

Connecticut Lemon Law Information Sheet



The “Lemon Law” is a nickname for an informal process to resolve disputes between consumers and automobile manufacturers. The law defines a *lemon* as:

- A passenger motor vehicle, passenger and commercial motor vehicle, or motorcycle purchased or leased new (*within the first 24,000 or 2 years*) in Connecticut which does not meet the manufacturer’s express warranty, and;
- A motor vehicle that cannot be repaired after a “reasonable number of repair attempts”, *meaning a minimum of four (4).**

Eligibility Period

To qualify, your vehicle must have a defect or condition that you have attempted to repair during the **first two years**; either from the date of delivery or the **first 24,000 miles** on the odometer (*whichever period ends first*).

Eligibility Requirements

- There must have been “a reasonable number of attempts”* to repair the same problem.
- The vehicle has been out of service for repair at the dealership for **thirty (30) total days** (*they do not need to be consecutive*) or more for **any number of unrelated problems**. These problems must occur within the eligibility period, either the first 2 years from delivery or the first 24,000 miles on the odometer, whichever ends first.
- The vehicle has a safety defect likely to cause death or serious injury if it is driven. This defect continues to exist after **two (2) or more repair attempts** during the first year of use or the length of the express warranty, whichever period ends first.

There may be other ways to qualify for Lemon Law. If you believe you may have a lemon and would like to learn more about the program, contact the New Car Lemon Law Program at 800-538-CARS, 860-713-6120 or visit www.ct.gov/dcp/lemon.

**If your vehicle has had less than four (4) repair attempts, you may still qualify if you can justify the number of attempts that were made are reasonable.*