

CJIS Governing Board

Partner with Stakeholders to Drive
Innovation and Smart Growth

CJIS Community Journey

- Cheshire incident.
- PA 08-01 was created which brought Executive, Judicial, Legislative and Municipal branches of government together as a community and exchange information to help prevent tragedies like Cheshire.
- We are at a critical juncture in the implementation of CISS that we need to start thinking about tools and processes that we need to be successful as well as help us meet our goals and objectives that have been set since day one.

CJIS Business Objectives / Goals

- Provide each agency the IT autonomy to achieve their business goals.
- Optimize existing IT investments and infrastructure within CJIS agencies.
- Develop a universal adaptor (dial tone) type service so that CJIS agencies can connect to Information Sharing (IS) system easily.
- Create a security model that meets State and federal standards.
- Provide services that are boringly predictable.

Recommendations

1. Language in PA 07-4 JSS, Sec. 36 should specify that the CJIS Governing Board (rather than DOIT) will receive, at a minimum, \$1.3 MM in revenue for the CJIS initiatives.
 - WHY – All of the program costs should be managed within the program. As these costs merge with CISS, the state will be able to see tangible benefit of all CISS support savings.
2. CJIS Support Staff (CSG), currently part of DOIT, along with other needed staff (please see Exhibit II for the detailed staffing plan) and resources should report directly to the CJIS Governing Board's Executive Director.
 - WHY – The CJIS efforts need to be coordinated and all work to a common end. The most effective way to achieve efficiency is to have the staff that are accountable to the CJIS Executive Director.

Recommendations

3. The CJIS Governing Board should work with DOIT to establish a Service Level Agreement (SLA) for the services requested. The CJIS Governing Board must have the ability to compare the cost estimated by DOIT with that of outside firms and determine where to procure the services. The items for SLA would include service availability, disaster recovery, quarterly resource planned activities that are reconciled on a weekly basis.
 - WHY – The Governing Board represents all 3 branches of government and should have a direct, defined relationship with its support provider and it is good business practice.
4. The CJIS Governing Board should have the ability to set standards (PA 08-01, Sec (f)) that are specific to the CJIS community's needs.
 - WHY – As the community's voice, the CJIS Governing Board must respond to all three branches of state as well as local government. This may require specific standards for this community.

Recommendations

5. The Board should endorse the bond funding strategy to cover the capital costs of the CISS program.
 - WHY – The CJIS Governing Board will cement the community’s support for CISS through endorsing the funding strategy. It is also a key **Go/No Go** element for the CISS SDM processes.
6. The Board should recommend approval of operational costs for the 5-year horizon.
 - WHY – The support costs are essential to staffing and operating CISS. Any investment in CISS with acknowledgement of these costs is unwise and might lead to a lack of funding in the future that will jeopardize CISS.

Benefits to the CJIS Community

- Reflect CJIS Governing Board's desire to collaborate and cooperate towards community goals and objectives.
- Focused utilization of the investment in a optimal manner.
- Ability to direct staff effort to align with CJIS community goals and objectives.
- Provide accountability for the services it procures.



Blueprint – Where We Are Now

Accomplishments:

- Completed the Legislative reports.
- Completed and Reviewed the CISS Requirements.
- Completed the initial draft of the CISS RFP.

Benefits:

- The cost-benefit calculation shows a large ROI.
- The Legislative Report will provide key decisions makers with key information on CISS, costs, and savings.

Blueprint – Where are we going

Next Steps:

- Confirm RFP terms with DoIT and collect supporting documentation.
- Update the communication plan.
- Converting project information into the System Development Methodology (SDM).



Blueprint – Risk and Issues



New Risks:

- Timing concerning SDM compliance and the RFP.
- Funding for the CISS effort prior to release of the RFP.



CIDRIS – Where We Are Now

- Gap analysis completed and communicated.
- Re-baseline planning tentatively complete.
- PSC Presentation conducted on 1/12
 - Reviewed background, critical success factors, assumptions, gaps, constraints, risks, and issues.
 - Discussed 3 options for Move Forward Strategy:
 - 1-Complete Construction, put project on indefinite hold, dismiss vendor. Reassess with GB at 6 month intervals.
 - 2-Re-baseline and remedy known risks and issues.
 - 3-Cancel the project.



CIDRIS – Critical Success Factors

1-Comply with NHTSA Grant Requirement

- September NHTSA Demo-----complete
- Submit 'draft' Final Report by December 15-----complete
- Submit Final Report in March 2010-----pending

2-Align with Connecticut Information Sharing Solution (CISS) initiative.

3-Solution must be expandable to support all arrests statewide.

4-Solution must be expandable to all arrests statewide.

5-Adequate resources (funding & people) must be available for all phases of the project.

5-CSG transition resources and funding will be in place before 'gating' to implementation.

6-Effective project management.

7-Adequate support resources and funding must in place to migrate the 30 CAD/RMS vendors to CIDRIS 1.0.

8-DPS and CPCA organizations will go live with CIDRIS 1.0.



CIDRIS – Risks & Issues

RISKS

- 1-Appropriate funding for CIDRIS 1.0 for entire LAW community.
- 2-Required resources for transition to CSG.
- 3-DOIT can only commit resources to 1 phase at a time—future phases could be at risk to be adequately supported.

ISSUES

- 1-Detailed design documentation not complete and approved.
- 2-The build out of UAT, Staging and Production environments.
- 3-Implementation ‘cookbooks’ for vendors and LAW organizations.



CIDRIS – Where We Are Going/Next Steps

- PSC to reconvene on 1/26.
- Hire the BA, TA and a developer.
- Address the 11/6 CIDRIS Workshop findings.
- Continue and complete code construction and Iteration Validation Testing.
- Document all the current procedures for CIDRIS 1.0.
- Document the rollout of CIDRIS 1.0 as a separate project.

OBTS – Where We Are Now

Recent Accomplishments:

- Assignment of DOIT Development Staff and initial knowledge transfer sessions for the developers has been completed. Developers will be working in parallel with Sierra on application builds to increase their knowledge and comfort with OBTS application development.
- Because of the complexity that accompanies a change in environments from the “as is” to the “to be” OBTS platforms, the OBTS Transition has migrated to the use of SDM Standard.
- Initial development on Event Performance by Sierra is complete – Early testing by Sierra has demonstrated significant performance gains, easily meeting and perhaps surpassing the original performance targets. Sierra will now commence fine tuning performance. Code turnover is scheduled for late February.
- Initial development of Offender Status is 80% complete.



OBTS – Where We Are Going



Schedule – During *Sierra 1-Year Warranty Period* (May 14, 2010)

- Sierra to remediate 1) Event Message Processing, 2) Offender Status, and 3) System Documentation.
- Offender Status Resolution – based on agreed upon metrics DOIT needs to document, validate and verify the test metrics being used by Sierra to determine if it is acceptable.
- DOIT is looking to eventually unify the CIDRIS and OBTS architectures (JBOSS) for more seamless integration and support.
- Transition from Sierra to State (DOIT) for OBTS application support and maintenance – Need completed *OBTS Transition Plan* to begin implementation of tasks in accordance with detailed timelines.

Benefits of Transition from Sierra to State (DOIT Support):

- Transition from Sierra to State will *reduce vendor costs by \$1.4 million.*
- Develop in-house technical and project management expertise for large scale enterprise projects.
- Develop network of collaborative work teams from various disciplines.

OBTS – Risks & Issues



Risk #1 Severity 1 Incidents - Lack Reporting and Assurances

Impact to Project: There have been three (3) Severity 1 Incidents. An initial report for the first incident was received on July 20, 2009, but further discussion is required.

Mitigation: The CJIS Executive Director is working with the CIO and DOIT to clarify expectations regarding incident reporting.

Risk #2 OBTS Transition – Extending past May 14, 2010

Impact to Project: Project timelines will likely extend past May 14, 2010 to accommodate the migration to the new environment. Sierra must be in agreement to work past May 14th without additional cost.

Mitigation: The OBTS Transition project timeline will be a deliverable as part of the Business Issues phase. At the time, the OBTS Administrator (DOIT is not contractually authorized to negotiate with Sierra on OBTS matters) will need to work with Sierra on extending support past May 14th.

Administrative Committee Where We Are Now

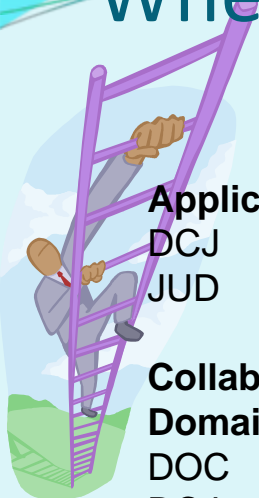
No Report





Technology Committee

Where We Are Now



Application Development Domain Team

DCJ Evelyn Godbout
 JUD Tom Sutkowski

Collaboration & Directory Services Domain Team

DOC Bernie Bachenheimer
 DCJ Evelyn Godbout
 JUD Darryl Hamblett
 JUD Joe DiBenedetto
 JUD David Dove

Data Management / Warehouse Domain Team

DOC Bob Cosgrove

Enterprise Systems Management Domain Team

N/A

Platform Domain Team

Security Domain Team

DPS Darryl Hayes
 DPS Julia Natras
 DCJ Evelyn Godbout
 JUD David Dove
 JUD Joe DiBenedetto

Web EGovernment Domain Team

DMV Nick Demetriades

Middleware Domain Team

Network Domain Team

DOC Bernie Bachenheimer
 DOC Sal Marino

Technology Committee

Where We Are Going

Committees:

- Enterprise Content Management

DPS and DCJ representatives are the Primary and Secondary leaders of the statewide Enterprise Content Management team on the Collaboration and Directory Services domain.

Technology Committee

Where We Are Going



E-Signature

- A Sub-Committee needs to be formed by members of the CJIS Community so that we can all be on the same page with respect to E-Signature.
1. Identify the Business Requirements for Judicial and DMV to address their Legislation.
 2. Normalize the Business Requirements.
 3. Remove any overlaps.
 4. The Administrative Committee will validate the normalized Business Requirements.
 5. The Technology Committee will identify the potential technologies available to meet the Business Requirements.
 6. The Implementation Committee will identify any impacts from the users perspective.

Technology Committee

Where We Are Going



Standards:

- As a first step in defining an adoption process for standards, the Technology Committee has drafted a checklist to use as a basis for adopting standards that the committee can now work on refining.
- The Technology Committee has contacted SEARCH, the National Consortium for Justice Information and Statistics to request training for the CT CJIS Community. SEARCH provides justice agencies with diverse products, services and resources through four focus areas: Information Sharing, High-Tech Crime, Criminal History Policy, and Public Safety.

Technology Committee

Discussion Items and Recommendations

Items:

- NIEM – The CJIS Technology Committee recommends that the goal of the CJIS Community is that all new Business Technology Projects and Upgrades adopt the National Information Exchange Model (NIEM) conformance for data exchange with CISS, OBTS, and CIDRIS.

Benefits:

- Conforming to the federal NIEM model will promote interoperability and data exchange. The adoption of NIEM will position Connecticut to be able to exchange information easily between other state agencies, between other states, and with the federal government.

Implementation Committee

Where We Are Now

Accomplishments:

- Creation of OBTS User Group.
- Creation of AFIS User Group.



CJIS OBTS - User Group

January 11, 2009

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
DCJ	Inspector Janice Kmetz	860-258-5869	Janice.Kmetz@po.state.ct.us
	IT Manager Evelyn Godbout	860-258-5900	Evelyn.Godbout@ct.gov
DOIT	Jerry Johnson as Primary Tina Good as backup		
DPS	Capt. Patrick O'Hara	860-685-8197	Patrick.ohara@po.state.ct.us
DMV	Cindy Zuerblis Chris Gilroy	860-263-5070 860-263-5102	cindy.zuerblis@ct.gov chris.gilroy@ct.gov
DOC	None No interest – Limited use	(Cosgrove email 1-5-10)	
CPCA			
Redding PD	Chris McManus	203-938-3400	mcmanus213@yahoo.com
Guilford PD	Mathew Larsen	203-453-8061	larsenm@ci.guilford.ct.us
Newington PD	Sgt. Jeanine Allin	860-594-6220	jallin@newingtonct.gov
Judicial	Nancy Siering Celia Siefert	860-721-2287 860-721-2123	Nancy.Siering@jud.ct.gov Celia.Siefert@jud.ct.gov

CJIS AFIS User Group


January 11, 2010



<u>Name</u>	<u>Phone</u>	<u>Email</u>	
<u>DPS</u>			
DPS	Detective Joseph Salmeri	860-685-8021	joseph.salmeri@po.state.ct.us
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<u>Fairfield Region:</u>			
Norwalk	Detective Jay Allgood	203-854-3164	jallgood@nowalkct.org
Redding	Off. Chris McManaus	203-938-3400	cmcmanaus@reddingpolice.ct.us
<u>Eastern Region:</u>			
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New London	Sgt Gregory Moreau	860-437-6384	gmoreau@ci.new-london.ct.us
<u>Western Region:</u>			
Torrington	Sgt John Recchini	860-489-2011	john_recchini@torringtonct.org
Newtown	Sgt Christopher Vanghele	203-426-5841	Christopher.vanghele@newton.ct.gov
<u>South Central:</u>			
North Haven	Sgt. Mark Grimaldi	203-239-5321 ext. 745	grimaldi.mark@town.north-haven.ct.us
Hamden	Sgt. Robert Daniello	230-230-4064	rdaniello@hamden.com
West Haven	Det. Joseph Vecellio	203) 937-3940	jvecellio@whpd.com
<u>Capitol Region:</u>			
Newington	Sgt. Jeanine Allin	860-594-6224	jallin@newingtonct.gov
Wethersfield	Lt. Andy Powers	860-721-2100	andrew.power@wethersfieldct.com

Implementation Committee

Where We Are Going

- 
- Establish six month goals and objectives.
 - Create user groups for OBTS and AFIS.
 - Prepare for new projects being forwarded by the Technology Committee.
 - Meet the goals and objectives.

We have completed the AFIS user group and will complete the OBTS user group and meet our six month goal and objective.

Performance Target for current 180 Days

- Establish OBTS and AFIS User Groups.
- Facilitate access to DMV photo database by Capital Region system.
- Release the CISS RFP.
- Prepare Selection Plan and Evaluation Criteria.
- Develop proposal scoring tools.
- Train Evaluation Team in Evaluation Methodology.
- Select CISS vendor.
- Negotiate contract with the CISS vendor.



Questions & Answers