



ATTORNEY GENERAL GEORGE JEPSSEN

CONSUMER ADVISORY: BORDERS GROUP TO CLOSE REMAINING STORES

For Immediate Release

WEDNESDAY JULY 20, 2011

HARTFORD -- Attorney General George Jepsen is advising consumers that Borders Group will begin going-out-of-business sales in its remaining stores in Connecticut on Friday and conclude them on or before Sept. 30.

According to terms filed with the federal Bankruptcy Court, Borders gift cards will be accepted in retail stores and online during the closing sales. Borders Rewards Plus Loyalty Program discounts will be honored in retail stores and online, for the first 14 days of the closing sales.

Items purchased prior to the closing sales may be returned with an original store register receipt. Those returns are also subject to the store's return and price-adjustment policy in effect on the purchase date.

During the closing sales, all items are being offered "as is" and all sales are final.

"I'm sorry that Borders could not find a buyer, which made it necessary to close its remaining stores," Jepsen said. "My office will be monitoring the sales to make sure the interests of Connecticut consumers are protected."

Jepsen urged consumers to use their outstanding gift cards as soon as possible.

The closing sales will be held in Borders stores in Meriden, Waterford and Farmington as well as Borders Express outlets in Westfarms Mall in Farmington, Crystal Mall in Waterford, Eastbrook Mall in Willimantic and Waldenbooks in Westfield Mall in Trumbull.

The company closed eight Connecticut stores in Danbury, Fairfield, Manchester, Milford, Simsbury, Southbury, Stamford and Wilton earlier this year.

Customers with unresolved complaints may contact the Office's consumer protection unit at 860-808-5400.

Assistant Attorney General Matthew F. Fitzsimmons is handling this case.

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