Catholic Charities-Hartford Inst Hispanic Studies
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013   (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,225	2,123	5%	
	Admits	934	1,115	-16%	▼
	Discharges	613	836	-27%	▼
	Service Hours	1,029	1,067	-3%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type		#	%
Forensic SA				
	Forensics Community-based		1,454	65.3%
Addiction				
	Outpatient		463	20.8%
	Case Management		348	15.6%
Mental Health				
	Case Management		14	0.6%

Consumer Satisfaction Survey   (Based on 138 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		95%	80%	93%
✔ Overall		92%	80%	91%
✔ General Satisfaction		92%	80%	92%
✔ Respect		90%	80%	91%
✔ Access		86%	80%	88%
✔ Outcome		86%	80%	83%
✔ Participation in Treatment		86%	80%	92%
✔ Recovery		82%	80%	79%

▮ Satisfied %	▏ Goal %	▬ 0-80%	▭ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	576	26%	17%
26-34	613	28%	22%
35-44	478	22%	20%
45-54	351	16%	24%
55-64	158	7%	13%
65+	40	2%	4%

Gender

Gender	#	%		State Avg
Male	1,704	77%	▲	60%
Female	520	23%	▼	40%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	968	44%	▼	74%
Hisp-Puerto Rican	806	36%	▲	12%
Hispanic-Other	388	17%		7%
Hispanic-Mexican	47	2%		0%
Unknown	13	1%		7%
Hispanic-Cuban	3	0%		0%

Race

Race	#	%		State Avg
White/Caucasian	860	39%	▼	64%
Other	766	34%	▲	15%
Black/African American	545	24%		17%
Asian	24	1%		1%
Unknown	21	1%		2%
Multiple Races	6	0%		1%
Am. Indian/Native Alaskan	2	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities-Hartford Inst Hispanic Studies
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	335	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	80%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	90%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	59%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Latino Outreach Hartford 630296
Catholic Charities-Hartford Inst Hispanic Studies
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	348	310	12%	▲
Admits	122	142	-14%	▼
Discharges	6	84	-93%	▼
Service Hours	311	174	79%	▲

Service Engagement
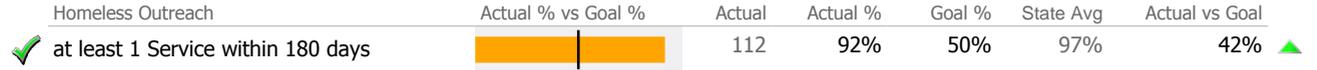
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		112	92%	50%	97%	42%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges										☐	☐	☐	25%
Services	☐	☐	☐	☐	☐	☐							50%

☐ 1 or more Records Submitted to DMHAS
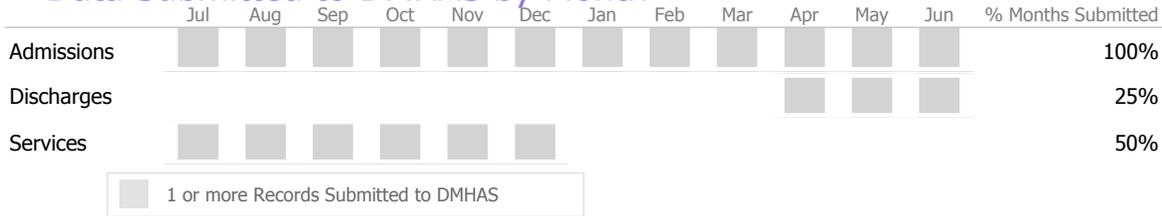
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Outreach & Engagement Programs

OP Hartford 630200
Catholic Charities-Hartford Inst Hispanic Studies
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	463	471	-2%	
Admits	144	216	-33%	▼
Discharges	82	157	-48%	▼
Service Hours	383	893	-57%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	94%
✔ Valid TEDS Data		96%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	12%

Cooccurring		Actual	State Avg
MH Screen Complete		76%	96%
SA Screen Complete		77%	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	97%
✔ Valid Axis V GAF Score		99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		41	50%	50%	56%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Abstinence/Reduced Drug Use		131	28%	55%	56%	-27%	▼
● Employed		60	13%	50%	34%	-37%	▼
● Not Arrested		168	36%	75%	85%	-39%	▼
● Stable Living Situation		211	45%	95%	82%	-50%	▼
● Self Help		13	3%	60%	21%	-57%	▼
● Improved/Maintained Axis V GAF Score		59	14%	75%	52%	-61%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		70	18%	90%	58%	-72%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		51	36%	75%	74%	-39%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													50%

1 or more Records Submitted to DMHAS
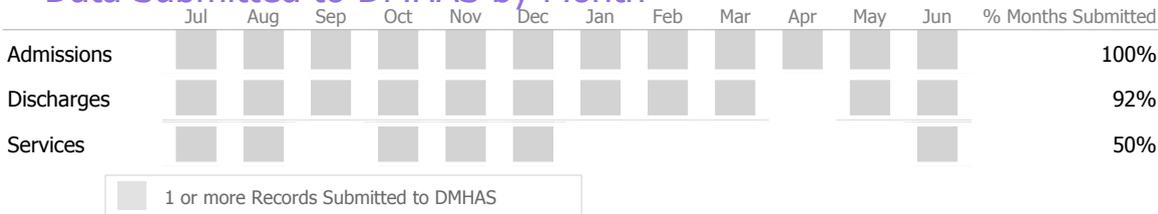
▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

PTIP Hartford 630705
Catholic Charities-Hartford Inst Hispanic Studies

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,454	1,383	5%	
Admits	668	756	-12%	▼
Discharges	525	595	-12%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual   │ Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs