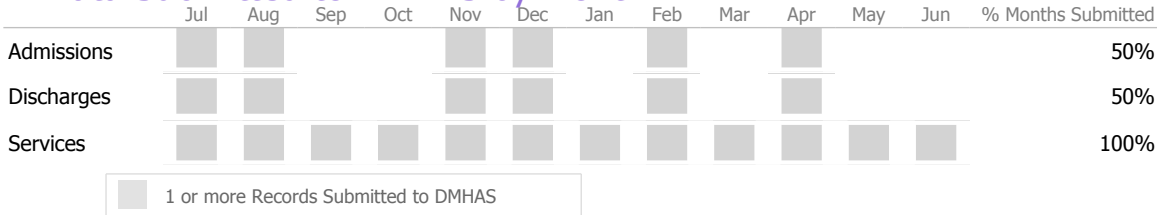
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		15	100%	60%	79%	40% ▲
Employed		6	40%	25%	10%	15% ▲
Stable Living Situation		15	100%	85%	93%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	100%	90%	96%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 54 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	15	15	0%
Discharges	15	15	0%
Bed Days	1,781	1,762	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	60%	95%	61%	-35%
No Re-admit within 30 Days of Discharge		13	87%	85%	83%	2%
Follow-up within 30 Days of Discharge		9	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
On-Time Periodic		
6 Month Updates	100%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	78%
SA Screen Complete	100%	78%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	83%
Valid Axis V GAF Score	100%	82%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		18	100%	75%	53%	25%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	207 days	0.3	98%	90%	90%	8%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■		■	■	■			67%
Discharges	■	■	■		■	■		■	■	■			67%

■ 1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

■ Actual
 | Goal
 Goal Met
 Below Goal

* State Avg based on 10 Active Transitional Programs