Guardian Ad Litem
Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	134	126	6%
	Admits	29	62	-53% ▼
	Discharges	23	64	-64% ▼
	Service Hours	9,530	8,331	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	134	100.0%

Consumer Satisfaction Survey (Based on 89 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		94%	80%	91%
✓ Overall		90%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Access		83%	80%	88%
✓ Outcome		81%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	8%	17%
26-34	23	17%	22%
35-44	17	13%	20%
45-54	46	34%	24%
55-64	31	23%	13%
65+	6	4%	4%

Gender	#	%	State Avg
Male	71	53%	60%
Female	63	47%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	128	96% ▲	74%
Hispanic-Other	5	4%	7%
Hisp-Puerto Rican	1	1% ▼	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			7%

Race	#	%	State Avg
White/Caucasian	91	68%	64%
Black/African American	34	25%	17%
Other	7	5%	15%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			2%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Community Integration - Region 4 (524-310)
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	14	21%	▲
Admits	8	14	-43%	▼
Discharges	10	5	100%	▲
Service Hours	679	146	366%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	67%	38%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		7	70%	50%	43%	20%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		17	100%	60%	38%	40%	▲
✓ Stable Living Situation		17	100%	80%	60%	20%	▲
● Employed		0	0%	20%	7%	-20%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	68%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■		■	■	■		■				50%
Discharges		■				■	■	■		■	■	■	58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	28	18%	▲
Admits	6	28	-79%	▼
Discharges	1	1	0%	
Service Hours	2,157	238	806%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	30%	38%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	50%	43%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		33	100%	80%	60%	20%	▲
✓ Social Support		26	79%	60%	38%	19%	▲
● Employed		0	0%	20%	7%	-20%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	68%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■			■		■				■		■	42%
Discharges		■											8%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	120	-33%	▼
Admits	13	17	-24%	▼
Discharges	10	52	-81%	▼
Service Hours	6,356	7,673	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	16%	38%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		7	70%	50%	43%	20%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		54	67%	60%	38%	7%	
● Stable Living Situation		54	67%	80%	60%	-13%	▼
● Employed		3	4%	20%	7%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	100%	90%	68%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■			■	■	■	■	■		67%
Discharges			■	■		■	■			■		■	50%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs

YAS - Guardian Ad Litem - 524 - 311
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	8	-38%	▼
Admits	2	3	-33%	▼
Discharges	2	6	-67%	▼
Service Hours	338	274	23%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	38%

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully	2	100%	50%	43%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support	5	100%	60%	38%	40%	▲
✓ Stable Living Situation	5	100%	80%	60%	20%	▲
● Employed	0	0%	20%	7%	-20%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	3	100%	90%	68%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■						■						17%
Discharges					■		■						17%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs