

State of Connecticut

GEORGE JEPSEN
ATTORNEY GENERAL



Hartford

February 16, 2012

Honorable Glenn Marshall
Commissioner
Department of Labor
200 Folly Brook Boulevard
Wethersfield, CT 06109

RE: Reported Disclosure of Social Security Numbers

Dear Commissioner Marshall:

My office was recently made aware of an incident in which a number of individuals' Social Security Numbers were allegedly disclosed by the Department of Labor (the "Department") to persons unauthorized to receive that information. Reportedly, these Social Security Numbers were, together with other identifying information, included within a package of information sent to at least two individuals. The fact that the documents were disclosed, and without the redaction of the sensitive information- such as Social Security Numbers- raises concerns about the security of these individuals' personal information.

I understand that the materials were sent together with a hearing notice relative to an appeal pending before the Employment Security Appeals Board. I am concerned about the procedures in place within the Department to identify documents containing sensitive information and to make certain that such information is redacted before any disclosure of each document is made. I therefore request information regarding the Department's policies and procedures for protecting sensitive information from being disclosed in this context.

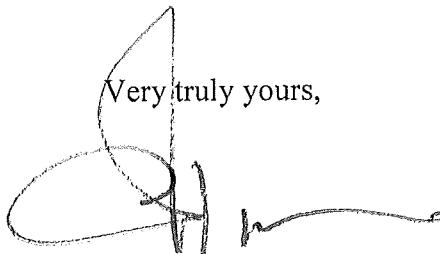
In addition, please provide information regarding the Department's efforts to contact any individual who received this information and ensure that the documents are returned or destroyed. Preventing further dissemination of this sensitive information is critical.

Finally, I also ask that you provide information concerning any offer of credit monitoring, identity theft insurance and security freeze reimbursement you or any other entity will make to affected individuals. Because the facts of this situation have heretofore been gleaned only from informal conversations with pertinent parties, and because I have not had the

opportunity to hear the Department's response, I am not yet in a position to demand that such services be offered at the expense of the Department.

I appreciate your cooperation in this matter and look forward to hearing from you. The information requested herein should be sent by the close of business on February 22, 2012, to Assistant Attorney General Matthew Fitzsimmons at 110 Sherman Street, Hartford, Connecticut 06105. Should you have any questions, you may contact AAG Fitzsimmons at 860-808-5400.

Very truly yours,

A handwritten signature in black ink, appearing to read 'G. Jepsen', with a large, stylized initial 'G' and a long horizontal flourish extending to the right.

GEORGE JEPSEN