

2017 Q4 DCF Program Report Card: Juvenile Review Boards, Department of Children and Families

Quality of Life Result: Connecticut children grow up stable, safe, healthy, and ready to lead successful lives.

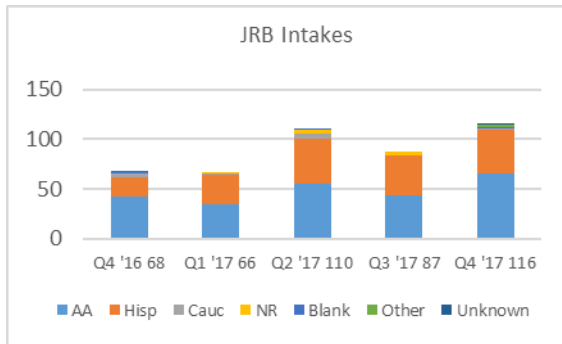
Contribution to the Result: Juvenile Review Boards (JRB) are organized groups of community volunteers such as police, youth service bureaus, schools and agency professionals that work to divert children and youth from the Juvenile Justice System. Children and youth between the ages of 7 and 17 who are first time misdemeanor offenders and youth who qualify under the Families With Service Needs (FWSN) statutes are eligible for JRB services.

Program Expenditures	State Funding	Federal Funding	Other Funding	Total Funding
SFY 16	\$656,500			\$656,500
SFY 17	\$656,500			\$656,500

Partners: Families, youth service bureaus, police departments, schools, community professionals, community volunteers, the courts and DCF.

How Much Did We Do?

Performance Measure 1: Intakes Completed



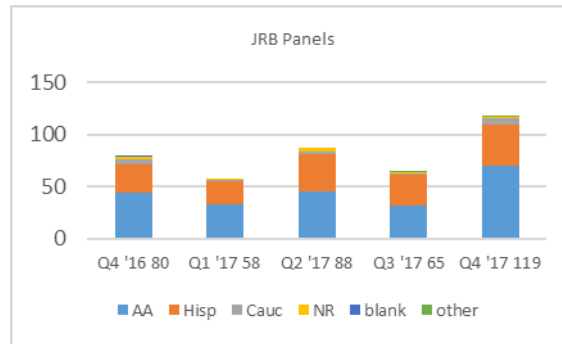
Story behind the baseline:

The number of intakes has increased over the last quarter from 87 to 116. The programs continue to educate and remain in communication with their referral sources. JRB providers have been working on streamlining their overall service delivery, starting with efficient and timely intakes, which may explain the increase in intakes this quarter. AA and Hispanic youth continue to make up the bulk of the intakes with 65 and 44, respectively. This is reflective of the communities where the programs are located and suggest that the intervention of diverting youth who are most at risk for juvenile justice involvement has been successful.

Trend: ▲

How Much Did We Do?

Performance Measure 2: Panels held



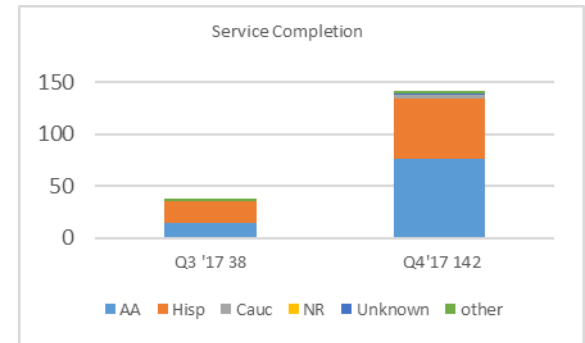
Story behind the baseline:

Q4/17 saw an increase in the number of panels held from 65 to 119. This is the highest number of panels held in the last fiscal year. The Department has been working with the providers regarding working towards more efficient service delivery and providing more panels to meet the contracted amount of 200. Providers have been specifically asked to schedule panels on set days and times to encourage consistency and employ other methods to increase the number of panels given.

Trend: ▲

How Well Did We Do It?

Performance Measure 3: Successful Program Completion



Story behind the baseline:

There was a significant increase in the number of youth who successfully completed the program, which includes attending the panel and completing the recommendations made by the panel. Programs were explicitly encouraged by the Department to work efficiently with youth and their families and move them towards program completion and successful discharge. The programs responded by focusing their efforts to ensuring that youth were quickly scheduled for panel and then efficiently working to completing recommendations. This has made a significant impact in the number of youth who completed the program.

Trend: ▲

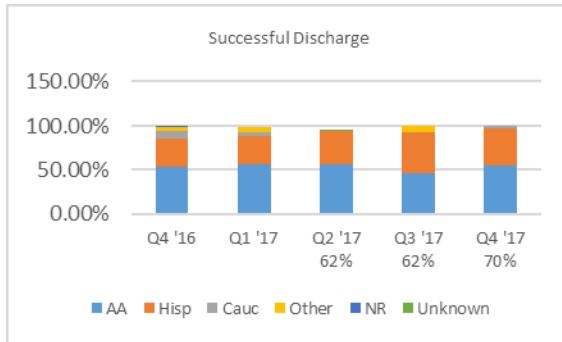
Trend Going in Right Direction? ▲ Yes; ▼ No; ◀▶ Flat/ No

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Is Anyone Better Off?

Performance Measure 4: Successful Discharges



Story behind the baseline:

Q4/17 had 91 successful discharges out of 115 or 79% of all discharges, up from 62% successful discharge rate of the previous two quarters. Successful discharge is defined by whether or not a youth completed 180 days from intake without a re-arrest. At this point, the case is discharged. The successful discharge rate for Hispanics was 42%, down from 46% in the previous quarter. The successful discharge rate for AA for this quarter was 55%, up from 46% of the previous quarter.

Trend: ▲

Proposed Actions to Turn the Curve:

Each data point saw an increase this quarter. As previously stated, this may be due to the explicit work done to emphasize an increase in the number of panels given by the providers. Hartford is the only site that is operating at or near capacity and the other two programs (New Haven and Bridgeport) are operating well below 50% for the last fiscal year. Specific steps have been taken with both of those providers, including a Performance Improvement Plan for New Haven and several intentional meetings with Bridgeport asking them to look at their data and output and provide a concrete plan to improve service delivery.

Data Development Agenda:

JRB's are currently being identified as an important possible resource in the JJPOC's recently developed Diversion plan, which is outlining a response to truancy no longer being served in court. The programs are undergoing internal structural analysis to prepare to serve the truant youth who are referred. Hartford does not have much capacity to serve an additional population but New Haven and Bridgeport should be able to accommodate additional referrals due to their low numbers. We will continue to plan for and analyze this as it presents over the next two quarters.

Trend Going in Right Direction? ▲ Yes; ▼ No; ◀▶ Flat/ No