



## TANF CASE MANAGEMENT PROGRAM OVERVIEW

The Temporary Assistance to Needy Families Case Management Program (TANF-CM), formerly known as the **Safety Net** Program, is a statewide home-based case management and basic needs support program designed to promote self-sufficiency and child well-being.

The program assists recipients of Temporary Family Assistance through intensive, solution-focused case management and care coordination to identify and reduce barriers to sustained employment, increase access to community resources, and nurture child development.

*Provided by the Connecticut Council of Family Service Agencies (CCFSA) through support from both the Department of Social Services (DSS) and the Department of Labor (DOL).*

## ABOUT CCFSA

The Connecticut Council of Family Service Agencies (CCFSA) is a leading human service provider network exclusively dedicated to supporting children, adults, and families in Connecticut.

The mission of the Council is to be the premier resource to strengthen CT's diverse individuals and families, and the communities in which they live. The Council employs a professional team to fulfill this mission.

To that end, CCFSA's network of **15 non-profit**, community based, state-licensed, nationally accredited family service agencies provides an array of client-centered services to **180,000 individuals and families** a year in more than **100 sites statewide**, assisting them with overcoming barriers to ensure success in reaching their goals.

Please visit our website for more information about our programs, members and services.

[www.ctfsa.org](http://www.ctfsa.org)



Strengthening Connecticut's Families

CCFSA is Connecticut's only network of nonprofit agencies focused exclusively on families. All member agencies are nationally accredited and form a statewide system of support for all phases of family life.



Strengthening Connecticut's Families

## TANF CASE MANAGEMENT PROGRAM



Strengthening Families  
by Building Resilience

800.505.9000



## OUR APPROACH:

- Family Centered
- Strength-Based
- Culturally and Linguistically Sensitive
- Multi-Generational
- Collaborative
- Home-Based
- Results Driven

### BARRIER INTERVENTION

Department of Labor (DOL)/Jobs First Employment Services (JFES) **Case Workers refer families** for these services. TFA clients receive intensive support to meet the goals of their personal employability plan. They work with Case Managers to address barriers that may result in the sanctioning process. **Families may participate in the program for up to 12 months.**

### NON-ACTIVE TANF/SAFETY NET

Referrals are made by a DSS worker or directly by families. This component provides intensive support to families who have exhausted time limits of TFA and are not eligible for an extension. Families may be eligible to receive basic needs payments. **Families may participate in the program for up to 12 months.**

### INDIVIDUAL PERFORMANCE CONTRACT

Department of Social Services (DSS) refers families who are at risk of losing cash benefits during their initial 21 month due to non-compliance with JFES. Case Managers provide intensive, **short-term support** for families to help restore "good faith" status.

## OUR AREAS OF SERVICE:

- Goal Setting to Manage Barriers
- Budgeting and Housing Needs
- Managing Work and Life
- Transportation Problems
- Communication Skills
- Developing Job Skills
- Self-Advocacy
- Resources
- Life Skills