

CJIS Criminal Justice Information System (CJIS) Blueprint News



Project Status **YELLOW**

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CISS – What's in it for YOU?

- The right data.
- In the right format.
- At the right time.
- Supporting critical business processes.
- Improving public service.
- Improving public safety.

What is the CJIS Blueprint Project?

The CJIS Blueprint Project is an initiative to assess the current business and technological capabilities of our CJIS partners to identify their future needs and develop a blueprint or plan of action to achieve results. To help us with this initiative, MTG Management Consultants, LLC, has begun the first phase by working with CJIS partners to develop an "as is" logical model view of our current information exchanges (i.e., what exists now). Once the current environment, or as-is logical model, has been fully mapped out, MTG will begin Phase 2. Phase 2 is essentially a vision of the future, or where we want to be, which is called the "to be" logical model. Together, these two models will help us to identify the gaps between where we are and where we want to be. This gap analysis will be the basis for developing system requirements for the new CJIS.

The Numbers Are In!

MTG has completed a cost-benefit analysis of a Connecticut Information Sharing System (CISS) implementation. The research involved identifying both the tangible (quantifiable) and intangible benefits of implementing CISS. The tangible benefits include:

- Reduced data entry.
- Reduced data entry errors.
- Reduced processing time.
- Reduced material costs for manually exchanging documents.
- Reduced transportation costs for manually exchanging documents.
- Reduced time spent manually seeking information.

An analysis of agency benefits was conducted, and the savings benefit was calculated based on:

- *Personnel Savings* – Time required to process a document for sending or receiving.
- *Material Savings* – Materials required to process a document (e.g., paper, postage).
- *Transportation Savings* – Time or cost required to physically transport the document.
- *Exchange Volume* – Number of documents sent/received statewide per year.

These categories represent major work efforts involved in processing documents. The total estimated annual savings for all of the information exchanges identified is \$18.1 million. Implementation of CISS will generate significant savings for the criminal justice community.

Beyond the Numbers

There are many intangible benefits of a CISS implementation that should be considered. They are:

- Improved public and officer safety based on more accurate and complete information.

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- Ability to measure societal outcomes, assess reentry program performance, analyze trends, etc.
- Better management and policy decisions based on improved information.
- More informed justice decisions based on accurate, complete, and timely information.
- Improved notification services for key events.
- Improved collaboration and cooperation between agencies.
- Reduction in process delays.
- Increased capacity of the justice and public safety system to handle incidents and cases.
- Enhanced ability to solve crimes.
- Improved public confidence.

The intangible benefits listed above represent significant societal impacts, improved government, and *cost avoidance* for the public in general.

How Much Is It Going to Cost?

The estimated capital cost of the CISS implementation is \$20.7 million over a 6-year period. Ongoing costs over that same period are expected to be \$13 million.

The cost-benefit comparison indicates that CISS has a break-even period of less than 3 years, and a return on investment of 185 percent.

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Next Steps

A summary of these findings will be sent to the legislature for its review. In February or March, a hearing will be conducted by the Judiciary Committee to discuss the findings and costs.

Vetting the Requirements

MTG has completed a first draft of the CISS requirements. The requirements are a detailed compilation of the characteristics and functionality the CISS solution. After a thorough review by the CJIS agencies, the requirements will form the basis for the CISS RFP. The requirements consist of the following four sections:

- Business Requirements.
- Technical Requirements.
- Interface Requirements.
- Data Exchange Requirements.

Members of the CJIS agencies have been asked to review the requirements and discuss their questions at the following two review sessions:

Wednesday, December 9

9:00 a.m. to Completion
Review of Business and Data Exchange Requirements
DoIT Conference Room 1002

Friday, December 11

9:00 a.m. to Completion
Review of Technical and Interface Requirements
DoIT Conference Room 1002

The requirements review is critical to success of the CISS project. These sessions will be the one opportunity to evaluate the requirements prior to their inclusion in the RFP. Each CJIS agency is being asked to conduct a thorough internal review prior to these sessions.

The requirements are available at <https://ctcjis.securespsites.com/Lists/Deliverables/DispForm.aspx?ID=15>.

Next Issue

The next issue of *CJIS Blueprint News* will provide an update on the status of the budget, CISS requirements, and RFP.

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Project Status

The CJIS Blueprint Project remains in yellow status, as the project timeline has been pushed back due to a number of factors. The issue of project scope has been resolved, and funding remains the key factor in predicting the future timeline.

