

## We License

Each year, the Department of Consumer Protection issues over 200,000 licenses, registrations, and permits for more than 200 types of jobs and businesses, including pharmacies, liquor stores, mobile home parks, electricians, home improvement contractors, and real estate brokers, to name just a few. We also oversee food and beverage industries, to ensure safety and wholesomeness. We regulate gasoline retailers and home heating fuel dealers, and oversee the production and distribution of all prescription medication in the state. Visit our website at [www.ct.gov/dcp](http://www.ct.gov/dcp) for information, applications, or to confirm that the company or person you plan to hire is appropriately licensed.



regulate  
license  
monitor  
protect



## We Monitor

In order to protect citizens from unfair businesses and unsafe products, we continually monitor the marketplace and remove tainted, fraudulent, and dangerous products from store shelves. We inspect gasoline pumps, scales and all measuring devices used in business to ensure their accuracy. We prevent the illegal sale or prescribing of prescription drugs, and we work to put scam artists out of business and to keep alcoholic beverages away from minors and intoxicated persons.



## We Regulate

We enforce many federal and state laws, investigate consumer complaints and mediate disputes between consumers and businesses. The Connecticut Unfair Trade Practices Act gives us broad authority over unfair business activity and offers the possibility of financial restitution for consumers who have been unfairly treated. The Pure Food, Drug and Cosmetic Act, the State Child Protection Act and the Weights and Measures Act also help us safeguard residents from harmful products and from unfair or dishonest treatment.

*Visit our website for updates on our latest activities and tips on protecting yourself in today's fast-paced marketplace. Sign up for the Do Not Call list, check licensing requirements, or find energy-saving information. Learn about the Lemon Law program for new passenger vehicles, and about our Guaranty Funds, which can compensate consumers in certain cases that involve home improvement, new home construction, real estate, health clubs and temporary businesses. Get to know us and what we can do for you.*

[www.ct.gov/dcp](http://www.ct.gov/dcp)

## We Protect

A written complaint is the first step a consumer must take to alert us of a problem. We carefully review each complaint, investigate as needed, and work to find a solution that restores fairness, ensures legal compliance, and wherever possible and appropriate, provides monetary restitution to the consumer.

At the Connecticut Department of Consumer Protection, our mission is to ensure a fair and equitable marketplace, safe products and services for consumers in the industries that we license, regulate and enforce. We do this through licensing and regulating many types of businesses and workers, monitoring the marketplace, and protecting consumers and individuals doing business in the state of Connecticut.

regulate  
license  
monitor  
protect

STATE OF CONNECTICUT  
Department of Consumer Protection  
165 Capitol Avenue  
Hartford, CT 06106-1630

Consumer Info / Complaints: (860) 713-6300

Toll-Free: (800) 842-2649

TDD: (860) 713-7240

Fax: (860) 713-7239

Lemon Law: (800) 538-CARS

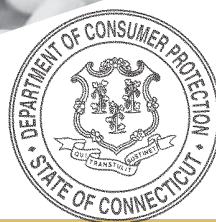
[www.ct.gov/dcp](http://www.ct.gov/dcp)



The Connecticut  
Department of  
Consumer Protection

[www.ct.gov/dcp](http://www.ct.gov/dcp)

[www.ct.gov/dcp](http://www.ct.gov/dcp)



regulate  
license  
monitor  
protect

[www.ct.gov/dcp](http://www.ct.gov/dcp) [www.ct.gov/dcp](http://www.ct.gov/dcp) [www.ct.gov/dcp](http://www.ct.gov/dcp) [www.ct.gov/dcp](http://www.ct.gov/dcp) [www.ct.gov/dcp](http://www.ct.gov/dcp) [www.ct.gov/dcp](http://www.ct.gov/dcp)