

FY16 Q3 Program Report Card: Project SAFE

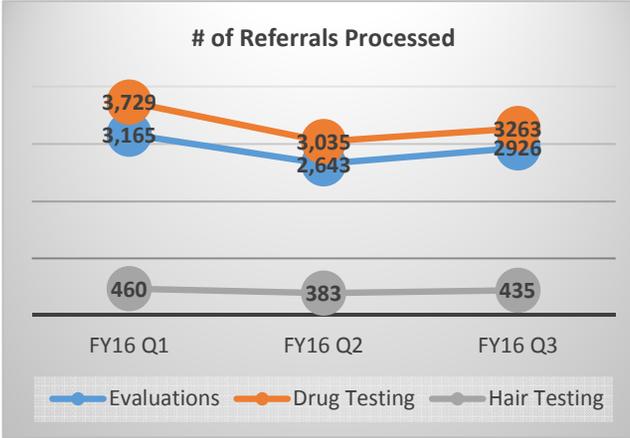
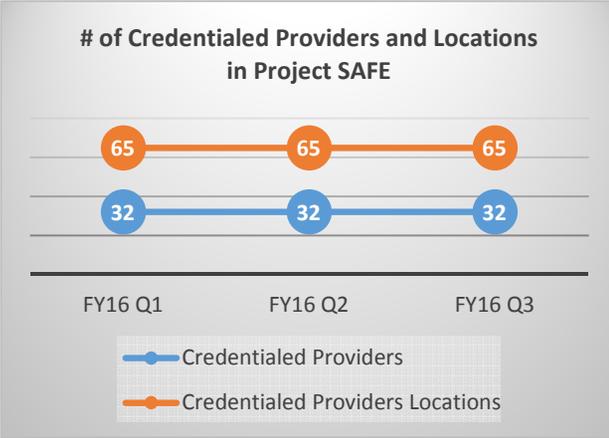
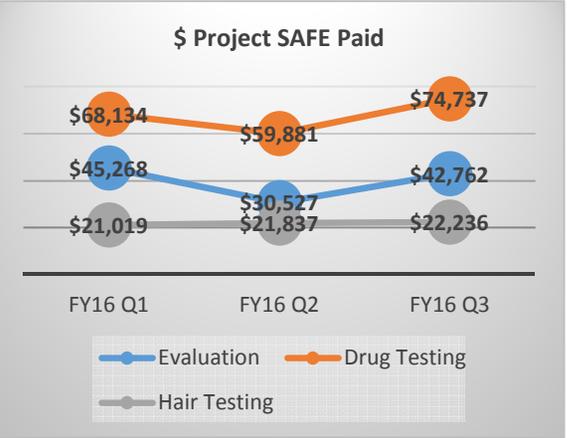
Quality of Life Result: All Connecticut youth grow up in a stable environment, safe, healthy, and ready to succeed.

Contribution to the Result: Project SAFE is a program designed to provide priority access to evaluation, testing, and treatment for parents and caregivers involved in child welfare cases who have been impacted by substance use.

Program Expenditures	State Funding	Federal Funding	Other Funding	Total Funding
Estimated SFY 16	\$1,588,177*			\$1,588,177

*\$489,065 is funded by DMHAS for treatment services

Partners: Parents/Caregivers, Community Providers, DCF, DMHAS

How Much Did We Do?	How Much Did We Do?	How Much Did We Do?																																												
<p style="text-align: center;"># of Referrals Processed</p>  <table border="1" style="width: 100%; margin-top: 10px;"> <caption># of Referrals Processed</caption> <thead> <tr> <th>Category</th> <th>FY16 Q1</th> <th>FY16 Q2</th> <th>FY16 Q3</th> </tr> </thead> <tbody> <tr> <td>Evaluations</td> <td>3,165</td> <td>2,643</td> <td>2,926</td> </tr> <tr> <td>Drug Testing</td> <td>3,729</td> <td>3,035</td> <td>3,263</td> </tr> <tr> <td>Hair Testing</td> <td>460</td> <td>383</td> <td>435</td> </tr> </tbody> </table> <p>Story Behind the Baseline: Fluctuation in evaluations, urine drug screens, and hair testing fluctuates based on:</p> <ul style="list-style-type: none"> • Overall DCF caseload • # of identified DCF caregivers with substance use issues • # of caregivers already in treatment • # of caregivers accepting/refusing services • Increase understanding on the use of and interpretation of urine drug screens and hair testing <p>Trend: ◀▶ Flat/ No Trend</p>	Category	FY16 Q1	FY16 Q2	FY16 Q3	Evaluations	3,165	2,643	2,926	Drug Testing	3,729	3,035	3,263	Hair Testing	460	383	435	<p style="text-align: center;"># of Credentialed Providers and Locations in Project SAFE</p>  <table border="1" style="width: 100%; margin-top: 10px;"> <caption># of Credentialed Providers and Locations</caption> <thead> <tr> <th>Category</th> <th>FY16 Q1</th> <th>FY16 Q2</th> <th>FY16 Q3</th> </tr> </thead> <tbody> <tr> <td>Credentialed Providers</td> <td>32</td> <td>32</td> <td>32</td> </tr> <tr> <td>Credentialed Providers Locations</td> <td>65</td> <td>65</td> <td>65</td> </tr> </tbody> </table> <p>Story Behind the Baseline: The number of providers and their locations did not change between quarters. Providers can become credentialed at any time.</p> <p>Trend: ◀▶ Flat/ No Trend</p>	Category	FY16 Q1	FY16 Q2	FY16 Q3	Credentialed Providers	32	32	32	Credentialed Providers Locations	65	65	65	<p style="text-align: center;">\$ Project SAFE Paid</p>  <table border="1" style="width: 100%; margin-top: 10px;"> <caption>\$ Project SAFE Paid</caption> <thead> <tr> <th>Category</th> <th>FY16 Q1</th> <th>FY16 Q2</th> <th>FY16 Q3</th> </tr> </thead> <tbody> <tr> <td>Evaluation</td> <td>\$45,268</td> <td>\$30,527</td> <td>\$42,762</td> </tr> <tr> <td>Drug Testing</td> <td>\$68,134</td> <td>\$59,881</td> <td>\$74,737</td> </tr> <tr> <td>Hair Testing</td> <td>\$21,019</td> <td>\$21,837</td> <td>\$22,236</td> </tr> </tbody> </table> <p>Story Behind the Baseline: Project SAFE claims paid show:</p> <ul style="list-style-type: none"> • 6% decrease in Evaluations between Q1 and Q3 • 10% increase in Drug Testing between Q1 and Q3 • 6% increase in Hair Testing between Q1 and Q3 <p>Additional funding through the parent/caregivers' private or state insurance was utilized to pay for services. Project SAFE funds are only available to parents/caregivers with no insurance. The changes in spending may be due to the number of referrals, the timing by the providers in submitting claims, and the number of insured parents/caregivers.</p> <p>Trend: ◀▶ Flat/ No Trend</p>	Category	FY16 Q1	FY16 Q2	FY16 Q3	Evaluation	\$45,268	\$30,527	\$42,762	Drug Testing	\$68,134	\$59,881	\$74,737	Hair Testing	\$21,019	\$21,837	\$22,236
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Trend Going in Right Direction? ▲ Yes; ▼ No; ◀▶ Flat/ No Trend
Completed: 4/12/16

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Quality of Life Result: All Connecticut youth grow up in a stable environment, safe, healthy, and ready to succeed.

How Well Did We Do It?	How Well Did We Do It?	Proposed Actions To Turn the Curve:						
<div style="text-align: center; margin-bottom: 10px;"> % of Claims Processed Within 30 Days </div> <table style="width: 100%; margin-top: 10px; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">FY16 Q1</td> <td style="width: 33%; text-align: center;">FY16 Q2</td> <td style="width: 33%; text-align: center;">FY16 Q3</td> </tr> </table>	FY16 Q1	FY16 Q2	FY16 Q3	<div style="text-align: center; margin-bottom: 10px;"> % Answered Telephone Calls </div> <table style="width: 100%; margin-top: 10px; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">FY16 Q1 (N=3,875)</td> <td style="width: 33%; text-align: center;">FY16 Q2 (N=3,562)</td> <td style="width: 33%; text-align: center;">FY16 Q3 (N=3,862)</td> </tr> </table>	FY16 Q1 (N=3,875)	FY16 Q2 (N=3,562)	FY16 Q3 (N=3,862)	<p>Proposed Actions To Turn the Curve:</p> <ul style="list-style-type: none"> Regular meetings are held between the provider, DCF, and DMHAS to review and monitor utilization, fiscal spending, and identified systemic barriers to referrals, access, and treatment. DCF will work with ABH to gather additional information about service location to assure access for clients in need, determine potential outreach efforts and build bi-lingual capacity where needed.
FY16 Q1	FY16 Q2	FY16 Q3						
FY16 Q1 (N=3,875)	FY16 Q2 (N=3,562)	FY16 Q3 (N=3,862)						
<p>Story Behind the Baseline: Almost all claims for services are processed within 30 days- the agreed upon standard.</p>	<p>Story Behind the Baseline: Nearly all telephone calls were answered. Telephone calls were answered an average of 8 seconds in FY 16 Q1 and 7 seconds in FY 16 Q2 and Q3.</p>	<p>Data Development Agenda:</p> <ul style="list-style-type: none"> Data dashboards will be reviewed and modified to meet the reporting needs of the DCF regions. A satisfaction survey will be developed to measure DCF satisfaction of the centralized intake process. 						
<p>Trend: ◀▶ Flat/ No Trend</p>	<p>Trend: ◀▶ Flat/ No Trend</p>							