

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,715	1,681	2%
	Admits	583	567	3%
	Discharges	516	560	-8%
	Service Hours	25,044	21,915	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	1,715	100.0%

Consumer Satisfaction Survey (Based on 426 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		91%	80%	91%
✓ Outcome		90%	80%	83%
✓ General Satisfaction		89%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		82%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	216	13%	17%
26-34	542	32%	22%
35-44	379	22%	20%
45-54	351	20%	24%
55-64	205	12%	13%
65+	22	1%	4%

Gender	#	%	State Avg
Male	1,024	60%	60%
Female	687	40%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	1,322	77%	74%
Hisp-Puerto Rican	165	10%	12%
Unknown	159	9%	7%
Hispanic-Other	67	4%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,510	88%	▲ 64%
Black/African American	97	6%	▼ 17%
Other	95	6%	15%
Am. Indian/Native Alaskan	4	0%	1%
Asian	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	1	0%	2%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	396	419	-5%
Admits	160	184	-13% ▼
Discharges	176	185	-5%
Service Hours	5,699	5,182	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	98%	65%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		118	68%	50%	45%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		332	75%	50%	61%	25% ▲
✓ Not Arrested		437	99%	75%	89%	24% ▲
✓ Improved/Maintained Axis V GAF Score		382	98%	75%	62%	23% ▲
✓ Stable Living Situation		436	99%	90%	86%	9%
✓ Employed		197	45%	40%	34%	5%
● Self Help		83	19%	60%	42%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		264	100%	90%	83%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		271	68%	50%	70%	18% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	223	224	0%
Admits	52	63	-17% ▼
Discharges	53	59	-10%
Service Hours	5,407	4,642	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	65%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	57%	50%	45%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		176	77%	50%	61%	27% ▲
Not Arrested		225	99%	75%	89%	24% ▲
Stable Living Situation		217	95%	90%	86%	5%
Improved/Maintained Axis V GAF Score		179	89%	75%	62%	14% ▲
Employed		96	42%	40%	34%	2%
Self Help		30	13%	60%	42%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		171	98%	90%	83%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		177	79%	50%	70%	29% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,109	1,050	6%
Admits	371	320	16% ▲
Discharges	287	316	-9%
Service Hours	13,937	12,092	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	99%	65%
Cooccurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		213	74%	50%	45%	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		905	79%	50%	61%	29% ▲
Not Arrested		1,132	98%	75%	89%	23% ▲
Stable Living Situation		1,132	98%	90%	86%	8%
Improved/Maintained Axis V GAF Score		938	94%	75%	62%	19% ▲
Employed		478	42%	40%	34%	2%
Self Help		533	46%	60%	42%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		863	100%	90%	83%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		799	72%	50%	70%	22% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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