

THEN CHECK THIS OUT!

LINK RELEASE OF “CASE HISTORY” SEARCH!

This search functionality has been designed to **eliminate barriers** in immediate access to related case history in order to assess child safety in a timely manner. This will be a useful tool for front line Social Work and Care Line staff.

BENEFITS INCLUDE:

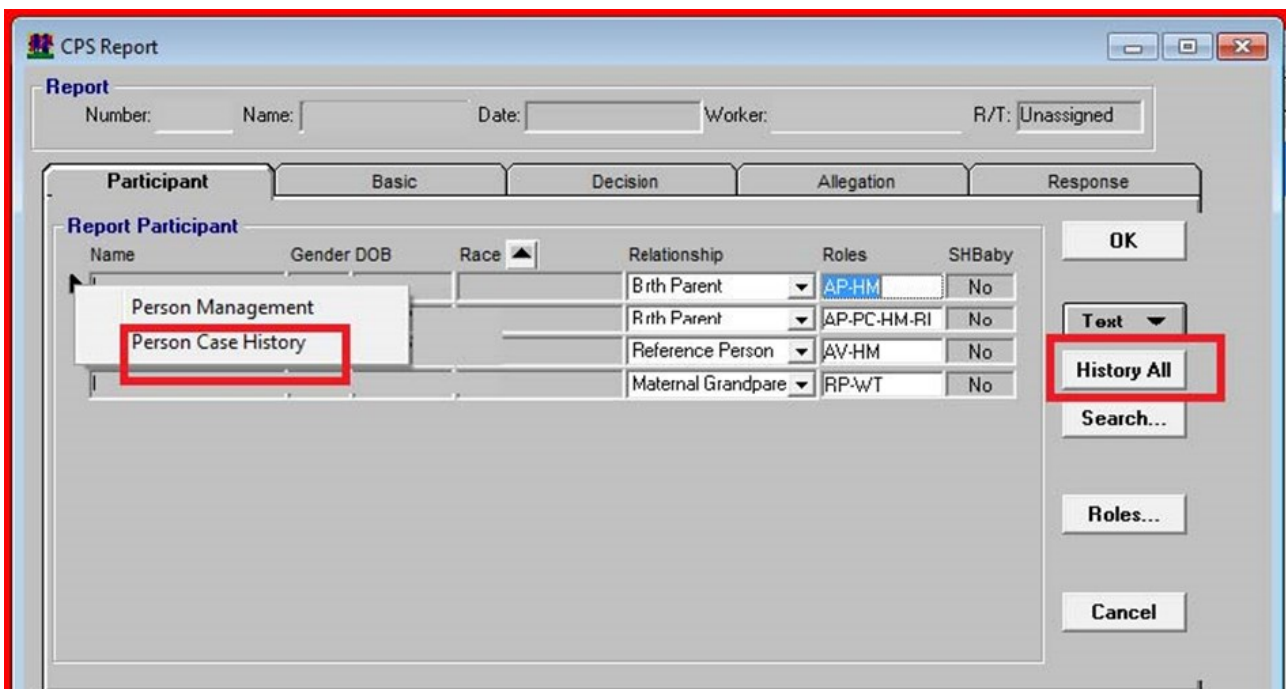
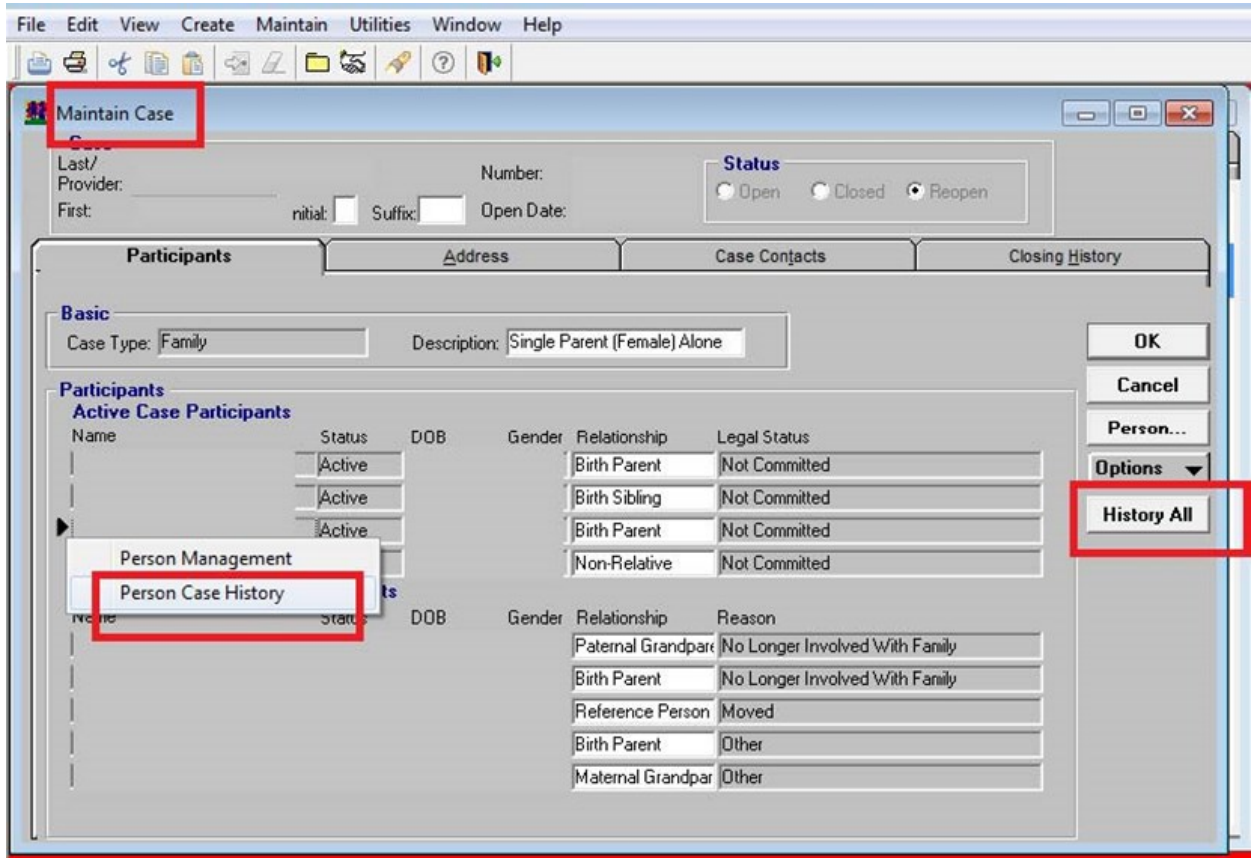
- Easier, simplified view of case participant information on one new screen
- Saves time in searching case history by utilizing the new consolidated view
- Immediate access to associated confidential and non-confidential cases
- Make timely informed case decisions based on a more comprehensive case history search
- Color coded substantiated allegations display on a new intake summary tab
- New drill down capability from all case history screens

The screenshot shows the 'CPS Report' application window. At the top, there is a 'Report' section with fields for Number, Name, Date, Worker, and R/T (set to 'Unassigned'). Below this is a tabbed interface with 'Participant' selected. The 'Report Participant' window is open, displaying a table of participants. A dropdown menu is open over the table, showing 'Person Management' and 'Person Case History', with 'Person Case History' highlighted by a red box. On the right side of the window, there are several buttons: 'OK', 'Text' (with a dropdown arrow), 'History All' (highlighted by a red box), 'Search...', 'Roles...', and 'Cancel'.

Name	Gender	DOB	Race	Relationship	Roles	SHBaby
				Brth Parent	AP-HM	No
				Brth Parent	AP-PC-HM-RI	No
				Reference Person	AV-HM	No
				Maternal Grandpare	RP-WT	No

HISTORY ALL

Under Intake and Case Maintenance there is now a button called History All and if you right click on someone's name there is Person Case History. When you click on either of these choices you can now see other information associated to that person and other cases associated to either the person you picked (Person Case History) or the case (History All).



The 1st tab that it brings you to is Intake Summary. This will show you all the Investigations/
 FAR's/Vol associated to Person/Case/Not Accepted CPS/Vol.

The screenshot shows the 'Case History View - Case' window with the 'Intake Summary' tab selected. A table lists various intake types and their details. A 'CPS Report' dialog box is open, showing details for a report on 12/5/2018.

Person	Intake Type	Case Name	Date	Role	Report Status	Allegation	Disposition	Registry
	CPS Report		12/5/2018	HM	Pending			
	FAR		4/13/2016		Unable to complete Assessment			
	Investigation		3/29/2018	AV HM	Closed: No Further Contact	SexAbuse/Exploi	Unsubstantiated	
	Investigation		3/29/2018	AV HM	Closed: No Further Contact	Physical Neg	Unsubstantiated	
	Investigation		3/29/2018	AV HM	Closed: No Further Contact	Physical Neg	Substantiated	No Registry
	Investigation						Unsubstantiated	
	Investigation						Unsubstantiated	
	Investigation						Substantiated	Disclosable
	Voluntary Services							

CPS Report Dialog Box:

Report Number: _____ Name: _____ Date: _____ Worker: _____ R/T: Unassigned

Participant	Basic	Decision	Allegation	Response		
Report Participant						
Name	Gender	DOB	Race	Relationship	Roles	SHBaby
				Bath Parent	APHM	No
			DND	Bath Parent	AP-PC-HM-FI	No
			Whi	Reference Person	AVHM	No
			DND	Maternal Grandpa	RPWT	No

The screenshot shows the 'Case History View - Case' window with the 'Intake Summary' tab selected. A table lists various intake types and their details. An 'Investigation' dialog box is open, showing details for an investigation on 3/29/2018.

Person	Intake Type	Case Name	Date	Role	Report Status	Allegation	Disposition	Registry
	CPS Report		12/5/2018	HM	Pending			
	FAR		4/13/2016		Unable to complete Assessment			
	Investigation		3/29/2018	AV HM	Closed: No Further Contact	SexAbuse/Exploi	Unsubstantiated	
	Investigation		3/29/2018	AV HM	Closed: No Further Contact	Physical Neg	Unsubstantiated	
	Investigation						Unsubstantiated	
	Investigation						Unsubstantiated	
	Investigation						Substantiated	No Registry
	Investigation						Unsubstantiated	
	Investigation						Unsubstantiated	
	Voluntary Services							

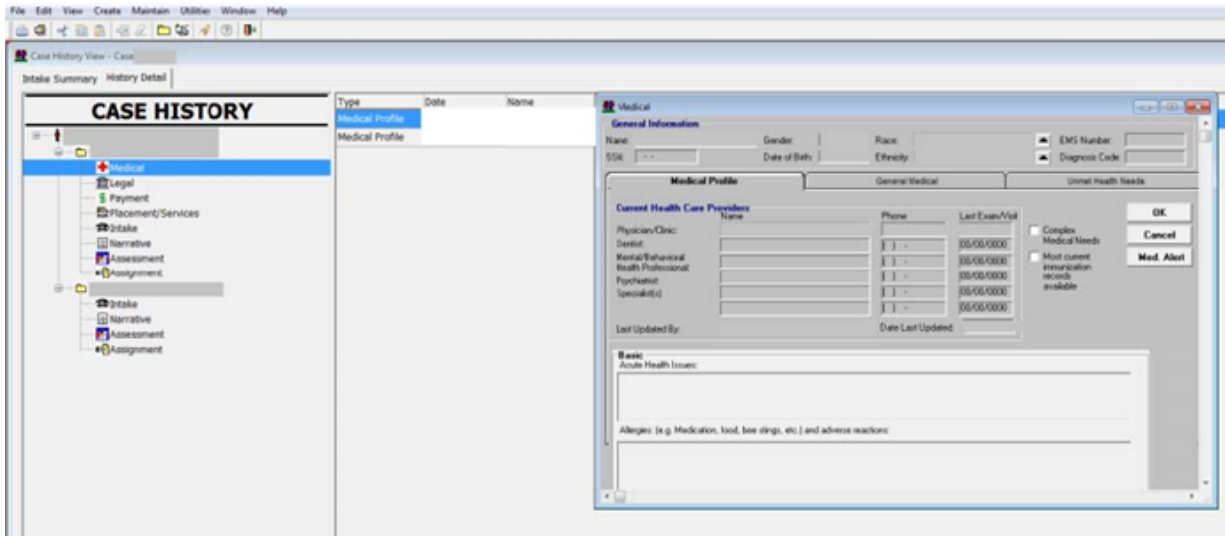
Investigation Dialog Box:

Investigation Name: _____ Number: _____ Status: Closed Initial Response Time: 24 Hours CPS Date: _____ CPS Time: _____

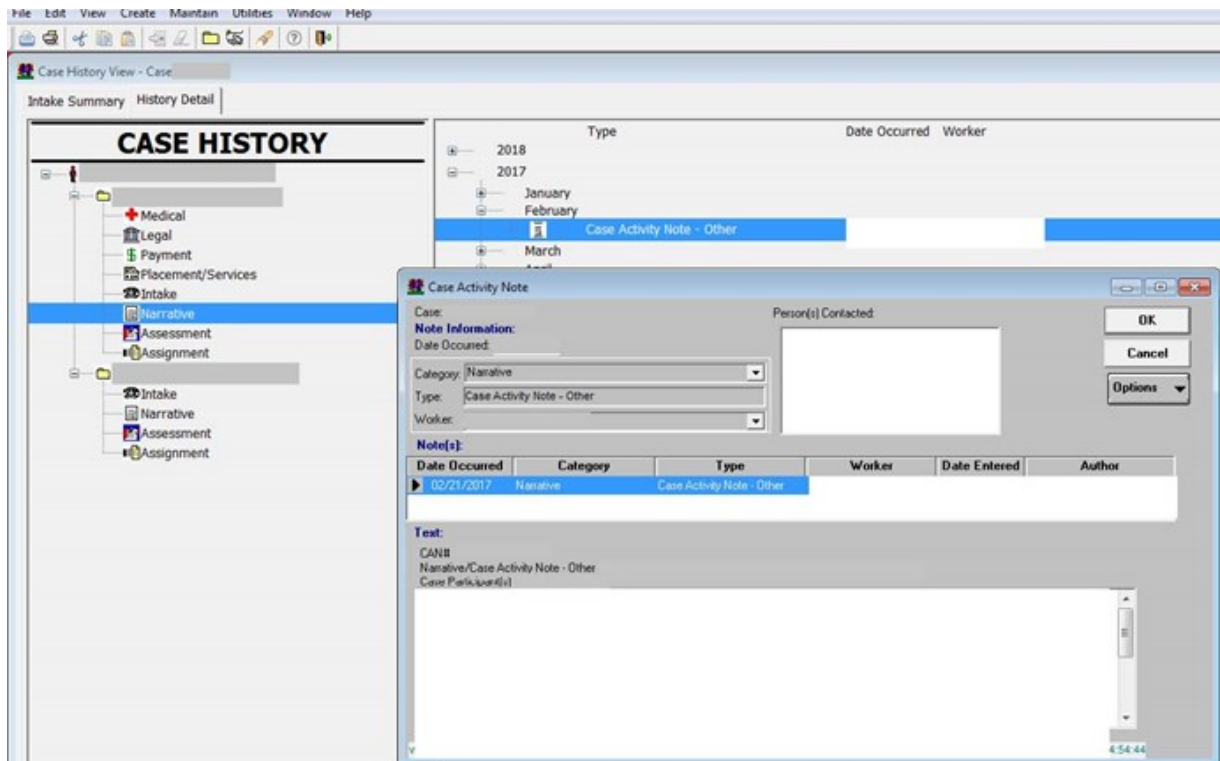
Participants	Basic	Allegations	Services	Contacts	Results	Appeals
Investigation Participants						
Name	Gender	DOB	Race	Marital Status	Role(s)	SHBaby
					AP-PC-RH-HM	No
					AP-WT	No
					AVHM	No
					RP	No

Blue box under Marital Status is a mandatory field.

The 2nd Tab History Detail will bring you to all the cases associated and all the icons associated to that case. Click on Expand all and all the Persons/Cases will expand. You will notice next to some of the cases are “Locks”. These are confidential cases. When you click on one of the icons it will bring you to that selection. As you can see when I click on Medical I can now see the selection for that all the medical records associated to that case. When I double click on the right side this will open that icon. See below. This is “View Only” under History All.



See section for Narrative. Check the + and expand year/month, then double click on the narrative. Again this is “View Only. Continue on for the Icons



LINK Release Notes for “History All”

The Release is 19.1.18.

The background color is Sky Blue:

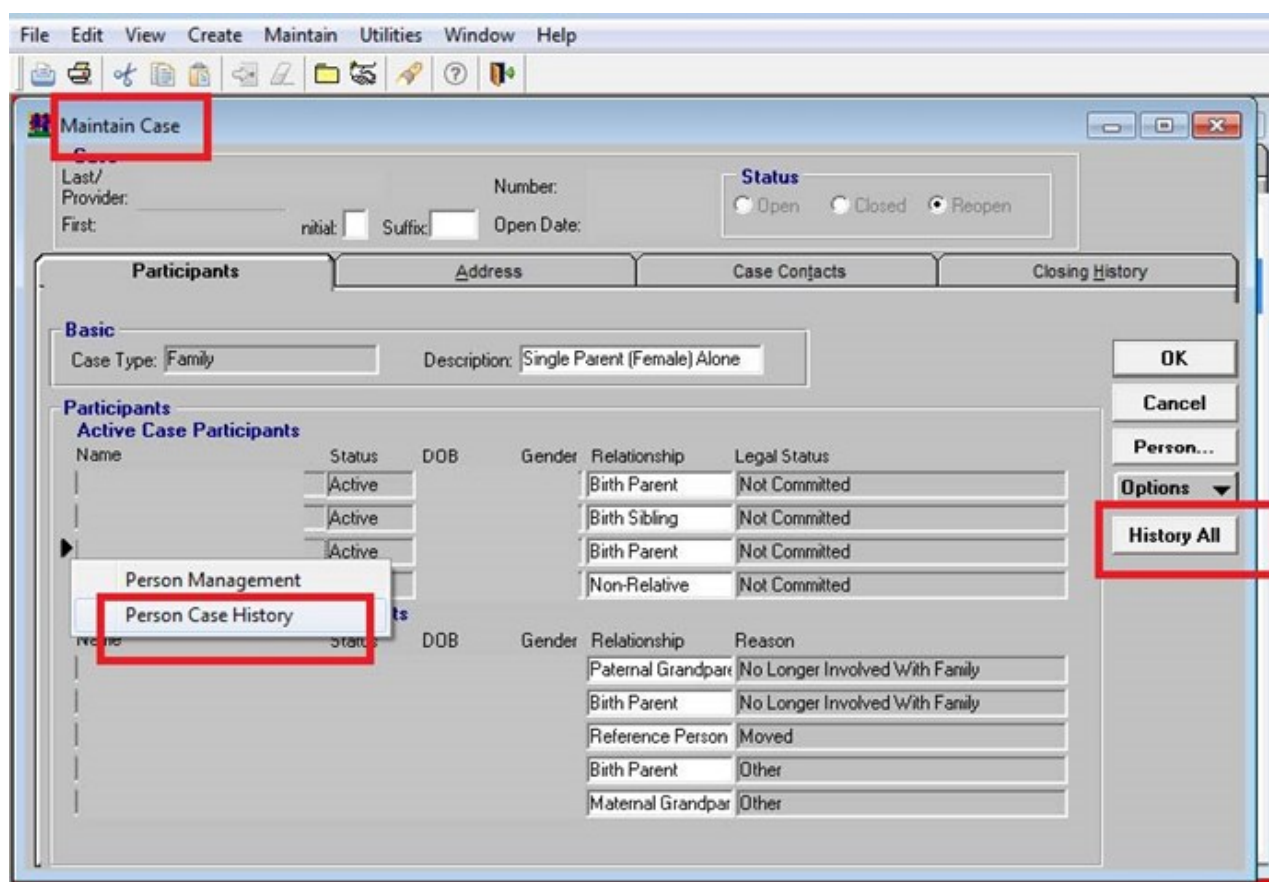
This search functionality has been designed to eliminate barriers in immediate access to related case history in order to assess child safety in a timely manner. This will be a useful tool for front line Social Work and Care Line staff.

“History All”/“Person Case History” buttons are a history search tool in LINK that is available to whomever is assigned to a case, Care Line staff while they are entering a CPS report or when entering a VSR. “History All/Person Case History” is accessed via the “Participant” tab.

The associated case history is a “read only” view with no editing ability of the associated cases. If a worker does not have a current LINK case assignment the “History All” and “Person Case History” menu items will be disabled. Accessibility is via an assigned case ONLY on a social worker’s desktop or while creating a pending CPS report/VSR.

There are two windows: 1. **Intake Summary tab:** This tab lists all of the associated investigations, CPS reports, Voluntary Services and FAR reports associated to the case participants. Information is view only and not editable.

2. **Case History/History Detail tab:** This will list all of the individual cases a case participant has been involved in a tree view display. Each case participant will have all the associated cases listed under their name. Information is view only and not editable.



Intake Summary Screen

Case History View - Case [REDACTED]

Intake Summary | History Detail

Person	Intake Type	Case Name	Date	Role	Report Status	Allegation	Disposition	Registry
[REDACTED]	Investigation	[REDACTED]	8/21/2007	HM PC RI				
[REDACTED]	Investigation	[REDACTED]	2/5/2011	AP PC RI HM		Physical Neg	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	3/30/2018					
[REDACTED]	Investigation	[REDACTED]	8/25/2012	AP PC RI HM		Physical Neg	Unsubstantiated	
[REDACTED]	Voluntary Services	[REDACTED]	3/22/2018	AP CC RP	Accept			
[REDACTED]	Investigation	[REDACTED]	3/30/2018	AV		Physical Neg	Unsubstantiated	
[REDACTED]	Voluntary Services	[REDACTED]	3/22/2018	AV RP	Accept			
[REDACTED]	CPS Report	[REDACTED]		AV HM	Not Accept	SexAbuse/Exploi	Pending	
[REDACTED]	Investigation	[REDACTED]	2/5/2011	AV HM		Physical Neg	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	8/21/2007	AV HM		Physical Neg	Substantiated	Disclosable
[REDACTED]	Investigation	[REDACTED]	8/25/2012	AV HM		Physical Neg	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	8/21/2007	AV HM		Physical Neg	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	6/19/2016	AV	AP - Alleged Perpetrator AV - Alleged Victim	Physical Abuse	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	8/21/2007	AV HR	CC - Collateral Contact	Physical Abuse	Unsubstantiated	
[REDACTED]	Investigation	[REDACTED]	3/30/2018	AP PC	HM - Household Member PC - Primary Caretaker	Physical Neg	Unsubstantiated	
[REDACTED]	Voluntary Services	[REDACTED]	3/22/2018	PC	RI - Report Identification			
[REDACTED]	Investigation	[REDACTED]	3/27/2004	AV HR	RP - Reporter WT - Witness			
[REDACTED]	Investigation	[REDACTED]	5/28/2011	HM				
[REDACTED]	Investigation	[REDACTED]	2/12/2006	HM				
[REDACTED]	Voluntary Services	[REDACTED]	5/14/2015	AV AP PC RP	Accept			
[REDACTED]	Voluntary Services	[REDACTED]	3/22/2018		Accept			

Case History Detail

Intake Summary | History Detail

CASE HISTORY

- Assessment
- Narrative
- Intake
- Placement/Services
- Medical
- [REDACTED]
- CHILDRENSCENTEROFHAMDEN, (78013)
 - Assignment
 - Assessment
 - Narrative
 - Intake
 - Payment
 - [REDACTED]
 - Assignment
 - Case Planning**
 - Assessment
 - Narrative
 - Intake
 - Placement/Services
 - Payment
 - Legal
 - Medical
 - Education
 - [REDACTED]
 - Assignment

Case Planning	Type	Name	Begin	End
Case Plan	Family		8/17/2007	2/13/2008
Case Plan	Family		8/20/2012	1/11/2016
Meeting	Family Case Planning Conference		10/10/2007	
Meeting	Family Case Planning Conference			8/30/2012
Meeting	Family Administrative Case Review		2/20/2013	2/28/2013
Meeting	Family Administrative Case Review		8/19/2013	8/21/2013
Meeting	Family Administrative Case Review		2/10/2014	2/20/2014
Meeting	Family Administrative Case Review		8/9/2014	9/23/2014
Meeting	Family Administrative Case Review		2/5/2015	
Meeting	Family Administrative Case Review			3/11/2015
Meeting	Family Administrative Case Review		9/7/2015	12/21/2015
Meeting	Family Administrative Case Review		2/20/2016	