

### Provider Activity

| 12 Month Trend | Measure        | Actual  | 1 Yr Ago | Variance % |
|----------------|----------------|---------|----------|------------|
|                | Unique Clients | 3,480   | 3,321    | 5%         |
|                | Admits         | 3,771   | 3,568    | 6%         |
|                | Discharges     | 3,759   | 3,575    | 5%         |
|                | Service Hours  | 796     | 828      | -4%        |
|                | Bed Days       | 211,811 | 207,142  | 2%         |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 119 FY12 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Overall                     |                      | 99%         | 80%    | 91%       |
| ✓ General Satisfaction        |                      | 98%         | 80%    | 92%       |
| ✓ Quality and Appropriateness |                      | 97%         | 80%    | 93%       |
| ✓ Respect                     |                      | 96%         | 80%    | 91%       |
| ✓ Participation in Treatment  |                      | 93%         | 80%    | 92%       |
| ✓ Access                      |                      | 93%         | 80%    | 88%       |
| ✓ Outcome                     |                      | 91%         | 80%    | 83%       |
| ✓ Recovery                    |                      | 89%         | 80%    | 79%       |

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Unique Clients by Level of Care

| Program Type         | Level of Care Type  | # | %     |
|----------------------|---------------------|---|-------|
| <b>Addiction</b>     | Inpatient Services  |   | 76.6% |
|                      | Outpatient Services |   |       |
| <b>Forensic MH</b>   | Inpatient Services  |   | 13.0% |
|                      | Outpatient Services |   |       |
| <b>Mental Health</b> | Inpatient Services  |   | 10.1% |
|                      | Outpatient Services |   |       |
| <b>Pre-Admit</b>     | Intake              |   | 4.3%  |
|                      | Outpatient Services |   |       |

### Client Demographics

| Age               | #     | %   | State Avg | Gender                          | #     | %   | State Avg |
|-------------------|-------|-----|-----------|---------------------------------|-------|-----|-----------|
| 18-25             | 470   | 14% | 17%       | Male                            | 2,490 | 72% | ▲ 60%     |
| 26-34             | 869   | 25% | 22%       | Female                          | 990   | 28% | ▼ 40%     |
| 35-44             | 785   | 23% | 20%       |                                 |       |     |           |
| 45-54             | 874   | 25% | 24%       |                                 |       |     |           |
| 55-64             | 379   | 11% | 13%       |                                 |       |     |           |
| 65+               | 102   | 3%  | 4%        |                                 |       |     |           |
| Ethnicity         | #     | %   | State Avg | Race                            | #     | %   | State Avg |
| Non-Hispanic      | 2,884 | 83% | 74%       | White/Caucasian                 | 2,258 | 65% | 64%       |
| Hisp-Puerto Rican | 445   | 13% | 12%       | Black/African American          | 618   | 18% | 17%       |
| Hispanic-Other    | 136   | 4%  | 7%        | Other                           | 568   | 16% | 15%       |
| Hispanic-Cuban    | 7     | 0%  | 0%        | Asian                           | 24    | 1%  | 1%        |
| Hispanic-Mexican  | 6     | 0%  | 0%        | Am. Indian/Native Alaskan       | 10    | 0%  | 1%        |
| Unknown           | 2     | 0%  | 7%        | Hawaiian/Other Pacific Islander | 2     | 0%  | 0%        |
|                   |       |     |           | Multiple Races                  |       |     | 1%        |
|                   |       |     |           | Unknown                         |       |     | 2%        |

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 46     | 34       | 35% ▲      |
| Admits          | 8      | 3        | 167% ▲     |
| Discharges      | 14     | 5        | 180% ▲     |
| Transfers - In  | 15     | -        |            |
| Transfers - Out | 10     | -        |            |
| Service Hours   | 40     | 183      | -78% ▼     |
| Bed Days        | 9,076  | 9,156    | -1%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 14     | 100%     | 95%    | 69%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 14     | 100%     | 85%    | 86%       | 15% ▲          |
| ○ Follow-up within 30 Days of Discharge   |                    | 8      | 57%      | 90%    | 42%       | -33% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ○ Improved/Maintained Axis V GAF Score |                    | 31     | 79%      | 95%    | 54%       | -16% ▼         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 96%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        |        | 58%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 96%       |
| SA Screen Complete       |        | 96%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 48%       |
| ✓ Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 25   | 1,735 days | 0.5      | 99%      | 90%    | 111%      | 9%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     |     | ■   | ■   |     | ■   | ■   | 33%                |
| Discharges | ■   |     |     | ■   |     |     | ■   | ■   | ■   | ■   |     | ■   | 58%                |
| Services   |     |     |     | ■   | ■   |     | ■   | ■   |     |     | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ○ Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 50     | 49       | 2%         |
| Admits          | 19     | 21       | -10%       |
| Discharges      | 12     | 17       | -29% ▼     |
| Transfers - In  | 10     | -        |            |
| Transfers - Out | 16     | -        |            |
| Service Hours   | 14     | 29       | -53% ▼     |
| Bed Days        | 7,680  | 7,340    | 5%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 12     | 100%     | 95%    | 69%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 12     | 100%     | 85%    | 86%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 10     | 83%      | 90%    | 42%       | -7%            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 23     | 57%      | 95%    | 54%       | -38% ▼         |

### Data Submission Quality

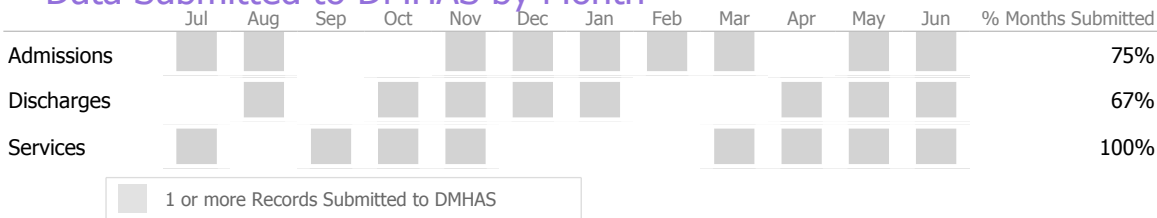
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 96%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 58%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     |        | 96%       |
| ✓ SA Screen Complete     |        | 96%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 48%       |
| ✓ Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 20   | 628 days | 0.4      | 105%     | 90%    | 111%      | 15% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 50     | 58       | -14% ▼     |
| Admits          | 22     | 28       | -21% ▼     |
| Discharges      | 21     | 15       | 40% ▲      |
| Transfers - In  | 7      | -        |            |
| Transfers - Out | 10     | -        |            |
| Service Hours   | 31     | 35       | -11% ▼     |
| Bed Days        | 8,373  | 8,394    | 0%         |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 17     | 81%      | 95%    | 69%       | -14% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 21     | 100%     | 85%    | 86%       | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 14     | 82%      | 90%    | 42%       | -8%            |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 37     | 84%      | 95%    | 54%       | -11% ▼         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | 96%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        |        | 58%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     |        | 96%       |
| SA Screen Complete     |        | 96%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis |        | 48%       |
| Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 23   | 440 days | 0.5      | 100%     | 90%    | 111%      | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

| Category   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |
| Discharges |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |
| Services   |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |

  1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

  Actual   
 | Goal   
 ✔ Goal Met   
   Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 42     | 45       | -7%        |
| Admits          | 14     | 17       | -18% ▼     |
| Discharges      | 11     | 18       | -39% ▼     |
| Transfers - In  | 8      | -        |            |
| Transfers - Out | 11     | -        |            |
| Service Hours   | 16     | 72       | -77% ▼     |
| Bed Days        | 8,014  | 8,029    | 0%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 10     | 91%      | 95%    | 69%       | -4%            |
| ✓ No Re-admit within 30 Days of Discharge |                    | 11     | 100%     | 85%    | 86%       | 15% ▲          |
| ✓ Follow-up within 30 Days of Discharge   |                    | 9      | 90%      | 90%    | 42%       | 0%             |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 18     | 51%      | 95%    | 54%       | -44% ▼         |

### Data Submission Quality

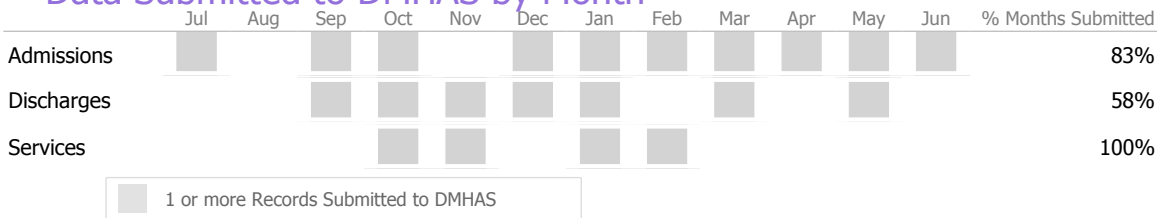
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 92% 96%   |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        |        | 67% 58%   |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     |        | 100% 96%  |
| ✓ SA Screen Complete     |        | 100% 96%  |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 100% 48%  |
| ✓ Valid Axis V GAF Score |        | 98% 47%   |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 22   | 745 days | 0.5      | 100%     | 90%    | 111%      | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ⊘ Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 118    | 114      | 4%         |
| Admits          | 87     | 92       | -5%        |
| Discharges      | 73     | 82       | -11% ▼     |
| Transfers - In  | 11     | -        |            |
| Transfers - Out | 24     | -        |            |
| Service Hours   |        | 1        | -67% ▼     |
| Bed Days        | 7,929  | 7,691    | 3%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 94%    | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 0%     | 47%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | 96%    | 98%       |
| SA Screen Complete     | 97%    | 98%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 99%    | 99%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 6      | 8%       | 95%    | 28%       | -87% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 69     | 95%      | 85%    | 94%       | 10%            |
| Follow-up within 30 Days of Discharge   |                    | 1      | 17%      | 90%    | 56%       | -73% ▼         |
| National Recovery Measures (NOMS)       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Improved/Maintained Axis V GAF Score    |                    | 69     | 74%      | 95%    | 56%       | -21% ▼         |

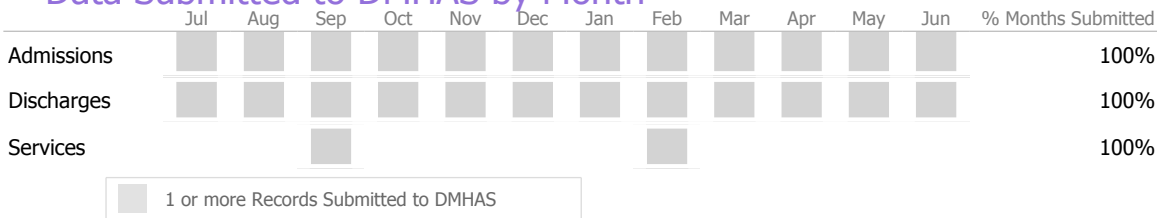
### Recovery

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 24   | 114 days | 0.2      | 91%      | 90%    | 95%       | 1%             |

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual     Goal    ✔ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

# Blue Hills Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

## Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 1,135  | 1,099    | 3%         |
| Admits          | 1,455  | 1,389    | 5%         |
| Discharges      | 1,062  | 991      | 7%         |
| Transfers - In  | 3      | -        |            |
| Transfers - Out | 398    | -        |            |
| Service Hours   | 36     | 55       | -35% ▼     |
| Bed Days        | 6,190  | 5,827    | 6%         |

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 629    | 59%      | 80%    | 74%       | -21% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 1,062  | 100%     | 85%    | 100%      | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 275    | 44%      | 90%    | 44%       | -46% ▼         |

## Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 1,267  | 88%      | 95%    | 91%       | -7%            |

## Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 99%    | 99%       |
| Valid TEDS Data | 97%    | 96%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 0%        |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 78%       |
| SA Screen Complete | 100%   | 78%       |

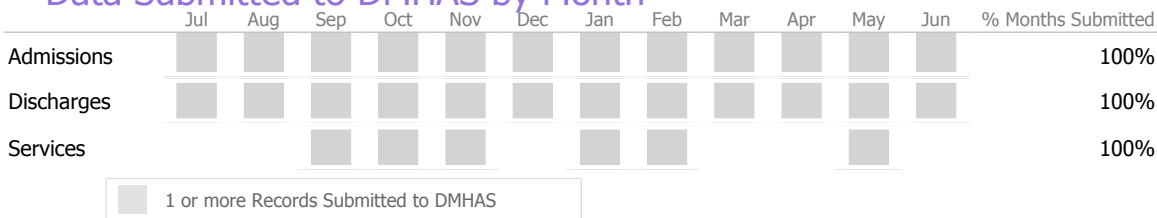
| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 100%      |

## Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 21   | 4 days  | 0.0      | 81%      | 90%    | 87%       | -9%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

## Data Submitted to DMHAS by Month



> 10% Over    < 10% Under

■ Actual   
 |   
 Goal   
 Goal Met   
 Below Goal

\* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 501    | 473      | 6%         |
| Admits          | 146    | 120      | 22% ▲      |
| Discharges      | 525    | 502      | 5%         |
| Transfers - In  | 399    | -        |            |
| Transfers - Out | 15     | -        |            |
| Service Hours   | 187    | 56       | 237% ▲     |
| Bed Days        | 7,845  | 7,612    | 3%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 436    | 83%      | 80%    | 82%       | 3%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 525    | 100%     | 85%    | 100%      | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 240    | 55%      | 90%    | 57%       | -35% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Improved/Maintained Axis V GAF Score |                    | 469    | 87%      | 75%    | 81%       | 12% ▲          |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 99%    | 99%       |
| ✓ Valid TEDS Data        | 96%    | 93%       |
| <b>On-Time Periodic</b>  |        |           |
| ✓ 6 Month Updates        | 0%     | 0%        |
| <b>Cooccurring</b>       |        |           |
| ✓ MH Screen Complete     | 100%   | 100%      |
| ✓ SA Screen Complete     | 100%   | 100%      |
| <b>Diagnosis</b>         |        |           |
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 100%      |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 21   | 19 days | 0.0      | 102%     | 90%    | 91%       | 12% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs



### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 34     | 38       | -11% ▼     |
| Admits          | 1      | 2        | -50% ▼     |
| Discharges      | 6      | 14       | -57% ▼     |
| Transfers - In  | 12     | -        |            |
| Transfers - Out | 8      | -        |            |
| Service Hours   | -      | -        |            |
| Bed Days        | 8,091  | 8,231    | -2%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 5      | 100%     | 95%    | 28%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 5      | 100%     | 85%    | 94%       | 15% ▲          |
| ○ Follow-up within 30 Days of Discharge   |                    | 3      | 60%      | 90%    | 56%       | -30% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ○ Improved/Maintained Axis V GAF Score |                    | 24     | 67%      | 95%    | 56%       | -28% ▼         |

### Data Submission Quality

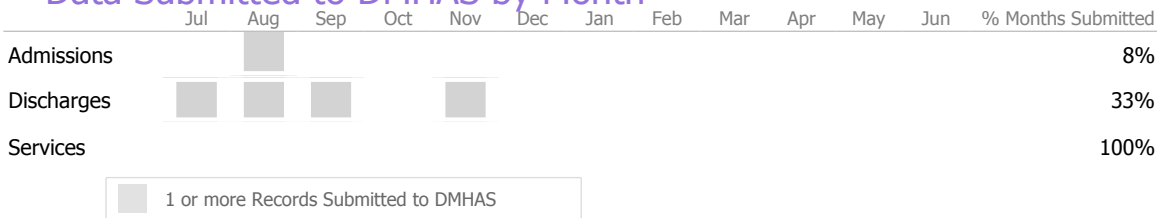
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 98%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 47%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 98%       |
| SA Screen Complete       |        | 98%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 100%      |
| Valid Axis V GAF Score   |        | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 22   | 1,281 days | 0.6      | 101%     | 90%    | 95%       | 11% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 44     | 30       | 47% ▲      |
| Admits          | 4      | 1        | 300% ▲     |
| Discharges      | 14     | 4        | 250% ▲     |
| Transfers - In  | 20     | -        |            |
| Transfers - Out | 10     | -        |            |
| Service Hours   |        | 2        | -88% ▼     |
| Bed Days        | 8,323  | 8,267    | 1%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 14     | 100%     | 95%    | 28%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 14     | 100%     | 85%    | 94%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 9      | 64%      | 90%    | 56%       | -26% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 27     | 60%      | 95%    | 56%       | -35% ▼         |

### Data Submission Quality

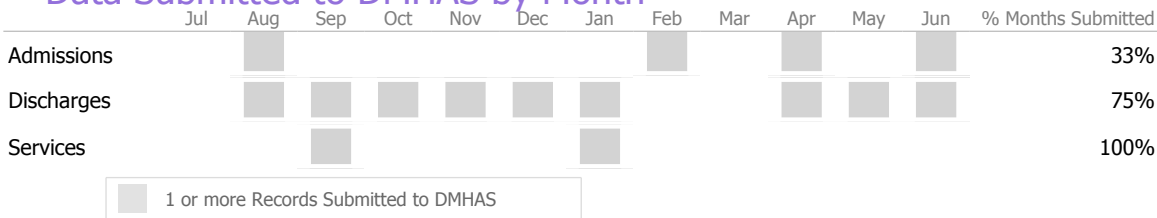
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 99%    | 98%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          | 4%     | 47%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     | 100%   | 98%       |
| ✓ SA Screen Complete     | 100%   | 98%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 23   | 1,266 days | 0.5      | 99%      | 90%    | 95%       | 9%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 49     | 35       | 40% ▲      |
| Admits          | 6      | 2        | 200% ▲     |
| Discharges      | 9      | 6        | 50% ▲      |
| Transfers - In  | 21     | -        |            |
| Transfers - Out | 17     | -        |            |
| Service Hours   | 1      | 9        | -85% ▼     |
| Bed Days        | 8,355  | 8,084    | 3%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 9      | 100%     | 95%    | 28%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 9      | 100%     | 85%    | 94%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 5      | 56%      | 90%    | 56%       | -34% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 31     | 69%      | 95%    | 56%       | -26% ▼         |

### Data Submission Quality

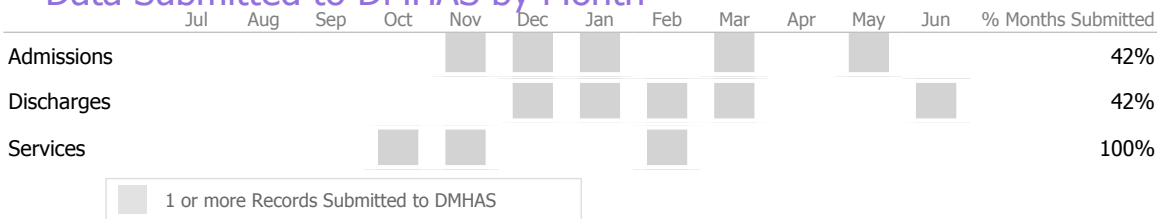
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        |        | 98%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 17%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 80%       |
| SA Screen Complete       |        | 80%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 100%      |
| ✓ Valid Axis V GAF Score |        | 100%      |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 24   | 1,043 days | 0.5      | 95%      | 90%    | 95%       | 5%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 36     | 29       | 24% ▲      |
| Admits          | 2      | -        |            |
| Discharges      | 7      | 5        | 40% ▲      |
| Transfers - In  | 10     | -        |            |
| Transfers - Out | 4      | -        |            |
| Service Hours   | 2      | 2        | 17% ▲      |
| Bed Days        | 9,297  | 9,271    | 0%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully        |                    | 6      | 86%      | 95%    | 28%       | -9%            |
| ✔ No Re-admit within 30 Days of Discharge |                    | 7      | 100%     | 85%    | 94%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 4      | 67%      | 90%    | 56%       | -23% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 20     | 57%      | 95%    | 56%       | -38% ▼         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✔ Valid NOMS Data        | 100%   | 98%       |
| On-Time Periodic         | Actual | State Avg |
| ✔ 6 Month Updates        | 88%    | 47%       |
| Cooccurring              | Actual | State Avg |
| ✔ MH Screen Complete     | 100%   | 98%       |
| ✔ SA Screen Complete     | 100%   | 98%       |
| Diagnosis                | Actual | State Avg |
| ✔ Valid Axis I Diagnosis | 100%   | 100%      |
| ✔ Valid Axis V GAF Score | 100%   | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 24   | 1,393 days | 0.7      | 106%     | 90%    | 95%       | 16% ▲          |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    |    Goal    Goal Met    Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 41     | 42       | -2%        |
| Admits          | 1      | 5        | -80% ▼     |
| Discharges      | 7      | 12       | -42% ▼     |
| Transfers - In  | 16     | -        |            |
| Transfers - Out | 9      | -        |            |
| Service Hours   | -      | -        |            |
| Bed Days        | 9,010  | 8,533    | 6%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 7      | 100%     | 95%    | 28%       | 5%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 6      | 86%      | 85%    | 94%       | 1%             |
| ○ Follow-up within 30 Days of Discharge   |                    | 4      | 57%      | 90%    | 56%       | -33% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ○ Improved/Maintained Axis V GAF Score |                    | 15     | 37%      | 95%    | 56%       | -58% ▼         |

### Data Submission Quality

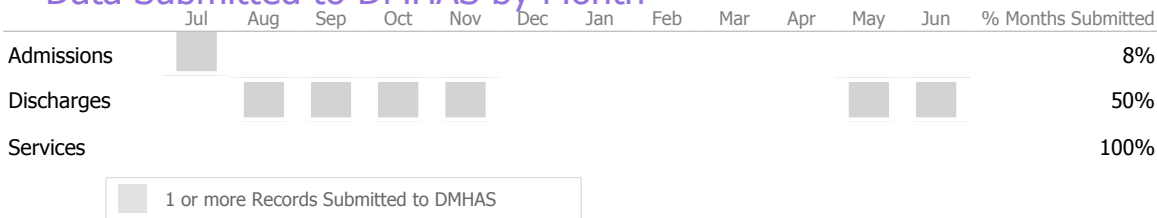
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 99%    | 98%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        | 69%    | 47%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     | 100%   | 98%       |
| ✓ SA Screen Complete     | 100%   | 98%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 24   | 1,114 days | 0.6      | 103%     | 90%    | 95%       | 13% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ○ Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 333    | 337      | -1%        |
| Admits          | 182    | 125      | 46% ▲      |
| Discharges      | 295    | 298      | -1%        |
| Transfers - In  | 130    | -        |            |
| Transfers - Out | 16     | -        |            |
| Service Hours   | 73     | 59       | 24% ▲      |
| Bed Days        | 10,429 | 10,661   | -2%        |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 231    | 78%      | 80%    | 82%       | -2%            |
| No Re-admit within 30 Days of Discharge |                    | 295    | 100%     | 85%    | 100%      | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 122    | 53%      | 90%    | 57%       | -37% ▼         |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 247    | 79%      | 75%    | 81%       | 4%             |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 99%    | 99%       |
| Valid TEDS Data         | 91%    | 93%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | N/A    | 0%        |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 100%      |
| SA Screen Complete      | 99%    | 100%      |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 100%      |
| Valid Axis V GAF Score  | 100%   | 100%      |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 30   | 37 days | 0.1      | 95%      | 90%    | 91%       | 5%             |

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

| Category   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | 100%               |
| Discharges | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | █   | 100%               |
| Services   |     |     | █   | █   | █   |     | █   | █   | █   |     | █   | █   | 100%               |

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 267    | 195      | 37% ▲      |
| Admits          | 169    | 67       | 152% ▲     |
| Discharges      | 233    | 162      | 44% ▲      |
| Transfers - In  | 88     | -        |            |
| Transfers - Out | 8      | -        |            |
| Service Hours   | 43     | 26       | 62% ▲      |
| Bed Days        | 8,372  | 5,241    | 60% ▲      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 211    | 91%      | 80%    | 82%       | 11% ▲          |
| ✓ No Re-admit within 30 Days of Discharge |                    | 233    | 100%     | 85%    | 100%      | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 123    | 58%      | 90%    | 57%       | -32% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Improved/Maintained Axis V GAF Score |                    | 213    | 89%      | 75%    | 81%       | 14% ▲          |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 99%    | 99%       |
| Valid TEDS Data          | 90%    | 93%       |
| <b>On-Time Periodic</b>  |        |           |
| 6 Month Updates          | N/A    | 0%        |
| <b>Cooccurring</b>       |        |           |
| MH Screen Complete       | 99%    | 100%      |
| SA Screen Complete       | 99%    | 100%      |
| <b>Diagnosis</b>         |        |           |
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 100%      |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 30   | 35 days | 0.1      | 76%      | 90%    | 91%       | -14% ▼         |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   |     |     |     | ■   |     |     | ■   | ■   |     |     |     | ■   | 100%               |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 335    | 368      | -9%        |
| Admits          | 179    | 208      | -14% ▼     |
| Discharges      | 300    | 328      | -9%        |
| Transfers - In  | 138    | -        |            |
| Transfers - Out | 18     | -        |            |
| Service Hours   | 87     | 86       | 1%         |
| Bed Days        | 10,366 | 10,295   | 1%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 236    | 79%      | 80%    | 82%       | -1%            |
| ✓ No Re-admit within 30 Days of Discharge |                    | 300    | 100%     | 85%    | 100%      | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 152    | 64%      | 90%    | 57%       | -26% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Improved/Maintained Axis V GAF Score |                    | 288    | 91%      | 75%    | 81%       | 16% ▲          |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 99%       |
| Valid TEDS Data   |        | 93%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  |        | 0%        |

| Cooccurring          | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete |        | 100%      |
| ✓ SA Screen Complete |        | 100%      |

| Diagnosis                | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis |        | 100%      |
| ✓ Valid Axis V GAF Score |        | 100%      |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 30   | 37 days | 0.1      | 95%      | 90%    | 91%       | 5%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ⊘ Below Goal

\* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs



### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 40     | 42       | -5%        |
| Admits          | 13     | 13       | 0%         |
| Discharges      | 11     | 13       | -15% ▼     |
| Transfers - In  | 9      | -        |            |
| Transfers - Out | 10     | -        |            |
| Service Hours   | 32     | 20       | 60% ▲      |
| Bed Days        | 7,592  | 7,284    | 4%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 9      | 82%      | 95%    | 69%       | -13% ▼         |
| ✔ No Re-admit within 30 Days of Discharge |                    | 11     | 100%     | 85%    | 86%       | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 8      | 89%      | 90%    | 42%       | -1%            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 19     | 54%      | 95%    | 54%       | -41% ▼         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 96%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 58%       |
| Cooccurring              | Actual | State Avg |
| ✔ MH Screen Complete     | 100%   | 96%       |
| ✔ SA Screen Complete     | 100%   | 96%       |
| Diagnosis                | Actual | State Avg |
| ✔ Valid Axis I Diagnosis | 100%   | 48%       |
| ✔ Valid Axis V GAF Score | 100%   | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 20   | 519 days | 0.5      | 104%     | 90%    | 111%      | 14% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   |     |     | ■   | ■   | ■   |     |     | ■   | ■   | ■   | ■   | 67%                |
| Discharges | ■   |     | ■   |     | ■   | ■   |     |     | ■   | ■   | ■   | ■   | 67%                |
| Services   |     |     | ■   | ■   | ■   |     |     |     | ■   | ■   |     | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✔ Goal Met   
 ⊘ Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 53     | 35       | 51% ▲      |
| Admits          | 15     | 8        | 88% ▲      |
| Discharges      | 15     | 7        | 114% ▲     |
| Transfers - In  | 16     | -        |            |
| Transfers - Out | 17     | -        |            |
| Service Hours   | 35     | 35       | -1%        |
| Bed Days        | 8,480  | 9,120    | -7%        |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 14     | 93%      | 95%    | 69%       | -2%            |
| No Re-admit within 30 Days of Discharge |                    | 14     | 93%      | 85%    | 86%       | 8%             |
| Follow-up within 30 Days of Discharge   |                    | 10     | 71%      | 90%    | 42%       | -19%           |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 26     | 55%      | 95%    | 54%       | -40%           |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | 96%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        |        | 58%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     |        | 96%       |
| SA Screen Complete     |        | 96%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis |        | 48%       |
| Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 25   | 535 days | 0.5      | 93%      | 90%    | 111%      | 3%             |

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month

| Category   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   |     | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 92%                |
| Discharges |     | ■   | ■   |     | ■   | ■   |     | ■   | ■   | ■   | ■   | ■   | 75%                |
| Services   |     |     |     | ■   |     |     |     |     | ■   |     | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

# M4B Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

## Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 971    | 977      | -1%        |
| Admits          | 1,060  | 1,096    | -3%        |
| Discharges      | 755    | 744      | 1%         |
| Transfers - In  | 36     | -        |            |
| Transfers - Out | 341    | -        |            |
| Service Hours   | 89     | 69       | 30% ▲      |
| Bed Days        | 6,796  | 6,614    | 3%         |

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 566    | 75%      | 80%    | 74%       | -5%            |
| ✓ No Re-admit within 30 Days of Discharge |                    | 755    | 100%     | 85%    | 100%      | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 271    | 48%      | 90%    | 44%       | -42% ▼         |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 983    | 93%      | 95%    | 91%       | -2%            |

## Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 99%    | 99%       |
| Valid TEDS Data          | 92%    | 96%       |
| On-Time Periodic         |        |           |
| 6 Month Updates          | N/A    | 0%        |
| Cooccurring              |        |           |
| ✓ MH Screen Complete     | 99%    | 78%       |
| ✓ SA Screen Complete     | 99%    | 78%       |
| Diagnosis                |        |           |
| ✓ Valid Axis I Diagnosis | 100%   | 100%      |
| ✓ Valid Axis V GAF Score | 100%   | 100%      |

## Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 20   | 8 days  | 0.0      | 93%      | 90%    | 87%       | 3%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   |     |     | ■   | ■   | ■   |     | ■   | ■   |     |     | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ⊘ Below Goal

\* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 34     | 34       | 0%         |
| Admits          | 20     | 15       | 33% ▲      |
| Discharges      | 22     | 17       | 29% ▲      |
| Transfers - In  | 2      | -        |            |
| Transfers - Out | 1      | -        |            |
| Service Hours   | -      | -        |            |
| Bed Days        | 5,718  | 6,068    | -6%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 21     | 95%      | 95%    | 69%       | 0%             |
| ✓ No Re-admit within 30 Days of Discharge |                    | 21     | 95%      | 85%    | 86%       | 10%            |
| ● Follow-up within 30 Days of Discharge   |                    | 18     | 86%      | 90%    | 42%       | -4%            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 21     | 70%      | 95%    | 54%       | -25% ▼         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 100%   | 96%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        | 71%    | 58%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     | 100%   | 96%       |
| ✓ SA Screen Complete     | 100%   | 96%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 48%       |
| ✓ Valid Axis V GAF Score | 100%   | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 20   | 402 days | 0.6      | 78%      | 90%    | 111%      | -12% ▼         |

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 83%                |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

# TRANSITIONAL LIVING PROGRAM

Connecticut Valley Hospital

Mental Health - Inpatient Services - Non-Certified Subacute

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 17     | 20       | -15% ▼     |
| Admits         | 8      | 12       | -33% ▼     |
| Discharges     | 8      | 11       | -27% ▼     |
| Service Hours  | -      | -        |            |
| Bed Days       | 3,636  | 3,641    | 0%         |

## Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 6      | 75%      | 95%    | 88%       | -20% ▼         |
| ✔ No Re-admit within 30 Days of Discharge |                    | 8      | 100%     | 85%    | 100%      | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 4      | 67%      | 90%    | 83%       | -23% ▼         |

## Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 8      | 57%      | 75%    | 50%       | -18% ▼         |

## Bed Utilization

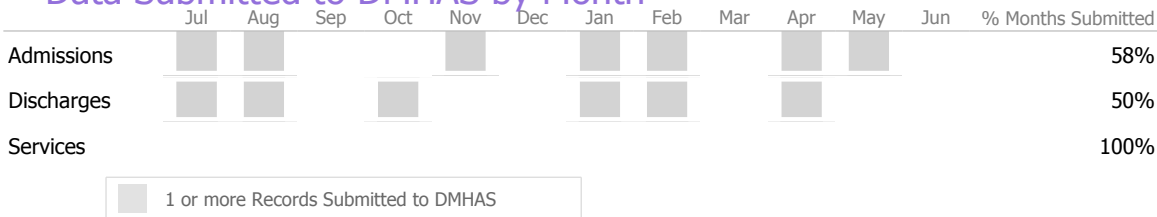
|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 10   | 604 days | 0.6      | 100%     | 90%    | 99%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

## Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✔ Valid NOMS Data        | 98%    | 96%       |
| On-Time Periodic         | Actual | State Avg |
| ✔ 6 Month Updates        | 100%   | 46%       |
| Cooccurring              | Actual | State Avg |
| ✔ MH Screen Complete     | 100%   | 100%      |
| ✔ SA Screen Complete     | 100%   | 100%      |
| Diagnosis                | Actual | State Avg |
| ✔ Valid Axis I Diagnosis | 100%   | 100%      |
| ✔ Valid Axis V GAF Score | 100%   | 100%      |

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

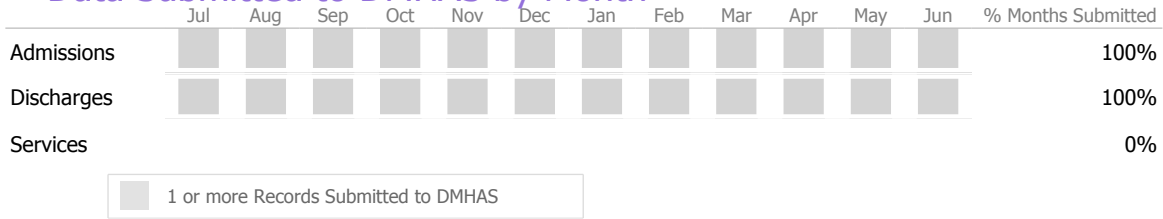
■ Actual   
 | Goal   
 ✔ Goal Met   
 ⊘ Below Goal

\* State Avg based on 2 Active Non-Certified Subacute Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 150    | 156      | -4%        |
| Admits         | 200    | 201      | 0%         |
| Discharges     | 207    | 197      | 5%         |
| Service Hours  | -      | -        |            |

### Data Submitted to DMHAS by Month



\* State Avg based on 4 Active UM Screening Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 28     | 21       | 33% ▲      |
| Admits          | -      | 2        | -100% ▼    |
| Discharges      | 10     | 3        | 233% ▲     |
| Transfers - In  | 14     | -        |            |
| Transfers - Out | 4      | -        |            |
| Service Hours   | 23     | 25       | -6%        |
| Bed Days        | 5,383  | 5,120    | 5%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 1      | 12%      | 95%    | 69%       | -83% ▼         |
| ✓ No Re-admit within 30 Days of Discharge |                    | 7      | 88%      | 85%    | 86%       | 3%             |
| ✓ Follow-up within 30 Days of Discharge   |                    | 1      | 100%     | 90%    | 42%       | 10%            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 18     | 64%      | 95%    | 54%       | -31% ▼         |

### Data Submission Quality

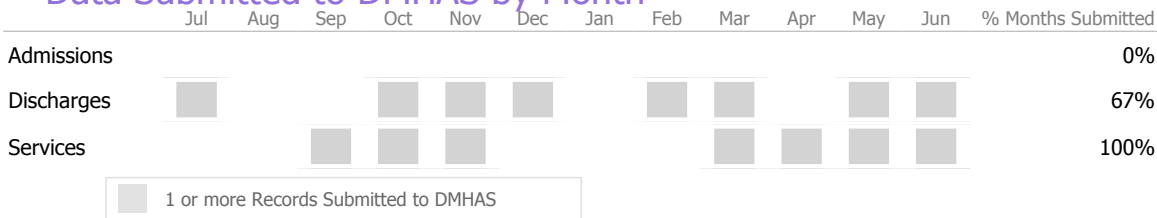
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 96%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        |        | 58%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 96%       |
| SA Screen Complete       |        | 96%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 48%       |
| ✓ Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 15   | 1,003 days | 0.5      | 98%      | 90%    | 111%      | 8%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ⊘ Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 29     | 23       | 26% ▲      |
| Admits          | 1      | 2        | -50% ▼     |
| Discharges      | 11     | 7        | 57% ▲      |
| Transfers - In  | 14     | -        |            |
| Transfers - Out | 4      | -        |            |
| Service Hours   | 10     | 18       | -41% ▼     |
| Bed Days        | 5,461  | 5,447    | 0%         |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 5      | 62%      | 95%    | 69%       | -33% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 8      | 100%     | 85%    | 86%       | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 2      | 40%      | 90%    | 42%       | -50% ▼         |

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 16     | 57%      | 95%    | 54%       | -38% ▼         |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 16     | 57%      | 95%    | 54%       | -38% ▼         |

### Data Submission Quality

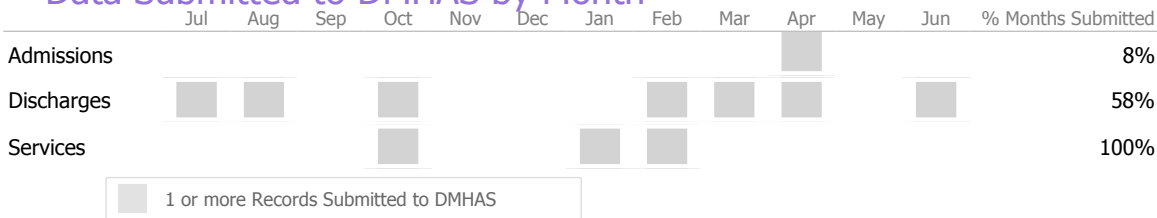
| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | 96%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        |        | 58%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     |        | 96%       |
| SA Screen Complete     |        | 96%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis |        | 48%       |
| Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 15   | 1,302 days | 0.5      | 100%     | 90%    | 111%      | 10% ▲          |

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs



### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 27     | 21       | 29% ▲      |
| Admits          | 1      | -        |            |
| Discharges      | 5      | 3        | 67% ▲      |
| Transfers - In  | 12     | -        |            |
| Transfers - Out | 8      | -        |            |
| Service Hours   | 62     | 30       | 107% ▲     |
| Bed Days        | 5,491  | 5,840    | -6%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 1      | 25%      | 95%    | 69%       | -70% ▼         |
| ✔ No Re-admit within 30 Days of Discharge |                    | 4      | 100%     | 85%    | 86%       | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 0      | 0%       | 90%    | 42%       | -90% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 15     | 54%      | 95%    | 54%       | -41% ▼         |

### Data Submission Quality

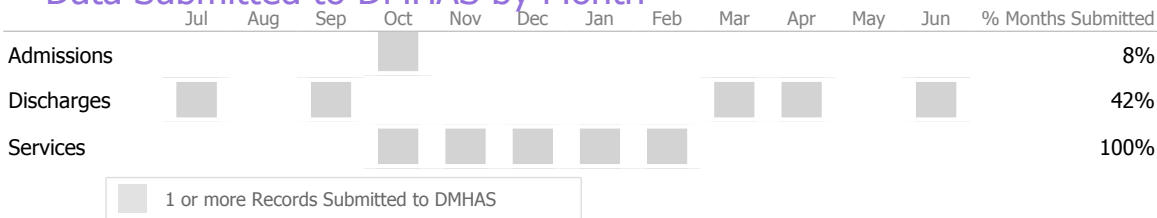
| Data Entry               | Actual | State Avg  |
|--------------------------|--------|------------|
| Valid NOMS Data          |        | 91% / 96%  |
| On-Time Periodic         | Actual | State Avg  |
| ✔ 6 Month Updates        |        | 63% / 58%  |
| Cooccurring              | Actual | State Avg  |
| MH Screen Complete       |        | 67% / 96%  |
| SA Screen Complete       |        | 67% / 96%  |
| Diagnosis                | Actual | State Avg  |
| ✔ Valid Axis I Diagnosis |        | 100% / 48% |
| ✔ Valid Axis V GAF Score |        | 96% / 47%  |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 15   | 1,426 days | 0.6      | 100%     | 90%    | 111%      | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✔ Goal Met   
 ⊘ Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 37     | 35       | 6%         |
| Admits          | 14     | 9        | 56% ▲      |
| Discharges      | 15     | 12       | 25% ▲      |
| Transfers - In  | 7      | -        |            |
| Transfers - Out | 10     | -        |            |
| Service Hours   | 8      | 11       | -32% ▼     |
| Bed Days        | 6,829  | 7,258    | -6%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully        |                    | 12     | 80%      | 95%    | 69%       | -15% ▼         |
| ✔ No Re-admit within 30 Days of Discharge |                    | 14     | 93%      | 85%    | 86%       | 8%             |
| ● Follow-up within 30 Days of Discharge   |                    | 8      | 67%      | 90%    | 42%       | -23% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score |                    | 18     | 56%      | 95%    | 54%       | -39% ▼         |

### Data Submission Quality

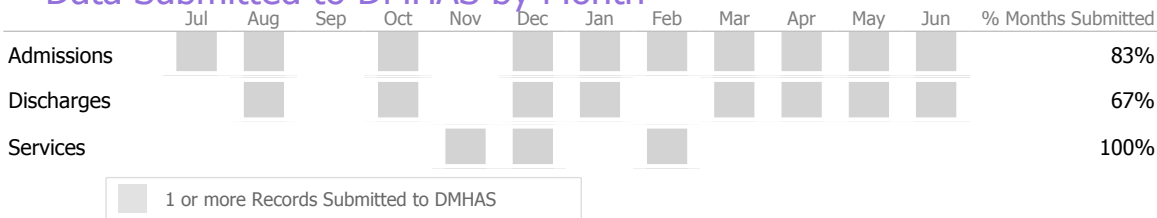
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          |        | 96%       |
| On-Time Periodic         | Actual | State Avg |
| ✔ 6 Month Updates        |        | 58%       |
| Cooccurring              | Actual | State Avg |
| ✔ MH Screen Complete     |        | 96%       |
| ✔ SA Screen Complete     |        | 96%       |
| Diagnosis                | Actual | State Avg |
| ✔ Valid Axis I Diagnosis |        | 48%       |
| ✔ Valid Axis V GAF Score |        | 47%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 20   | 756 days | 0.5      | 94%      | 90%    | 111%      | 4%             |

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 26 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 63     | 63       | 0%         |
| Admits          | 39     | 45       | -13% ▼     |
| Discharges      | 33     | 22       | 50% ▲      |
| Transfers - In  | 13     | -        |            |
| Transfers - Out | 20     | -        |            |
| Service Hours   | -      | -        |            |
| Bed Days        | 5,722  | 5,424    | 5%         |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 5      | 15%      | 95%    | 28%       | -80% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 27     | 82%      | 85%    | 94%       | -3%            |
| Follow-up within 30 Days of Discharge   |                    | 3      | 60%      | 90%    | 56%       | -30% ▼         |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 35     | 64%      | 95%    | 56%       | -31% ▼         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        |        | 47%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     |        | 98%       |
| SA Screen Complete     |        | 98%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis |        | 100%      |
| Valid Axis V GAF Score |        | 99%       |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 18   | 224 days | 0.3      | 87%      | 90%    | 95%       | -3%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

| Category   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 92%                |
| Services   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 68     | 65       | 5%         |
| Admits          | 45     | 33       | 36% ▲      |
| Discharges      | 30     | 31       | -3%        |
| Transfers - In  | 9      | -        |            |
| Transfers - Out | 22     | -        |            |
| Service Hours   | 3      | -        |            |
| Bed Days        | 6,110  | 5,989    | 2%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 2      | 7%       | 95%    | 28%       | -88% ▼         |
| ✔ No Re-admit within 30 Days of Discharge |                    | 30     | 100%     | 85%    | 94%       | 15% ▲          |
| ⊘ Follow-up within 30 Days of Discharge   |                    | 1      | 50%      | 90%    | 56%       | -40% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 37     | 69%      | 95%    | 56%       | -26% ▼         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✔ Valid NOMS Data        |        | 98%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 47%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 98%       |
| SA Screen Complete       |        | 98%       |
| Diagnosis                | Actual | State Avg |
| ✔ Valid Axis I Diagnosis |        | 100%      |
| ✔ Valid Axis V GAF Score |        | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✔ Avg Utilization Rate |                 | 18   | 207 days | 0.3      | 93%      | 90%    | 95%       | 3%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   |     |     |     |     |     |     | ■   |     |     |     |     |     | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✔ Goal Met   
 ⊘ Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 83     | 71       | 17% ▲      |
| Admits          | 55     | 43       | 28% ▲      |
| Discharges      | 46     | 45       | 2%         |
| Transfers - In  | 12     | -        |            |
| Transfers - Out | 21     | -        |            |
| Service Hours   | -      | -        |            |
| Bed Days        | 6,088  | 5,759    | 6%         |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 7      | 16%      | 95%    | 28%       | -79% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 43     | 96%      | 85%    | 94%       | 11% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 4      | 57%      | 90%    | 56%       | -33% ▼         |

### Recovery

| Measure                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 44     | 65%      | 95%    | 56%       | -30% ▼         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 99%    | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 14%    | 47%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | 100%   | 98%       |
| SA Screen Complete     | 100%   | 98%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 99%    | 99%       |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 21   | 144 days | 0.3      | 79%      | 90%    | 95%       | -11% ▼         |

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

| Category   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 33     | 31       | 6%         |
| Admits          | -      | 1        | -100% ▼    |
| Discharges      | 2      | -        |            |
| Transfers - In  | 15     | -        |            |
| Transfers - Out | 12     | -        |            |
| Service Hours   | 3      | 5        | -52% ▼     |
| Bed Days        | 6,803  | 6,939    | -2%        |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Treatment Completed Successfully        |                    | 1      | 50%      | 95%    | 28%       | -45% ▼         |
| ✓ No Re-admit within 30 Days of Discharge |                    | 2      | 100%     | 85%    | 94%       | 15% ▲          |
| ✓ Follow-up within 30 Days of Discharge   |                    | 1      | 100%     | 90%    | 56%       | 10%            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ⊘ Improved/Maintained Axis V GAF Score |                    | 10     | 30%      | 95%    | 56%       | -65% ▼         |

### Data Submission Quality

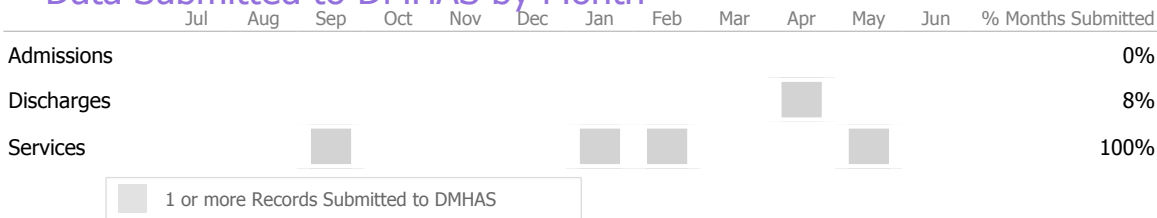
| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        |        | 98%       |
| On-Time Periodic         | Actual | State Avg |
| 6 Month Updates          |        | 47%       |
| Cooccurring              | Actual | State Avg |
| MH Screen Complete       |        | 98%       |
| SA Screen Complete       |        | 98%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |        | 100%      |
| Valid Axis V GAF Score   |        | 99%       |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ⊘ Avg Utilization Rate |                 | 22   | 817 days | 0.7      | 85%      | 90%    | 95%       | -5%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ⊘ Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

| Measure         | Actual | 1 Yr Ago | Variance % |
|-----------------|--------|----------|------------|
| Unique Clients  | 25     | 29       | -14% ▼     |
| Admits          | 5      | 8        | -38% ▼     |
| Discharges      | -      | 3        | -100% ▼    |
| Transfers - In  | 10     | -        |            |
| Transfers - Out | 13     | -        |            |
| Service Hours   | -      | 2        | -100% ▼    |
| Bed Days        | 4,352  | 4,007    | 9%         |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 95%    | 28%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 94%       | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 56%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 10     | 45%      | 95%    | 56%       | -50% ▼         |

### Data Submission Quality

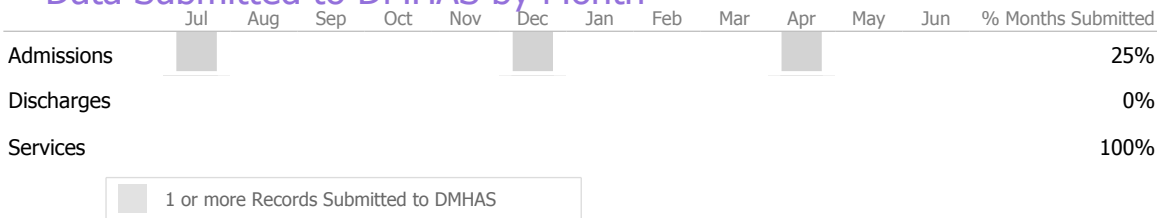
| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        |        | 40%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     |        | 100%      |
| SA Screen Complete     |        | 100%      |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis |        | 100%      |
| Valid Axis V GAF Score |        | 100%      |

### Bed Utilization

| 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------|------|------------|----------|----------|--------|-----------|----------------|
|                 | 12   | 1,047 days | 0.5      | 99%      | 90%    | 95%       | 9%             |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✔ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs