

## Quarter 4 SFY 2017 (Q4 2016-Q4 2017) DCF Program Report Card: Intensive Supportive Housing for Families (ISHF)

*Quality of Life Result:* Connecticut children grow up stable, safe, healthy, and ready to lead successful lives

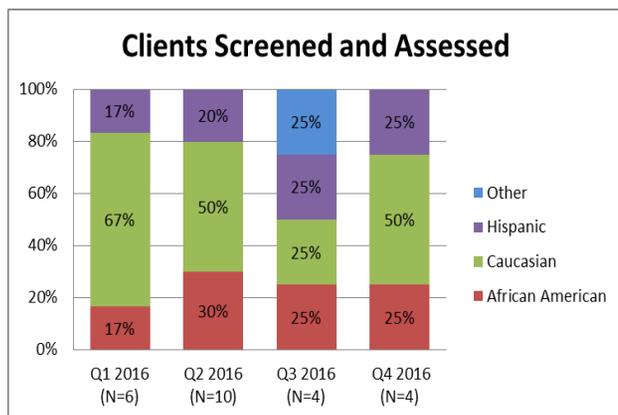
*Contribution to the Result:* Intensive Supportive Housing for Families (ISHF) provides housing assistance and intensive case management services to DCF families to prevent children from being removed from their families due to inadequate housing or homelessness and to support the reunification of children with their family when housing issues present a barrier to reunification. ISHF is contracted to provide services to 50 families annually.

Program Expenditures	State Funding	Federal Funding	Other Funding	Total Funding
Actual SFY 17	-0-	\$932,496	-0-	\$932,496
Estimated SFY 18	-0-	-0-	-0-	-0-
Annual Capacity	<b>50 Families</b>			

*Partners:* DCF, Dept. of Social Services, Dept. of Mental Health and Addiction Services

### How Much Did We Do?

Number and percentage of clients who receive comprehensive screening and assessment to determine the likely presence of parenting, substance abuse and mental health challenges.



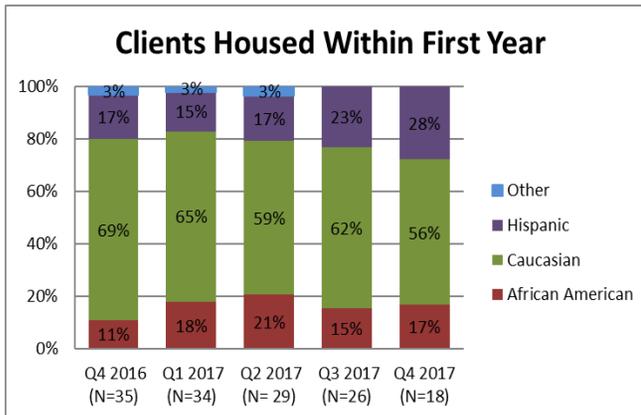
### Story behind the baseline:

In Q4 2016 the ISHF model reached program capacity of 50 clients enrolled. 100% of the clients received comprehensive screening and assessment at the time of admission. The first ISHF admission/assessment occurred in March 2014 and the final ISHF admission occurred in April 2016. No newer data is applicable for this outcome.

**Trend:** ◀▶

### How Much Did We Do?

Number and Percentage of clients who have safe and affordable housing within the first year of program enrollment.



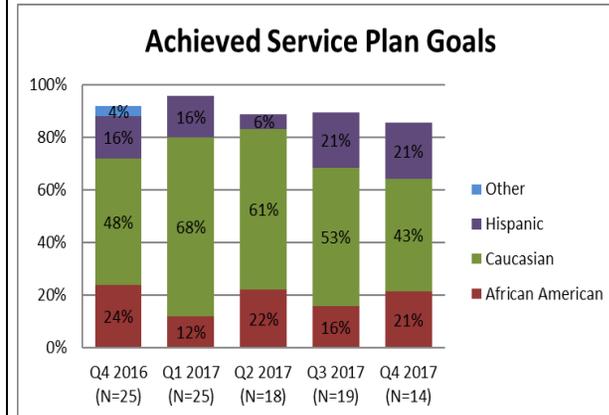
### Story behind the baseline:

From Q4 2016 through Q4 2017 all clients (100%) that were in the ISHF program for at least 365 days received housing within one year of their admission. 94% (47) of the 50 ISHF families that were enrolled in the program, were housed as of November 2016. Two of the clients not housed discharged to a higher level of care and the other was incarcerated shortly after her ISHF admission. The average time to house the (47) families was 3.5 months.

**Trend:** ◀▶

### How Well Did We Do It?

Number and percentage of clients who achieved service plan goals.



### Story behind the baseline:

The graph displays goal achievement rates for clients in Q4 2016 – Q4 2017 that had at least one service plan goal due, and the client achieved their goal. 86% (12) of the 14 clients that had a goal due in Q4 achieved a goal. Of the 14, 21% of these clients were African American clients; 42% Caucasian clients, and 21% of the clients were Hispanic/Other. 100% (3) of the African American clients achieved a goal while 75% (6) of the Caucasian clients achieved a goal and 100% (3) of the Hispanic/Other clients achieved a goal. Overall goal achievement remains similar to the past four quarters with an average 90% achievement rate.

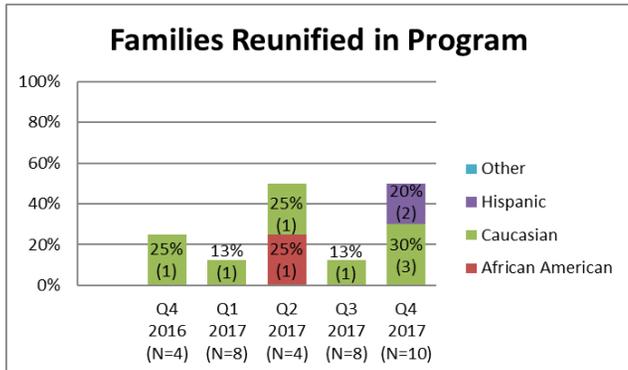
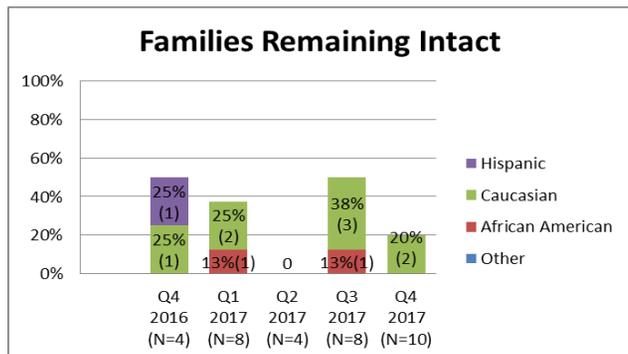
**Trend:** ◀▶

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### Is Anyone Better Off?

Percentage of children remaining with parent(s)/caregivers instead of entering foster care.



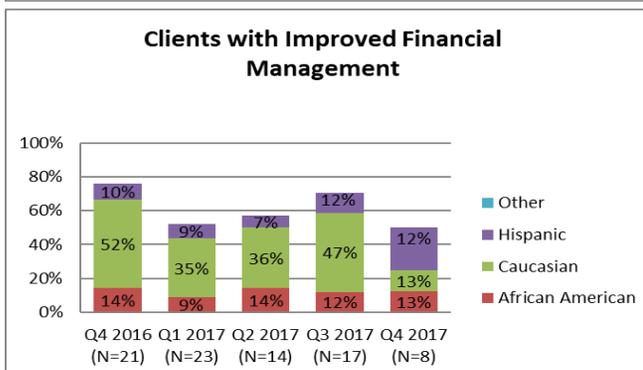
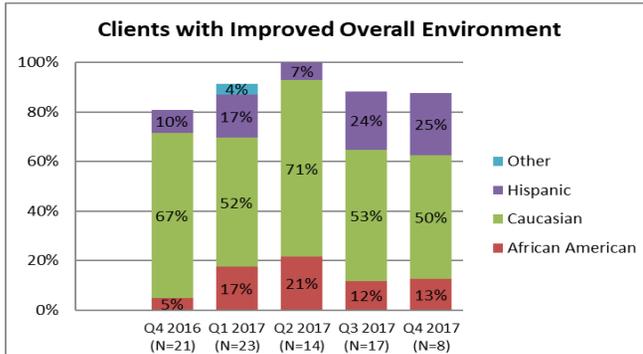
#### Story behind the baseline:

Ten families discharged in Q4 2017. Seven of these families were reunification cases, with 71% (5) of the families having a child reunified home. Three were preservation cases, with 67% (2) of the families having a child preserved in their home. Overall family preservation results continue to trend higher than reunification rates. However, in Q4 reunification results climbed slightly from 37% in Q3 to 46% in Q4. At the close of Q4 2017, a total of 42 families discharged from the ISHF project. 16 families were preservation cases, with 88% (14) of the families having a child preserved in the home and 26 were reunification cases, with 46% (12) families having a child reunified home.

Trend: ◀▶

### Is Anyone Better Off?

Number and percentage of clients with increased scores from intake to discharge in overall environment and financial management.



#### Story behind the baseline:

NCFAS scores continue to remain relatively steady. The average improved overall environment scores during Q4 2016 – Q4 2017 remains consistent at 90%. During the same time, improved financial management scores dropped slightly from an average of 71% to 66%. In Q4 overall environment scores remained the same (88%) as the prior quarter, while improved financial scores dropped from 71% to 50%. Although improved financial management scores continue to trend lower than overall environment scores, clients may be demonstrating progress in other aspects of the self-sufficiency domain such as obtaining employment. See Family Event section in right margin.

Trend: ◀▶

### Data Development Agenda:

The Intensive Supportive Housing for Families (ISHF) model is an enhanced version of The Connection Inc.'s existing Supportive Housing for Families program. In 2012, the federal Administration for Children Youth and Families (ACYF) funded "partnerships to demonstrate the effectiveness of supportive housing for families in the child welfare system." The CT team is a partnership with DCF (grantee), The Connection, Inc. (service provider) and the University of Connecticut and Chapin Hall at the University of Chicago (Evaluators). CT is one of five national demonstration sites in this five-year program. There is a strong evaluation component in the form of a randomized study. The evaluation consists of process, outcomes, and cost components. Efforts on all three components are ongoing. Progress reports are submitted to ACYF semiannually.

As of April 2016, 50 families were enrolled in the ISHF demonstration (68% (34) Caucasian; 18% (9) African American and 14% (7) Hispanic Origin/Other).

### Proposed Actions to Turn the Curve:

Upcoming evaluation activities include: Developing a detailed per unit costs of DCF and Judicial costs for CT and groundwork for the first multi-agency individual level data pull for study participants. The CT team will submit the next Semiannual Report by October 31, 2017.

### Family Events/Parent Cafes:

Parent Cafes continue to be held quarterly for the ISHF families. The last event, a family brunch, was titled "Let's Talk Money!" Parents and their family members learned how to manage money and earn additional income from home. In a fun and interactive manner, participants gained knowledge about different perspectives around money and how to earn and spend it. Clients reported gaining valuable and useful information and feeling better able to think about budgeting, marketing and promoting their skills.

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